



Department of Health and Human Services

Nevada Division of Public and Behavioral Health (DPBH)

Post Acute Care

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▶ **Acute Care:**

- **Acute care** is health care where a patient receives active but short-term treatment for a severe injury or episode of illness, or surgery for an urgent medical condition. In medical terms, **care for acute** health conditions is the different from **chronic care**, or longer term **care**.

▶ **Post – Acute Care**

- Following a hospitalization many patients require continued medical **care**, either at home or in a specialized facility. **Post-acute care** refers to a range *of medical or health care services* that support the individual's continued recovery from illness or management of a chronic illness or disability.

Continuum of Care: Acute to Post-Acute



- **Rehabilitation Hospital**

Also known as Long Term Acute Care (LTAC) Hospitals

This data is not readily available as this is a federal designation. Such facilities represent a step down from the traditional acute care setting – hence they would be considered post-acute care facilities.

- Hospice – Inpatient facility

(Added to NRS by [2013, 3055](#))

NRS 449.0033 “Facility for hospice care” defined.

“Facility for hospice care” means a facility which is operated to provide hospice care.

(Added to NRS by [1999, 248](#))

• Hospice – Inpatient facility

Cont..

- ▶ 4 Facilities with 62 beds
- ▶ State inspection periodicity 24 months
- ▶ Federal inspection periodicity 3 years
- ▶ Complaint investigations – assigned by priority

Facility

• Hospice – Inpatient facility

Cont...

* total on-site inspections/investigations, are done in combination with their associated hospice programs

	Onsite Inspections/ Investigation	Complaints	Total Substantiated Complaints
2013	*	2	0
2014	*	1	0
2015 (YTD)	*	2	0

Facility

- Hospice – Inpatient facility

Cont...

Top TAGs

Tags cited by frequency in 2015 to date are the same as the associated Hospice Program. The Hospice Program is actually cited. Notes regarding inspection dates are input in the Hospice Inpatient Facility.
* see Hospice Program

• Skilled Nursing Facility

NRS 449.0039 “Facility for skilled nursing” defined.

1. “Facility for skilled nursing” means an establishment which provides continuous skilled nursing and related care as prescribed by a physician to a patient in the facility who is not in an acute episode of illness and whose primary need is the availability of such care on a continuous basis.
2. “Facility for skilled nursing” does not include a facility which meets the requirements of a general or any other special hospital.

(Added to NRS by 1973, 1279; A [1985, 1738](#))—
(Substituted in revision for NRS 449.018)

• Skilled Nursing Facility

Cont..

- ▶ 44 Facilities with 5,669 beds
- ▶ Surveyed annually
 - State Licensure, Federal Health, Federal LSC
- ▶ Follow-up site visits for severe or widespread deficiencies
- ▶ Complaint investigations – assigned by priority

Facility

• Skilled Nursing Facility

Cont..

	Onsite Inspections/ Investigation	Complaints	Total Substantiated Complaints
2013	182	192	68
2014	196	244	81
2015 (YTD)	190	225	56

• Skilled Nursing Facility

Cont...

2015	Top 5 TAGs cited by frequency
	* average severity for all TAGs above 2.0, average scope for all above 1.24, or “D” level citations. CMS has quality comparison web-site (“nursing home compare”), with ratings from 1 to 5 stars
F309	provide care and services for highest well-being
F441	infection control, prevent the spread
F323	free of accidents/hazards, supervision
F431	drugs and biologicals records/labels/storage
F371	sanitary food preparation/service/storage

• Intermediate Care Facility

NRS 449.0038 “Facility for intermediate care” defined. “Facility for intermediate care” means an establishment operated and maintained to provide 24-hour personal and medical supervision, for a person who does not have illness, disease, injury or other condition that would require the degree of care and treatment which a hospital or facility for skilled nursing is designed to provide.

