

**UNSOLICITED**  
**EXECUTIVE AGENCY**  
**FISCAL NOTE**

AGENCY'S ESTIMATES

Date Prepared: April 27, 2023

Agency Submitting: Department of Business and Industry, Division of Industrial Relations

<b>Items of Revenue or Expense, or Both</b>	<b>Fiscal Year 2022-23</b>	<b>Fiscal Year 2023-24</b>	<b>Fiscal Year 2024-25</b>	<b>Effect on Future Biennia</b>
Personnel (Expense)		\$69,153	\$95,433	\$190,866
Operating (Expense)		\$2,674	\$3,342	\$6,684
Equipment (Expense)		\$6,725		
Contract - System Upgrades (Expense)		\$68,150		
Total	0	\$146,702	\$98,775	\$197,550

Explanation

(Use Additional Sheets of Attachments, if required)

As currently written, SB274 (First Reprint) would have a fiscal impact to cover: (1) the cost of one additional Compliance Auditor Investigator III position in the Workers' Compensation Section of the Division of Industrial Relations; and (2) technology costs of \$68,150.

Section 2 of the bill would increase the minimum amount for workers' compensation benefit penalties from \$5,000 to \$17,000 and would change the maximum amount from \$50,000 to \$120,000. The number of benefit penalty complaints received for investigation by the Workers' Compensation Section averaged 230 over the last two calendar years. As of 4/26/2023, 69 benefit penalty complaints have been received in 2023. The higher benefit penalty amounts will likely increase the number of benefit penalty complaints received by at least 50 per year. There are currently two Compliance/ Audit Investigator III positions responsible for completing four benefit penalty investigations per month. The supervisor for these positions, a Chief Compliance/ Audit Investigator, also completes approximately two benefit penalty investigations per month. As of 4/26/2023, there is a backlog of 181 benefit penalty cases, so the current staff would not be able to absorb the additional workload. Therefore, one new additional Compliance/ Audit Investigator III position is needed to handle the additional workload of 50 benefit penalty complaint investigations per year.

Section 3 of the bill would require the Division to create a searchable database of benefit penalties on its website. Changes would be needed to the Claims and Regulatory Data System (CARDS) to create a public-facing searchable database with the information required. The estimated cost is \$68,150 based on a quote from the current CARDS vendor.

Name Victoria Carreon  
Title Administrator, Division of Industrial Relations

Section B1: Summary by GL

Budget Account: 4680 B&I - DIVISION OF INDUSTRIAL RELATIONS

Item No	Description	Actual 2021-2022	Work Program 2022-2023	W03 Year 1 2023-2024	W03 Year 2 2024-2025
<b>EXPENDITURE</b>					
<b>01</b>	<b>PERSONNEL SERVICES</b>				
5100	SALARIES	0	0	50,020	69,642
5200	WORKERS COMPENSATION	0	0	1,221	992
5300	RETIREMENT	0	0	8,754	12,187
5400	PERSONNEL ASSESSMENT	0	0	237	237
5500	GROUP INSURANCE	0	0	6,571	9,103
5700	PAYROLL ASSESSMENT	0	0	47	47
5750	RETIRED EMPLOYEES GROUP INSURANCE	0	0	1,556	2,215
5800	UNEMPLOYMENT COMPENSATION	0	0	22	0
5840	MEDICARE	0	0	725	1,010
	TOTAL FOR CATEGORY 01	0	0	69,153	95,433
<b>04</b>	<b>OPERATING</b>				
7020	OPERATING SUPPLIES	0	0	172	230
7022	OPERATING SUPPLIES-B	0	0	26	35
7023	OPERATING SUPPLIES-C	0	0	12	16
7044	PRINTING AND COPYING - C	0	0	145	193
7045	STATE PRINTING CHARGES	0	0	29	38
7050	EMPLOYEE BOND INSURANCE	0	0	4	4
7054	AG TORT CLAIM ASSESSMENT	0	0	116	116
7285	POSTAGE - STATE MAILROOM	0	0	943	1,257
7289	EITS PHONE LINE AND VOICEMAIL	0	0	169	225
7291	CELL PHONE/PAGER CHARGES	0	0	67	89
7296	EITS LONG DISTANCE CHARGES	0	0	30	40
7980	OPERATING LEASE PAYMENTS	0	0	204	271
	TOTAL FOR CATEGORY 04	0	0	1,917	2,514
<b>05</b>	<b>EQUIPMENT</b>				
8241	NEW FURNISHINGS <\$5,000 - A	0	0	4,608	0
	TOTAL FOR CATEGORY 05	0	0	4,608	0
<b>26</b>	<b>INFORMATION SERVICES</b>				
7073	SOFTWARE LICENSE/MNT CONTRACTS	0	0	68,265	115
7547	EITS BUSINESS PRODUCTIVITY SUITE	0	0	214	285
7554	EITS INFRASTRUCTURE ASSESSMENT	0	0	308	308
7556	EITS SECURITY ASSESSMENT	0	0	120	120
8371	COMPUTER HARDWARE <\$5,000 - A	0	0	2,117	0
	TOTAL FOR CATEGORY 26	0	0	71,024	828
	TOTAL EXPENDITURES FOR BUDGET ACCOUNT 4680	0	0	146,702	98,775

State of Nevada - Budget Division  
Payroll/Position Detail  
2023-2025 Biennium (FY24-25)  
W03 NEW COMPLIANCE AUDIT INVESTIGATOR 3

