SENATE BILL NO. 44-COMMITTEE ON COMMERCE AND LABOR

(ON BEHALF OF THE DIVISION OF MORTGAGE LENDING OF THE DEPARTMENT OF BUSINESS AND INDUSTRY)

PREFILED NOVEMBER 18, 2024

Referred to Committee on Commerce and Labor

SUMMARY—Revises provisions relating to financial services. (BDR 54-258)

FISCAL NOTE: Effect on Local Government: Increases or Newly Provides for Term of Imprisonment in County or City Jail or Detention Facility. Effect on the State: Yes.

EXPLANATION - Matter in *bolded italics* is new; matter between brackets [omitted material] is material to be omitted.

AN ACT relating to financial services; imposing certain duties on providers of certain financial services relating to the safeguarding of customer information; establishing certain standards relating to the financial condition and corporate governance of certain mortgage servicers; requiring the Commissioner of Mortgage Lending and the Commissioner of Financial Institutions to adopt certain regulations; providing penalties; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

1 Existing federal regulations set forth standards for the safeguarding of customer 234567 information by certain businesses over which the Federal Trade Commission has jurisdiction that are engaged in activities that are financial in nature or incidental to such financial activities. (16 C.F.R. Part 314) The standards require such businesses to, among other things: (1) develop, implement and maintain a comprehensive information security program; and (2) notify the Federal Trade Commission of certain unauthorized acquisitions of customer information, which existing federal 8 regulations designate as a "notification event." (16 C.F.R. §§ 314.2-312.4). 9 Sections 1, 2, 4, 7, 8, 38-41 and 43-47 of this bill specifically require persons that 10 are providers of certain financial services in this State to comply with the 11 requirements set forth in those federal regulations. Additionally, sections 1, 2, 4, 7, 12 **8**, 38-41 and 43-47 require such a person to: (1) maintain the information security 13 program required by existing federal regulations as part of the books and records of





14 the person; and (2) notify the Commissioner of Financial Institutions or 15 Commissioner of Mortgage Lending, as applicable, of any notification event in 16 accordance with the regulations adopted by the applicable commissioner. The 17 persons to which the requirements apply include private professional guardians and 18 private professional guardian companies, escrow agents and escrow agencies, 19 mortgage companies, mortgage loan originators, mortgage servicers, foreclosure 20 consultants, foreclosure purchasers, loan modification consultants, persons 21 performing covered services for compensation, collection agencies and collection 22 23 agents, persons operating deferred deposit loan services, high-interest loan services, title loan services and check-cashing services, consumer litigation funding 24 25 26 27 28 29 companies, providers of earned wage access services, trust companies, student loan servicers, private education lenders, money transmitters and their authorized delegates, installment lenders and providers of debt-management services. Sections 3, 5, 32 and 42 of this bill require the Commissioner of Mortgage Lending and the Commissioner of Financial Institutions, as applicable, to adopt regulations establishing procedures and requirements for notifying the applicable commissioner 30 of a notification event pursuant to sections 1, 2, 4, 7, 8, 38-41 and 43-47.

Section 33 of this bill applies the definitions in existing law that govern foreclosure consultants, foreclosure purchasers, loan modification consultants and persons performing covered services for compensation to the provisions of section 7. Section 34 of this bill provides that the provisions of section 7 do not apply to certain persons.

36 Existing law provides for the licensure and regulation of mortgage servicers by 37 the Commissioner of Mortgage Lending. (NRS 645F.500-645F.540) Sections 9-31 38 of this bill set forth certain standards for the financial condition and corporate 39 governance of certain mortgage servicers which are modeled, in general, after the 40 Model State Regulatory Prudential Standards for Nonbank Mortgage Servicers 41 approved by the Conference of State Bank Supervisors. Under sections 26 and 35 42 of this bill, the standards apply, with certain exceptions, to a "covered institution" 43 which is defined in section 13 to mean, in general, a mortgage servicer that: (1) 44 services 2,000 or more residential mortgage loans; and (2) operates in two or more 45 states, districts or territories of the United States. Section 26 requires a covered 46 institution to: (1) maintain certain quantities of assets for liquidity; and (2) have in 47 place sound cash management and business operating plans. Section 27 requires a 48 covered institution to establish and maintain a board of directors or similar body. 49 Section 28 imposes certain duties on a board of directors or similar body relating to 50 corporate governance and internal audits. Section 29 requires a covered institution 51 to obtain an annual external audit. Section 30 requires a covered institution to: (1) 52 establish a risk management program meeting certain requirements; (2) conduct an 53 annual risk management assessment; and (3) maintain evidence of activities to 54 manage risk performed throughout the year. Section 31 authorizes the 55 Commissioner, under certain circumstances, to: (1) require a covered institution to 56 satisfy additional conditions; and (2) waive or temporarily suspend any or all of the 57 requirements set forth in sections 9-31. Sections 9-24 define words and terms for 58 the purposes of sections 9-31.

59 Section 36 of this bill authorizes the Commissioner of Mortgage Lending to 60 adopt regulations to carry out the provisions requiring compliance with the 61 standards for the safeguarding of customer information and the standards for the 62 financial condition and corporate governance of certain mortgage servicers. Section 63 **37** of this bill authorizes the Commissioner to: (1) investigate a mortgage servicer 64 or applicant for a license as a mortgage servicer to ensure compliance with those 65 provisions; and (2) take certain disciplinary actions against a mortgage servicer or 66 applicant for a license as a mortgage servicer who violates those provisions.





THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1	Section 1. Chapter 628B of NRS is hereby amended by adding
2	thereto a new section to read as follows:
3	1. A licensee shall comply with the requirements set forth in
4	16 C.F.R. Part 314.
5	2. In addition to complying with the requirements set forth in
6	16 C.F.R. Part 314, a licensee shall:
7	(a) Maintain the information security program required by 16
8	C.F.R. § 314.3 as part of the books and records of the licensee;
9	and
10	(b) Notify the Commissioner of any notification event in
11	accordance with the regulations adopted by the Commissioner
12	pursuant to subsection 4 of NRS 658.105.
13	3. As used in this section:
14	(a) "Information security program" has the meaning ascribed
15	to it in 16 C.F.R. § 314.2.
16	(b) "Notification event" has the meaning ascribed to it in 16
17	C.F.R. § 314.2.
18	Sec. 2. Chapter 645A of NRS is hereby amended by adding
19	thereto a new section to read as follows:
20	1. A licensee shall comply with the requirements set forth in
21	16 C.F.R. Part 314.
22	2. In addition to complying with the requirements set forth in
23 24	16 C.F.R. Part 314, a licensee shall:
24 25	(a) Maintain the information security program required by 16 C.F.R. § 314.3 as part of the books and records of the licensee;
23 26	C.F.K. § 514.5 as part of the books and records of the ucensee; and
20 27	(b) Notify the Commissioner of any notification event in
28	accordance with the regulations adopted by the Commissioner
28 29	pursuant to NRS 645A.050.
30	3. As used in this section:
31	(a) "Information security program" has the meaning ascribed
32	to it in 16 C.F.R. § 314.2.
33	(b) "Notification event" has the meaning ascribed to it in 16
34	$C.F.R. \S 314.2.$
35	Sec. 3. NRS 645A.050 is hereby amended to read as follows:
36	645A.050 1. Subject to the administrative control of the
37	Director of the Department of Business and Industry, the
38	Commissioner shall exercise general supervision and control over
39	escrow agents and agencies doing business in the State of Nevada.
40	2. In addition to the other duties imposed upon him or her by
41	law, the Commissioner shall:





(a) Adopt such regulations as may be necessary for making this
 chapter effective. Such regulations must establish procedures and
 requirements for notifying the Commissioner of a notification
 event pursuant to section 2 of this act.

5 (b) Conduct or cause to be conducted each year an examination 6 of each escrow agency licensed pursuant to this chapter.

7 (c) Conduct such investigations as may be necessary to 8 determine whether any person has violated any provision of this 9 chapter.

10 (d) Conduct such examinations, investigations and hearings, in 11 addition to those specifically provided for by law, as may be 12 necessary and proper for the efficient administration of the laws of 13 this State relating to escrow.

(e) Classify as confidential the financial statements of an escrow
agency and those records and information obtained by the Division
which:

17 (1) Are obtained from a governmental agency upon the 18 express condition that they remain confidential.

19 (2) Except as otherwise provided in NRS 645A.082, consist 20 of information compiled by the Division in the investigation of 21 possible violations of this chapter.

22 → This paragraph does not limit examination by the Legislative
 23 Auditor or any other person pursuant to a court order.

3. An escrow agency may engage a certified public accountant to perform such an examination in lieu of the Division. In such a case, the examination must be equivalent to the type of examination made by the Division and the expense must be borne by the escrow agency being examined.

4. The Commissioner shall determine whether an examination performed by an accountant pursuant to subsection 3 is equivalent to an examination conducted by the Division. The Commissioner may examine any area of the operation of an escrow agency if the Commissioner determines that the examination of that area is not equivalent to an examination conducted by the Division.

35 **Sec. 4.** Chapter 645B of NRS is hereby amended by adding 36 thereto a new section to read as follows:

1. A mortgage company and mortgage loan originator shall *comply with the requirements set forth in 16 C.F.R. Part 314.*

39 2. In addition to complying with the requirements set forth in 40 16 C.F.R. Part 314, a mortgage company and mortgage loan 41 originator shall:

42 (a) Maintain the information security program required by 16 43 C.F.R. § 314.3 as part of the books and records of the mortgage 44 company or mortgage loan originator; and





1 (b) Notify the Commissioner of any notification event in 2 accordance with the regulations adopted by the Commissioner 3 pursuant to NRS 645B.060.

4 **3.** As used in this section:

5 (a) "Information security program" has the meaning ascribed 6 to it in 16 C.F.R. § 314.2.

7 (b) "Notification event" has the meaning ascribed to it in 16 8 C.F.R. § 314.2.

Sec. 5. NRS 645B.060 is hereby amended to read as follows:

10 645B.060 1. Subject to the administrative control of the 11 Director of the Department of Business and Industry, the 12 Commissioner shall exercise general supervision and control over 13 mortgage companies and mortgage loan originators doing business 14 in this State.

15 2. In addition to the other duties imposed upon him or her by 16 law, the Commissioner shall:

17 (a) Adopt regulations:

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18 (1) Setting forth the requirements for an investor to acquire 19 ownership of or a beneficial interest in a loan secured by a lien on 20 real property. The regulations must include, without limitation, the 21 minimum financial conditions that the investor must comply with 22 before becoming an investor.

(2) Establishing reasonable limitations and guidelines on
loans made by a mortgage company to a director, officer, mortgage
loan originator or employee of the mortgage company.

(b) Adopt any other regulations that are necessary to carry out the provisions of this chapter, except as to loan fees. Such *regulations must establish procedures and requirements for notifying the Commissioner of a notification event pursuant to section 4 of this act.*

(c) Conduct such investigations as may be necessary to
 determine whether any person has violated any provision of this
 chapter, a regulation adopted pursuant to this chapter or an order of
 the Commissioner.