(Added to NRS by 1973, 1279; A 1985, 1737; 1991, 1974)

Facility

• Intermediate Care Facility

	Total Beds 266		
2	260	Traditional Long Term Care facilities	Surveyed annually as part of Federal workload Periodicity Annual
1	6	Short Term Recovery Center, for ambulatory surgical patients	State License Only Periodicity 2 years

• Intermediate Care Facility

	Survey Process	Inspections
2 LTC	<p>survey process includes 3 components:</p> <ol style="list-style-type: none"> 1. state licensure 2. federal health 3. federal LSC 	<p>Follow-up site visits for severity or widespread deficiencies</p> <p>Complaint investigations – assigned by priority</p>
1 State License Only	<p>survey process includes a state health inspection only</p>	<p>Follow-up site visits for severity or widespread deficiencies</p> <p>Complaint investigations – assigned by priority</p>

Facility

• Intermediate Care Facility

Cont.. 2 – Traditional Long Term Care facilities

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	8	7	3
2014	13	2	1
2015 (YTD)	16	3	0

Facility

• Intermediate Care Facility

Cont.. 1 – Short Term Recovery Center, for ambulatory surgical patients

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	2	0	0
2014	0	0	0
2015 (YTD)	2	0	0

• Intermediate Care Facility

Cont... 2 – Traditional Long Term Care facilities

2015

Top 5 TAGs cited by frequency

*same as above the same set of federal health and federal LSC regulations are used for both ICFs as SNFs

F309

provide care and services for highest well-being

F441

infection control, prevent the spread

F323

free of accidents/hazards, supervision

F431

drugs and biologicals records/labels/storage

F371

sanitary food preparation/service/storage

• Residential Facility For Groups

NRS 449.017 “Residential facility for groups” defined.

1. Except as otherwise provided in subsection 2, “residential facility for groups” means an establishment that furnishes food, shelter, assistance and limited supervision to a person with an intellectual disability or with a physical disability or a person who is aged or infirm. The term includes, without limitation, an assisted living facility.
 2. The term does not include:
 - (a) An establishment which provides care only during the day;
 - (b) A natural person who provides care for no more than two persons in his or her own home;
 - (c) A natural person who provides care for one or more persons related to him or her within the third degree of consanguinity or affinity;
 - (d) A halfway house for recovering alcohol and drug abusers; or
 - (e) A facility funded by a division or program of the Department of Health and Human Services.
- (Added to NRS by 1973, 1278; A [1979, 212](#); [1983, 1657](#); [1985, 930, 1736](#); [1991, 1974](#); [1993, 1213](#); [1999, 114, 125](#); [2001, 57, 546, 2519, 2522](#); [2013, 696](#))

• Residential Facility For Groups

Cont..

- ▶ 357 Facilities with 7,658 beds
- ▶ Surveyed annually
 - State Licensure inspection
 - Grade assignment
- ▶ Follow-up site visits for “C” or “D” grade is assigned and may be conducted whenever a “B” grade is assigned
- ▶ Complaint investigations – assigned by priority

Facility

• Residential Facility For Groups

Cont.. complaint investigations are conducted based on priority, many times combined with other complaints and other inspection events

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	512	118	57
2014	534	170	78
2015 (YTD)	501	166	62

• Residential Facility For Groups

Cont...

2015

Top 5 TAGs cited by frequency

* average severity for all TAGs above 2.0, average scope for all above 1.89, or “E” level citations

–Grades “A”, “B”, “C”, “D” are posted in facilities

Y105	personnel file/background check
Y178	health and sanitation
Y103	personnel file, TB testing
Y936	resident file, TB testing
Y878	medications, OTC, supplements, change order

• Homes For Individual Residential Care

NRS 449.0105 “Home for individual residential care” defined.

“Home for individual residential care” means a home in which a natural person furnishes food, shelter, assistance and limited supervision, for compensation, to not more than two persons with intellectual disabilities or with physical disabilities or who are aged or infirm, unless the persons receiving those services are related within the third degree of consanguinity or affinity to the person providing those services. The term does not include:

1. A halfway house for recovering alcohol and drug abusers; or
2. A home in which supported living arrangement services are provided by a provider of supported living arrangement services during any period in which the provider of supported living arrangement services is engaged in providing supported living arrangement services.

(Added to NRS by [1993, 2556](#); A [2001, 2518](#); [2005, 1380](#); [2013, 696](#))

Facility

- Homes For Individual Residential Care

Cont..

- ▶ 145 Facilities with 290 beds
- ▶ Surveyed every 24 months
 - State Licensure inspection
- ▶ Complaint investigations – assigned by priority

Facility

- Homes For Individual Residential Care

Cont..

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	128	19	9
2014	113	10	3
2015 (YTD)	104	11	5

Facility

- Homes For Individual Residential Care

Cont...

2015

Top 5 TAGs cited by frequency

* average severity for all TAGs above 1.96, average scope for all above 2.03, or “E” level citations

H050

personnel file/background check

H065

health and sanitation

H066

personnel file, TB testing

H030

resident file, TB testing

H055

medications, OTC, supplements, change order

• Hospice Program

NRS 449.0115 “Hospice care” defined.

1. “Hospice care” means a centrally administered program of palliative services and supportive services provided by an interdisciplinary team directed by a physician. The program includes the provision of physical, psychological, custodial and spiritual care for persons who are terminally ill and their families. The care may be provided in the home, at a residential facility or at a medical facility at any time of the day or night. The term includes the supportive care and services provided to the family after the patient dies.

2. As used in this section:

(a) “Family” includes the immediate family, the person who primarily cared for the patient and other persons with significant personal ties to the patient, whether or not related by blood.

(b) “Interdisciplinary team” means a group of persons who work collectively to meet the special needs of terminally ill patients and their families and includes such persons as a physician, registered nurse, social worker, member of the clergy and trained volunteer.

(Added to NRS by [1979, 1112](#); A [1985, 1737](#); [1989, 1035](#); [2005, 485](#))

• Hospice Program

Cont..

- ▶ 57 Facilities
- ▶ State survey periodicity 24 months
- ▶ Complaint investigations – assigned by priority

• Hospice Program

Cont.. complaint investigations are conducted based on priority and may be combined with other complaints and other inspection events

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	19	9	6
2014	10	8	3
2015 (YTD)	13	5	2

• Hospice Program

Cont...

2015	Top TAGs cited by frequency
L547	plan of care – services to be provided
L647	maintain records on use of volunteers
L672	Patient record content

• Home Health Agency

NRS 449.0015 “Agency to provide nursing in the home” defined. “Agency to provide nursing in the home” means any person or governmental organization which provides in the home, through its employees or by contractual arrangement with other persons, skilled nursing and assistance and training in health and housekeeping skills. The term does not include a provider of supported living arrangement services during any period in which the provider of supported living arrangement services is engaged in providing supported living arrangement services.

(Added to NRS by [1979, 160](#); A [1985, 1737](#); [2005, 1379](#))

NRS 449.0021 “Agency to provide personal care services in the home” defined.

1. “Agency to provide personal care services in the home” means any person, other than a natural person, which provides in the home the services authorized pursuant to [NRS 449.1935](#) to elderly persons or persons with disabilities.

2. The term does not include:

(a) An independent contractor who provides nonmedical services specified in [NRS 449.1935](#) without the assistance of employees;

(b) An organized group of persons composed of the family or friends of a person needing personal care services that employs or contracts with persons to provide nonmedical services specified in [NRS 449.1935](#) for the person if:

(1) The organization of the group of persons is set forth in a written document that is made available for review by the Division upon request; and

(2) The personal care services are provided to only one person or one family who resides in the same residence; or

(c) An intermediary service organization.

3. As used in this section, “intermediary service organization” has the meaning ascribed to it in [NRS 449.4304](#).

(Added to NRS by [2005, 2164](#); A [2007, 1225](#); [2009, 2399](#); [2013, 134](#))

• Home Health Agency

Cont..

- ▶ 151 Facilities
- ▶ State Inspection periodicity 24 months
- ▶ Federal periodicity every 3 years
- ▶ Complaint investigations – assigned by priority

Facility

• Home Health Agency

Cont.. complaint investigations are conducted based on priority, many times combined with other complaints and other inspection events

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	51	15	6
2014	54	26	16
2015 (YTD)	34	14	6

• Home Health Agency

Cont...