(d) Conduct, at his or her discretion, periodic standard
examinations of each mortgage company doing business in this
State which must include, without limitation, a formal exit review
with the mortgage company. The Commissioner shall adopt
regulations prescribing:

40 (1) Standards for determining the rating of each mortgage 41 company based upon the results of a periodic standard examination; 42 and

43 (2) Procedures for resolving any objections made by the
44 mortgage company to the results of a periodic standard examination.
45 The results of a periodic standard examination may not be opened to





1 public inspection pursuant to NRS 645B.090 until after a period of 2 time set by the Commissioner to determine any objections made by

3 the mortgage company.

4 (e) Conduct such other examinations, periodic or special audits, 5 investigations and hearings as may be necessary for the efficient 6 administration of the laws of this State regarding mortgage 7 companies and mortgage loan originators. The Commissioner shall 8 adopt regulations specifying the general guidelines that will be 9 followed when a periodic or special audit of a mortgage company is 10 conducted pursuant to this chapter.

(f) Classify as confidential certain records and information
obtained by the Division when those matters are obtained from a
governmental agency upon the express condition that they remain
confidential. This paragraph does not limit examination by:

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(1) The Legislative Auditor; or

16 (2) The Department of Taxation if necessary to carry out the 17 provisions of chapters 363A and 363C of NRS.

18 (g) Conduct such examinations and investigations as are 19 necessary to ensure that mortgage companies and mortgage loan 20 originators meet the requirements of this chapter for obtaining a 21 license, both at the time of the application for a license and 22 thereafter on a continuing basis.

3. For each special audit, investigation or examination, a
mortgage company or mortgage loan originator shall pay a fee based
on the rate established pursuant to NRS 645F.280.

26 **Sec. 6.** Chapter 645F of NRS is hereby amended by adding 27 thereto the provisions set forth as sections 7 to 31, inclusive, of this 28 act.

29 Sec. 7. 1. A foreclosure consultant, foreclosure purchaser, 30 loan modification consultant or person performing covered 31 services for compensation shall comply with the requirements set 32 forth in 16 C.F.R. Part 314.

2. In addition to complying with the requirements of 16
34 C.F.R. Part 314, a foreclosure consultant, foreclosure purchaser,
35 loan modification consultant or person performing covered
36 services for compensation shall:

- (a) Maintain the information security program required by 16
 C.F.R. § 314.3 as part of the books and records of the consultant,
 purchaser or person; and
- 40 (b) Notify the Commissioner of any notification event in 41 accordance with the regulations adopted by the Commissioner 42 pursuant to NRS 645F.255.

43 **3.** As used in this section:

44 (a) "Information security program" has the meaning ascribed 45 to it in 16 C.F.R. § 314.2.





1 (b) "Notification event" has the meaning ascribed to it in 16 2 C.F.R. § 314.2.

3 Sec. 8. 1. A mortgage servicer shall comply with the 4 requirements set forth in 16 C.F.R Part 314.

5 2. In addition to complying with the requirements set forth in 6 16 C.F.R. Part 314, a mortgage servicer shall:

7 (a) Maintain the information security program required by 16 8 C.F.R. § 314.3 as part of the books and records of the mortgage 9 servicer; and

10 (b) Notify the Commissioner of any notification event in 11 accordance with the regulations adopted by the Commissioner 12 pursuant to NRS 645F.255.

13 **3.** As used in this section:

14 *(a) "Information security program" has the meaning ascribed* 15 *to it in 16 C.F.R.* § 314.2.

16 (b) "Notification event" has the meaning ascribed to it in 16 17 C.F.R. § 314.2.

18 Sec. 9. As used in sections 9 to 31, inclusive, of this act, 19 unless the context otherwise requires, the words and terms defined 20 in sections 10 to 24, inclusive, of this act have the meanings 21 ascribed to them in those sections.

22 Sec. 10. "Agency" means the:

23 1. Federal Home Loan Mortgage Corporation;

24 2. Federal National Mortgage Association; or

25 **3.** Government National Mortgage Association.

26 Sec. 11. "Board of directors" means the formal body 27 established by a covered institution that is responsible for 28 corporate governance and compliance with the provisions of 29 sections 9 to 31, inclusive, of this act.

30 Sec. 12. "Corporate governance" means the structure of a 31 covered institution and how the covered institution is managed, 32 including, without limitation, the corporate rules, policies, 33 processes and practices which are used to oversee and manage the 34 covered institution.

35 Sec. 13. "Covered institution" means a mortgage servicer 36 that:

37 1. Services, or subservices for others, 2,000 or more 78 residential mortgage loans for structures comprised of not fewer 79 than one unit and not more than four units, not including whole 70 loans owned and loans being interim serviced before sale, as of the 71 end of the most recent calendar year as reported on the mortgage 72 call report; and

2. Operates in two or more states, districts or territories of the
United States either currently or as of the end of the most recent
calendar year.





1 Sec. 14. "Credit risk" means the potential that a borrower or 2 counterparty will fail to perform on an obligation.

3 Sec. 15. "Government-sponsored enterprise" means the:

4 1. Federal Home Loan Mortgage Corporation; and

5 2. Federal National Mortgage Association.

6 Sec. 16. "Interim serviced before sale" means the activity of 7 collecting a limited number of contractual mortgage payments 8 immediately after origination on a loan held for sale but before 9 the loan is sold into the secondary market.