2015	Top 5 TAGs cited by frequency
G158	acceptance of patients, plan of care, medical supervision
G165	conformance with physician orders
G144	coordination of patient services
G172	duties of registered nurse
G176	additional duties of registered nurse

• Personal Care Agency

NRS 449.0021 “Agency to provide personal care services in the home” defined.

1. “Agency to provide personal care services in the home” means any person, other than a natural person, which provides in the home the services authorized pursuant to [NRS 449.1935](#) to elderly persons or persons with disabilities.
2. The term does not include:
 - (a) An independent contractor who provides nonmedical services specified in [NRS 449.1935](#) without the assistance of employees;
 - (b) An organized group of persons composed of the family or friends of a person needing personal care services that employs or contracts with persons to provide nonmedical services specified in [NRS 449.1935](#) for the person if:
 - (1) The organization of the group of persons is set forth in a written document that is made available for review by the Division upon request; and
 - (2) The personal care services are provided to only one person or one family who resides in the same residence; or
 - (c) An intermediary service organization.
3. As used in this section, “intermediary service organization” has the meaning ascribed to it in [NRS 449.4304](#).
(Added to NRS by [2005, 2164](#); A [2007, 1225](#); [2009, 2399](#); [2013, 134](#))

• Personal Care Agency

Cont..

- ▶ 190 Facilities
 - 173 personal care agencies;
 - 17 personal care agencies also certified as an intermediary service organization
- ▶ State survey periodicity 24 months
 - State Licensure health inspection
- ▶ Complaint investigations – assigned by priority

Facility

• Personal Care Agency

Cont..

173 Personal Care Agencies

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	64	13	4
2014	155	26	4
2015 (YTD)	98	23	9

Facility

• Personal Care Agency

Cont..

17 Personal Care Agencies also certified as an intermediary service organization

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	5	3	2
2014	10	5	0
2015 (YTD)	8	3	0

• Personal Care Agency

Cont...

2015	Top 5 TAGs cited by frequency * average severity for all TAGs above 1.90, average scope for all above 2.03
0130	Attendants: Maintenance of personnel files
0225	Supervisory home visits or telephone calls
0152	Attendants: Required Knowledge and Training
0125	Attendants: Qualifications; annual training
0165	Prohibition of certain types of services

• Adult Day Care

NRS 449.004 “Facility for the care of adults during the day” defined. “Facility for the care of adults during the day” means an establishment operated and maintained to provide care during the day on a temporary or permanent basis for aged or infirm persons. The term does not include a halfway house for recovering alcohol and drug abusers.

(Added to NRS by [1983, 1657](#); A [1985, 1736](#); [2001, 2518](#))

NRS 449.0045 “Facility for the dependent” defined. “Facility for the dependent” includes:

1. A facility for the treatment of abuse of alcohol or drugs;
2. A halfway house for recovering alcohol and drug abusers;
3. A facility for the care of adults during the day;
4. A residential facility for groups;
5. An agency to provide personal care services in the home;
6. A facility for transitional living for released offenders; and
7. A home for individual residential care.

(Added to NRS by [1985, 1735](#); A [2001, 2518](#); [2005, 2165](#), [2350](#); [2011, 356](#))

• Adult Day Care

Cont..

- ▶ 21 Facilities with 1,612 clients
- ▶ State survey periodicity 24 months
- ▶ Complaint investigations – assigned by priority

• Adult Day Care

Cont.. complaint investigations are conducted based on priority, many times combined with other complaints and other inspection events

	Onsite Inspections / Investigation	Complaints	Total Substantiated Complaints
2013	16	1	1
2014	22	7	3
2015 (YTD)	13	5	2

• Adult Day Care

Cont...

2015	Top 5 TAGs cited by frequency * average severity for all TAGs above 1.96, average scope for all above 2.03, or “E” level citations
U230	written assessment of clients
U040	policies and procedures, accounting
U056	director and employees qualifications/responsibilities
U140	requirements for admission
U170	service of food, dietary consultants

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