10 Sec. 17. "Liquidity risk" means the potential that a covered 11 institution:

12 1. Will be unable to meet its obligations as they come due 13 because of an inability to liquidate assets or obtain adequate 14 funding; or

2. Cannot easily unwind or offset specific exposures.

16 Sec. 18. "Mortgage call report" means a quarterly or annual 17 report of the origination of, servicing of and financial information 18 on loans for residential real estate completed by entities licensed in 19 the Registry.

20 Sec. 19. "Mortgage servicing rights" means the contractual 21 right to service a residential mortgage loan on behalf of the owner 22 of the associated mortgage in exchange for specified 23 compensation in accordance with the servicing contract.

24 Sec. 20. "Mortgage servicing rights investor" means an 25 entity which:

26 1. Invests in and owns mortgage servicing rights for a 27 residential mortgage loan; and

28 2. Relies on subservicers to administer the loan on its behalf.

29 Sec. 21. "Reverse mortgage" means a loan collateralized by 30 real estate that:

1. Does not require contractual monthly payments; and

2. Is typically repaid upon the death of the borrower through the sale of the home or refinance by the heirs of the deceased borrower.

Sec. 22. "Servicing liquidity" means the financial resources
 necessary to manage liquidity risk arising from:

1. The functions of servicing that are required in acquiring and financing mortgage servicing rights;

39 2. The costs of hedging that are associated with the facilities 40 for the mortgage servicing rights and the financing thereof, 41 including, without limitation, margin calls; and

42 3. Advances or costs of advance financing for principal, 43 interest, taxes, insurance and any other advances related to 44 servicing.



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1 Sec. 23. "Subservicer" means a mortgage servicer 2 performing the routine administration of a residential mortgage 3 loan as a subservicing agent of a master servicer or mortgage 4 servicing rights investor under the terms of a subservicing 5 contract.

6 Sec. 24. "Whole loan" means a loan for which a mortgage 7 and the underlying credit risk is owned and held on the balance 8 sheet of the entity with all ownership rights.

9 Sec. 25. 1. Except as otherwise provided in this section, 10 NRS 645F.500 and section 31 of this act, the provisions of sections 11 9 to 31, inclusive, of this act apply to covered institutions. For 12 entities within a holding company or an affiliated group of 13 companies, the provisions of sections 9 to 31, inclusive, apply at 14 the organizational level of the holding company or affiliated group 15 of companies that constitutes a covered institution.

16 2. The provisions of sections 9 to 31, inclusive, of this act do 17 not apply to an agency.

Sec. 26. 1. Except as otherwise provided in this section, a 18 covered institution shall maintain sufficient allowable assets for 19 liquidity, in addition to the amounts required for servicing 20 liquidity, to cover normal business operations, including, without 21 22 limitation, payment of rent, salaries, interest expense and other 23 typical expenses associated with operating the institution. 24 Allowable assets for liquidity include those assets that may be used to satisfy the requirements of this subsection, including, without 25 26 *limitation:*

(a) Unrestricted cash and cash equivalents; and

28 (b) Unencumbered investment grade assets held for sale or 29 trade, including, without limitation:

30 (1) Mortgage-backed securities of an agency. As used in 31 this subparagraph, "mortgage-backed securities" means financial 32 instruments, including, without limitation, debt securities, 33 collateralized by residential mortgages.

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(2) Obligations of government-sponsored enterprises.

(3) Obligations of the United States Treasury.

A covered institution shall have in place sound cash 36 2. 37 management and business operating plans that match the size and 38 sophistication of the institution to ensure normal business operations. The management of the covered institution must 39 develop, establish and implement plans, policies and procedures 40 for maintaining operating liquidity sufficient for the ongoing 41 42 needs of the institution. Such plans, policies and procedures must: 43 (a) Contain sustainable, written methodologies for

44 maintaining sufficient operating liquidity; and

45 (b) Be made available to the Commissioner upon request.





For the purposes of complying with the requirements of 1 3. 2 this section, a covered institution must determine all financial data 3 in accordance with generally accepted accounting principles.

4. A covered institution that satisfies the "Eligibility 4 5 **Requirements for Enterprise Single-Family Seller/Servicers**" of the Federal Housing Finance Agency for capital, net worth ratio 6 7 and liquidity, whether or not the covered institution is approved to 8 service loans by a government-sponsored enterprise, shall be deemed to satisfy the requirements of this section. 9 10

The provisions of this section do not apply to: 5.

11 (a) A mortgage servicer which only owns or conducts servicing 12 of one or more reverse mortgages; or

13 (b) The portfolio of reverse mortgages administered by a covered institution. 14

Sec. 27. 1. Except as otherwise provided in subsection 2, a 15 covered institution shall establish and maintain a board of 16 17 directors.

2. A covered institution may establish a body similar to a 18 board of directors to perform the duties imposed by section 28 of 19 20 this act if:

21 (a) The covered institution is not approved by an agency to 22 service loans; or

23 (b) An agency has granted the covered institution approval to 24 establish an alternative to a board of directors.

25 Sec. 28. 1. The board of directors of a covered institution, 26 or other body established pursuant to subsection 2 of section 27 of 27 this act, is responsible for the oversight of the covered institution.

28 2. The board of directors of a covered institution, or other 29 body established pursuant to subsection 2 of section 27 of this act, 30 shall:

(a) Establish a written framework for corporate governance 31 32 that includes, without limitation, appropriate internal controls designed to monitor corporate governance and assess compliance 33 34 with the framework.

(b) Monitor and ensure that the covered institution complies 35 with the written framework for corporate governance established 36 37 pursuant to paragraph (a) and the provisions of sections 9 to 31, 38 inclusive, of this act.

39 (c) Perform accurate and timely regulatory reporting, 40 including, without limitation, the requirement for filing a mortgage call report for the covered institution. 41

42 (d) Establish requirements for internal audits that:

43 (1) Are appropriate for the size, complexity and risk profile 44 of the covered institution; and





(2) Ensure appropriate independence to provide a reliable 1 2 evaluation of the internal control structure, risk management and 3 governance of the covered institution. 4 (e) Make available to the Commissioner, upon request: (1) The written framework for corporate governance 5 6 established pursuant to paragraph (a); 7 (2) The requirements established pursuant to paragraph (d) 8 for internal audits; and 9 (3) The results of any internal audit performed by the 10 covered institution. 11 As used in this section, "internal audit" means the internal 3. 12 activity of performing independent and objective assurance and 13 consulting to evaluate and improve the effectiveness of the operations, risk management, internal controls and governance 14 15 processes of a covered institution. Sec. 29. 1. Each covered institution shall annually obtain 16 17 an external audit conducted by an independent certified public accountant that includes, without limitation, an audit of financial 18 statements and the preparation of a formal report of the audit. 19 20 2. The report of the audit must include, without limitation: 21 (a) Annual financial statements, including, without limitation: 22 (1) A balance sheet; 23 (2) A statement of operations and cash flows, or income 24 statement: and 25 (3) Notes and supplemental schedules prepared in 26 accordance with generally accepted accounting principles. (b) An expression of opinion by the independent certified 27 public accountant as to whether the financial statements are 28 29 presented fairly, in all material aspects, in accordance with the 30 applicable financial reporting framework. 31 (c) An assessment of the internal control structure of the covered institution, including, without limitation, an evaluation of 32 the adequacy of the internal control structure. 33 (d) A computation of tangible net worth. For the purposes of 34 this paragraph, tangible net worth is calculated by subtracting all 35 of the following from total equity: 36 37 (1) Receivables due from related entities; (2) Goodwill and other intangibles; and 38 39 (3) Pledged assets. (e) A validation of the valuation and reserve methodology of 40 mortgage servicing rights, as applicable. 41 42 (f) Verification of adequate fidelity and errors and omissions 43 insurance.



(g) Testing of controls related to risk management activities, 1 2 including, without limitation, compliance and stress testing, as 3 applicable. The report of the audit must be made available to the 4 3. 5 Commissioner upon request. Sec. 30. 1. A covered institution shall establish a risk 6 7 management program under the oversight of the board of 8 directors of the institution or other body established pursuant to subsection 2 of section 27 of this act. 9 10 2. A risk management program established pursuant to 11 subsection 1 must: 12 (a) Identify, measure, monitor and control risk sufficient for 13 the level of sophistication of the covered institution. (b) Have appropriate processes and models in place to 14 measure, monitor and mitigate financial risks and changes to the 15 risk profile of the covered institution and assets being serviced. 16 17 (c) Be scaled to the complexity of the organization, but be sufficiently robust to manage risks in several areas, including, 18 without limitation: 19 (1) Compliance risk: 20 21 (2) Credit risk; 22 (3) Legal risk: 23 (4) Liquidity risk; 24 (5) Market risk: (6) Operational risk; and 25 26 (7) Reputation risk. 27 (d) Be available to the Commissioner upon request. 28 3. A covered institution shall: 29 (a) Annually conduct a risk management assessment; (b) Prepare a formal report of the risk management 30 assessment conducted pursuant to paragraph (a), to include, 31 32 without limitation, the evidence maintained pursuant to 33 paragraph (e); (c) Provide the formal report prepared pursuant to paragraph 34 (b) to the board of directors of the covered institution or other 35 body created pursuant to subsection 2 of section 27 of this act; 36 (d) Make the formal report prepared pursuant to paragraph 37 38 (b) available to the Commissioner upon request; and (e) Maintain evidence of activities to manage risk performed 39 throughout the year, including, without limitation, findings of 40 issues and the responses to address those issues, and include that 41 42 evidence in a formal report prepared for that year pursuant to 43 paragraph (b). 4. As used in this section: 44





1 (a) "Compliance risk" means the risk of regulatory sanctions, 2 fines, penalties or losses resulting from failure to comply with 3 laws, rules, regulations or other supervisory requirements 4 applicable to the covered institution.

5 (b) "Legal risk" means the potential that actions against the 6 covered institution that result in unenforceable contracts, lawsuits, 7 legal sanctions or adverse judgments can disrupt or otherwise 8 negatively affect the operations or condition of the covered 9 institution.

10 (c) "Market risk" means the risk to the condition of the 11 covered institution resulting from adverse movements in market 12 rates or prices.

13 (d) "Operational risk" means the risk resulting from:

14 (1) Inadequate or failed internal processes, persons and 15 systems; or

(2) External events.

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17 (e) "Reputation risk" means the risk to earnings and capital 18 arising from negative publicity regarding the business practices of 19 the covered institution.

20 Sec. 31. 1. If the Commissioner, after a formal review of a 21 covered institution, determines that the risk to the covered 22 institution is extremely high, the Commissioner may order or direct the covered institution to satisfy additional conditions 23 24 necessary to ensure that the covered institution will continue to operate in a safe and sound manner and be able to continue to 25 26 service loans in compliance with all federal and state laws and 27 regulations.

28 2. If the Commissioner, after a formal review of a covered 29 institution, determines that the risk to the covered institution is 30 extremely low, the Commissioner may waive the application of any 31 requirement set forth in sections 9 to 31, inclusive, of this act to 32 the covered institution.

33 3. If the Commissioner determines that economic, 34 environmental or societal events are of such severity to warrant a 35 temporary suspension of any or all of the requirements set forth in 36 sections 9 to 31, inclusive, of this act, the Commissioner may 37 temporarily suspend any or all of those requirements.

Sec. 32. NRS 645F.255 is hereby amended to read as follows:

645F.255 1. In addition to the other duties imposed upon him
or her by law, the Commissioner shall adopt any regulations that are
necessary to carry out the provisions of this chapter.

42 2. The regulations adopted pursuant to subsection 1 must 43 establish procedures and requirements for notifying the 44 Commissioner of a notification event pursuant to sections 7 and 8 45 of this act.





Sec. 33. NRS 645F.300 is hereby amended to read as follows:

645F.300 As used in NRS 645F.300 to 645F.450, inclusive, *and section 7 of this act*, unless the context otherwise requires, the
words and terms defined in NRS 645F.310 to 645F.370, inclusive,
have the meanings ascribed to them in those sections.

Sec. 34. NRS 645F.380 is hereby amended to read as follows:

7 645F.380 The provisions of NRS 645F.300 to 645F.450, 8 inclusive, *and section 7 of this act* do not apply to, and the terms 9 "foreclosure consultant" and "foreclosure purchaser" do not include:

10 1. An attorney at law licensed to practice in this State rendering 11 services in the performance of his or her duties as an attorney at law, 12 unless the attorney at law is rendering those services in the course 13 and scope of his or her employment by or other affiliation with a 14 person who is licensed or required to be licensed pursuant to NRS 15 645F.390 or is otherwise engaging in a practice that is comprised 16 primarily of providing a covered service to his or her clients;

2. A provider of debt-management services registered pursuant
to chapter 676A of NRS while providing debt-management services
pursuant to chapter 676A of NRS;

3. A person or the authorized agent of a person acting under the provisions of a program sponsored by the Federal Government, this State or a local government, including, without limitation, the Department of Housing and Urban Development, the Federal Home Loan Mortgage Corporation, the Federal National Mortgage Association or the Federal Home Loan Bank System;

4. A person who holds or is owed an obligation secured by a mortgage or other lien on a residence in foreclosure if the person performs services in connection with this obligation or lien and the obligation or lien did not arise as the result of or as part of a proposed foreclosure reconveyance;

31 5. Any person doing business under the laws of this State or of 32 the United States relating to banks, trust companies, savings and 33 loan associations, savings banks, industrial loan and thrift companies, regulated lenders, credit unions, insurance companies, or 34 35 a mortgagee which is a United States Department of Housing and 36 Urban Development approved mortgagee and any subsidiary or 37 affiliate of those persons, and any agent or employee of those 38 persons while engaged in the business of those persons;

6. A person, other than a person who is licensed pursuant to NRS 645F.390, who is licensed pursuant to chapter 692A or any chapter of title 54 of NRS while acting under the authority of the license;

43 7. A nonprofit agency or organization that offers credit
44 counseling or advice to a homeowner of a residence in foreclosure
45 or a person in default on a loan and which maintains tax-exempt



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status under section 501(c)(3) of the Internal Revenue Code of 1986,
 26 U.S.C. § 501(c)(3); or

8. A judgment creditor of the homeowner whose claim accrued before the recording of the notice of the pendency of an action for foreclosure against the homeowner pursuant to NRS 14.010 or the recording of the notice of default and election to sell pursuant to NRS 107.080.

Sec. 35. NRS 645F.500 is hereby amended to read as follows:

645F.500 The provisions of NRS 645F.500 to 645F.540,
inclusive, *and sections 8 to 31, inclusive, of this act* do not apply to:
1. A depository financial institution, as that term is defined in
NRS 645B.0109, or any subsidiary or holding company of a
depository financial institution if such entity maintains its principal
place of business or a branch office in this State.

15 2. A real estate investment trust, as that term is defined in 26
16 U.S.C. § 856(a), unless the business conducted by the trust in this
17 State is not subject to supervision by the appropriate regulatory
18 body of a jurisdiction outside of this State.

19 3. Any trustee of an employee benefit plan, as that term is 20 defined in 29 U.S.C. § 1002(3), who makes a residential mortgage 21 loan directly from money in the plan.

4. An attorney who is licensed in this State and who does not engage in the business of, or otherwise hold himself or herself out as being able to provide services related to, a mortgage servicer, if the activities of the attorney are directly incidental to the representation of a client.

27 5. A person performing any act pursuant to a court order.

6. A federal or state agency or a political subdivision of this
State, including, without limitation, the Public Employees'
Retirement System.

7. A nonprofit organization that is recognized as exempt under
section 501(c)(3) of the Internal Revenue Code, 26 U.S.C. §
501(c)(3).

8. A mortgage servicer that, in the aggregate with any affiliates, services not more than 10 residential mortgage loans in this State during a calendar year.

9. A person licensed pursuant to the provisions of chapter
645B or 675 of NRS who is collecting payments on a mortgage loan
or servicing one or more mortgage loans made or arranged by the
person under his or her license.

41 Sec. 36. NRS 645F.520 is hereby amended to read as follows:

42 645F.520 1. The Commissioner:

(a) Shall adopt regulations establishing the requirements for thelicensure and supervision of mortgage servicers in this State.



8



1 (b) May adopt any other regulations necessary to carry out the 2 provisions of NRS 645F.500 to 645F.540, inclusive [.], and 3 sections 8 to 31, inclusive, of this act.

4

2. The regulations adopted pursuant to subsection 1 must:

5 (a) Prescribe the form and contents of an application for the 6 initial issuance and renewal of a license as a mortgage servicer.

7 (b) Prescribe the manner in which an application may be 8 approved or denied.

9 (c) Prescribe the grounds and procedures for the revocation, 10 suspension, denial or nonrenewal of a license.

11 (d) Establish reasonable fees for an application, the initial 12 issuance of a license and the renewal of a license.

(e) Establish the manner in which the Commissioner may take
appropriate disciplinary action, including, without limitation, the
imposition of an administrative fine, against any person for a
violation of any regulation adopted pursuant to subsection 1 or any
provision of NRS 645F.500 to 645F.540, inclusive [.], and sections
8 to 31, inclusive, of this act.

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Sec. 37. NRS 645F.530 is hereby amended to read as follows: 645F.530 1. A mortgage servicer shall comply with:

(a) The relevant provisions of 12 C.F.R. Part 1024, commonly
known as Regulation X, and 12 C.F.R. Part 1026, commonly known
as Regulation Z, as those regulations are amended by the Final
Servicing Rules issued by the Consumer Financial Protection
Bureau in 78 Federal Register 10696 and 10902 on February 14,
2013, and any amendments thereto.

(b) Any other applicable federal or state law or regulation or anyorder of the Commissioner.

29 2. The Commissioner shall conduct any examination or 30 investigation of a mortgage servicer or applicant for the issuance of 31 a license as a mortgage servicer as may be necessary to ensure 32 compliance with the provisions of NRS 645F.500 to 645F.540, 33 inclusive, *and sections 8 to 31, inclusive, of this act* and any 34 regulations adopted pursuant thereto.

35 3. If the Commissioner, upon examination or investigation of a 36 mortgage servicer or applicant for the issuance of a license as a 37 mortgage servicer, determines that the mortgage servicer or 38 applicant has violated any applicable provision of NRS 645F.500 to 645F.540, inclusive, and sections 8 to 31, inclusive, of this act or 39 40 any regulations adopted pursuant thereto, the Commissioner may take such disciplinary action against the mortgage servicer or 41 42 applicant as may be authorized by regulation of the Commissioner.





Sec. 38. Chapter 649 of NRS is hereby amended by adding 1 2 thereto a new section to read as follows: 3 1. A licensee shall comply with the requirements set forth in 16 C.F.R. Part 314. 4 5 2. In addition to complying with the requirements set forth in 16 C.F.R. Part 314, a licensee shall: 6 7 (a) Maintain the information security program required by 16 8 C.F.R. § 314.3 as part of the books and records of the licensee; 9 and 10 (b) Notify the Commissioner of any notification event in accordance with the regulations adopted by the Commissioner 11 pursuant to subsection 4 of NRS 658.105. 12 13 *3*. As used in this section: (a) "Information security program" has the meaning ascribed 14 15 to it in 16 C.F.R. § 314.2. (b) "Notification event" has the meaning ascribed to it in 16 16 17 *C.F.R.* § 314.2. Sec. 39. Chapter 604A of NRS is hereby amended by adding 18 thereto a new section to read as follows: 19 20 1. A licensee shall comply with the requirements set forth in 21 16 C.F.R. Part 314. 22 2. In addition to complying with the requirements set forth in 23 16 C.F.R. Part 314, a licensee shall: 24 (a) Maintain the information security program required by 16 25 C.F.R. § 314.3 as part of the books and records of the licensee; 26 and 27 (b) Notify the Commissioner of any notification event in accordance with the regulations adopted by the Commissioner 28 29 pursuant to subsection 4 of NRS 658.105. 30 *3*. As used in this section: (a) "Information security program" has the meaning ascribed 31 32 to it in 16 C.F.R. § 314.2. (b) "Notification event" has the meaning ascribed to it in 16 33 C.F.R. § 314.2. 34 Sec. 40. Chapter 604C of NRS is hereby amended by adding 35 36 thereto a new section to read as follows: 37 1. A licensee shall comply with the requirements set forth in 16 C.F.R. Part 314. 38 2. In addition to complying with the requirements set forth in 39 16 C.F.R. Part 314, a licensee shall: 40 (a) Maintain the information security program required by 16 41 42 C.F.R. § 314.3 as part of the books and records of the licensee; 43 and





(b) Notify the Commissioner of any notification event in 1 2 accordance with the regulations adopted by the Commissioner 3 pursuant to subsection 4 of NRS 658.105. 3. As used in this section: 4 5 (a) "Information security program" has the meaning ascribed 6 to it in 16 C.F.R. § 314.2. 7 (b) "Notification event" has the meaning ascribed to it in 16 8 C.F.R. § 314.2. Sec. 41. Chapter 604D of NRS is hereby amended by adding 9 thereto a new section to read as follows: 10 11 1. A licensee shall comply with the requirements set forth in 12 16 C.F.R. Part 314. 13 2. In addition to complying with the requirements set forth in 16 C.F.R. Part 314. a licensee shall: 14 (a) Maintain the information security program required by 16 15 C.F.R. § 314.3 as part of the books and records of the licensee; 16 17 and (b) Notify the Commissioner of any notification event in 18 accordance with the regulations adopted by the Commissioner 19 20 pursuant to subsection 4 of NRS 658.105. 21 *3*. As used in this section: 22 (a) "Information security program" has the meaning ascribed 23 to it in 16 C.F.R. § 314.2. 24 (b) "Notification event" has the meaning ascribed to it in 16 C.F.R. § 314.2. 25 26 **Sec. 42.** NRS 658.105 is hereby amended to read as follows: 27 658.105 In addition to the other powers conferred upon the 28 Commissioner by chapters 657 to 671, inclusive, of NRS, the 29 Commissioner: 30 1. Is charged with the enforcement of the provisions of chapters 657 to 671, inclusive, of NRS, subject to administrative 31 32 supervision by the Director of the Department of Business and 33 Industry: May make and publish regulations for the governing of 34 2. banks doing business under the provisions of chapters 657 to 671, 35 36 inclusive, of NRS; and 37 May require banks to furnish an audited financial statement 3. 38 prepared by an independent certified public accountant licensed to do business in Nevada. 39 Shall adopt regulations establishing procedures and 40 4. requirements for notifying the Commissioner of a notification 41 42 event pursuant to sections 1, 38 to 41, inclusive, and 43 to 47, inclusive, of this act. 43





Sec. 43. Chapter 669 of NRS is hereby amended by adding 1 2 thereto a new section to read as follows: 3 1. A licensee shall comply with the requirements set forth in 16 C.F.R. Part 314. 4 2. In addition to complying with the requirements set forth in 5 16 C.F.R. Part 314, a licensee shall: 6 7 (a) Maintain the information security program required by 16 8 C.F.R. § 314.3 as part of the books and records of the licensee; 9 and 10 (b) Notify the Commissioner of any notification event in accordance with the regulations adopted by the Commissioner 11 12 pursuant to subsection 4 of NRS 658.105. 13 3. As used in this section: (a) "Information security program" has the meaning ascribed 14 15 to it in 16 C.F.R. § 314.2. (b) "Notification event" has the meaning ascribed to it in 16 16 17 *C.F.R.* § 314.2. Sec. 44. Chapter 670B of NRS is hereby amended by adding 18 19 thereto a new section to read as follows: 20 1. A licensee and a private education lender shall comply 21 with the requirements set forth in 16 C.F.R. Part 314. 22 2. In addition to complying with the requirements set forth in 23 16 C.F.R. Part 314, a licensee and a private education lender 24 shall: 25 (a) Maintain the information security program required by 16 26 C.F.R. § 314.3 as part of the books and records of the licensee or 27 private education lender; and (b) Notify the Commissioner of any notification event in 28 accordance with the regulations adopted by the Commissioner 29 30 pursuant to subsection 4 of NRS 658.105. 31 3. As used in this section: 32 (a) "Information security program" has the meaning ascribed 33 to it in 16 C.F.R. § 314.2. (b) "Notification event" has the meaning ascribed to it in 16 34 35 *C.F.R.* § 314.2. Sec. 45. Chapter 671 of NRS is hereby amended by adding 36 37 thereto a new section to read as follows: 1. A licensee and an authorized delegate shall comply with 38 the requirements set forth in 16 C.F.R. Part 314. 39 40 2. In addition to complying with the requirements of 16 C.F.R. Part 314, a licensee and an authorized delegate shall: 41 42 (a) Maintain the information security program required by 16 43 C.F.R. § 314.3 as part of the books and records of the licensee or 44 authorized delegate; and





(b) Notify the Commissioner of any notification event in 1 2 accordance with the regulations adopted by the Commissioner 3 pursuant to subsection 4 of NRS 658.105. 3. As used in this section: 4 5 (a) "Information security program" has the meaning ascribed 6 to it in 16 C.F.R. § 314.2. 7 (b) "Notification event" has the meaning ascribed to it in 16 8 *C.F.R.* § 314.2. 9 Sec. 46. Chapter 675 of NRS is hereby amended by adding thereto a new section to read as follows: 10 1. A licensee shall comply with the requirements set forth in 11 12 16 C.F.R. Part 314. 13 2. In addition to complying with the requirements set forth in 14 16 C.F.R. Part 314. a licensee shall: (a) Maintain the information security program required by 16 15 C.F.R. § 314.3 as part of the books and records of the licensee; 16 17 and (b) Notify the Commissioner of any notification event in 18 accordance with the regulations adopted by the Commissioner 19 20 pursuant to subsection 4 of NRS 658.105. 21 *3*. As used in this section: 22 (a) "Information security program" has the meaning ascribed 23 to it in 16 C.F.R. § 314.2. 24 (b) "Notification event" has the meaning ascribed to it in 16 25 *C.F.R.* § 314.2. 26 **Sec. 47.** Chapter 676A of NRS is hereby amended by adding 27 thereto a new section to read as follows: 28 1. A provider shall comply with the requirements set forth in 16 C.F.R. Part 314. 29 30 2. In addition to complying with the requirements set forth in 16 C.F.R. Part 314, a provider shall: 31 32 (a) Maintain the information security program required by 16 33 C.F.R. § 314.3 as part of the books and records of the provider; and 34 35 (b) Notify the Commissioner of any notification event pursuant 36 to regulations adopted by the Commissioner pursuant to 37 subsection 4 of NRS 658.105. 3. As used in this section: 38 (a) "Information security program" has the meaning ascribed 39 40 to it in 16 C.F.R. § 314.2. (b) "Notification event" has the meaning ascribed to it in 16 41 42 *C.F.R.* § 314.2. 43 Sec. 48. 1. This section becomes effective upon passage and approval. 44 45 2. Sections 1 to 47, inclusive, of this act become effective:





(a) Upon passage and approval for the purpose of adopting any
regulations and performing any other preparatory administrative
tasks that are necessary to carry out the provisions of this act; and
(b) On January 1, 2026, for all other purposes.

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