Section A: Position Detail

Budget Account: 4680 B&I - DIVISION OF INDUSTRIAL RELATIONS

Type	Description	PCN	Class	Gd Step	Add Gd	Anv Mo	St	End	Ret Cd	FTE Actual	FTE WP	FTE Y1	FTE Y2 MI	2023-2024		2024-2025		
														Salary	Benefits	Salary	Benefits	
<b>E225 EFFICIENCY &amp; INNOVATION</b>																		
<b>01 WCS</b>																		
4	COMPLIANCE/AUDIT INVEST 3	000000	11363	35-7	0	10	10-23	6-25	1	0.00	0.00	1.00	1.00	Y SUM	50,020	19,133	69,642	25,791
TOTAL FOR LINE ITEM POSITION GROUP 01										0.00	0.00	1.00	1.00		50,020	19,133	69,642	25,791
TOTAL FOR DECISION UNIT E225										0.00	0.00	1.00	1.00		50,020	19,133	69,642	25,791
TOTAL FOR BUDGET ACCOUNT 4680										0.00	0.00	1.00	1.00		50,020	19,133	69,642	25,791

**Benefit Penalty Complaint History**

Received Date	Resolved Date								
	Open	2017	2018	2019	2020	2021	2022	2023	Grand Total
2016		20	6	1		2			29
2017	3	60	29	3	5	12	6		118
2018	1		75	59	8	41	25		209
2019	4			55	18	20	40		137
2020	13				21	38	35	2	109
2021	39					56	125	8	228
2022	82						130	20	232
2023	36							3	39
<b>Grand Total</b>	<b>178</b>	<b>80</b>	<b>110</b>	<b>118</b>	<b>52</b>	<b>169</b>	<b>361</b>	<b>33</b>	<b>1101</b>

**Resolved in 2023**

BP ID	Resolved Date	
	2023	Grand Total
1023	1	1
1028	1	1
1194	1	1
1245	3	3
1396	2	2
2534	2	2
2573	1	1
2595	1	1
2674	6	6
2819	1	1
2839	4	4
2840	1	1
2841	1	1
2848	1	1
2850	2	2
2860	1	1
2902	1	1
2937	1	1
2939	1	1
2970	1	1
<b>Grand Total</b>	<b>33</b>	<b>33</b>

### 1.1.1.1. Stories for Points/Cost Estimate: External Determination Search Page

Issue key	Summary	Points	Estimated Hours	Cost
1	<p><b>Title:</b> External Determination Search Page</p> <p><b>Description:</b> A new search page will be added to the external-facing CARDS pages that allows external users to search imposed penalties by Penalty Amount, Entity Name, Violation, Paid Date, and up to 8 additional search criteria as well as view all matching search results in a tabulated view. Search criteria will search data from the Determination fields, the related “parent” transaction of the Determination, or the related Monetary Assessment. The search pages shall allow users to enter search criteria or search all records.</p> <p><i>[CapTech: The search page criteria and results will have a similar look and feel to search pages on the CARDS internal application. Since users do not need to authenticate with CARDS to access the page, users will be required to complete a CAPTCHA before the search is entered. Search inputs will be validated and sanitized to protect against SQL injections.]</i></p>	20	BSA: 64 Dev: 82	\$ 26,870.00
2	<p><b>Title:</b> Remove Permissions &amp; Add Navigation from the CARDS Landing Page</p> <p><b>Description:</b> Remove standard authenticated permissions so that the External Determination Search Page can be accessible by unauthenticated external users. Add a link or button to the external CARDS Login Page and the CARDS external application header that directs the user to the External Determination Search Page.</p> <p><i>[CapTech: The search page will be built within the CARDS external application, but users do not need to register with CARDS to access the page. A direct link to the page can be added by the State to the State’s website. In order to allow users to search all records, CapTech assumes that users are permitted to view all records that could be returned in the report.]</i></p>	10	BSA: 32 Dev: 42	\$ 13,630.00
3	<p><b>Title:</b> Add Violation Field to Determination Page</p> <p><b>Description:</b> Add a field to the Determination page to capture a brief description of the Violation. The field should be an</p>	5	BSA: 16 Dev: 22	\$ 7,010.00



	<p>optional, freeform text field. Upon deployment to production, the field should be pre-populated with values from one or two other fields on the Determination, such as the Statute field.</p> <p><i>[CapTech: A data script will be written to pre-populate the new Violation field for existing records at time of deployment. This script can be run in production at time of deployment. This field will be added to the View, Edit, and Create Determination pages and will only be searchable through the new External Determination Search Page.]</i></p>			
4	<p>Export Search Results to CSV</p> <p><i>Description:</i> Add an “Export” button to the search results on the External Determination Search Page that allows users to export all returned results to a .CSV file. The .CSV file displays the same columns of data that are available for users to see in the search results table.</p> <p><i>[CapTech: Only records that display in the search results will be available in the .CSV file export. When a user does an “open search” (i.e. does not enter any search criteria and sees all records available to the search), the export to .CSV will not be as performant as if the user enters at least one search criterion.]</i></p>	5	BSA: 16 Dev: 22	\$ 7,010.00
5	<p><i>Title:</i> Set up ‘Imposed Determinations’ Database &amp; Create Scripts to Load/Refresh Data (<i>Optional Requirement</i>)</p> <p><i>Description:</i> This requirement would involve setting up an additional database within CARDS with a Determinations data table that stores only the data fields that would need to be searchable and/or displayed in search results on the External Determination Search Page. This database would be populated by Determinations that are considered by the State to be “imposed”. The database would be loaded initially with all data at time of deployment, and load scripts would be built to refresh the database nightly as new Determinations are imposed.</p> <p><i>[CapTech: This requirement is optional based on the State’s preference and security requirements. Separating the data out into a separate database is not necessary to meet functional requirements, as existing CARDS search pages query the operational database directly. This requirement enhances protection beyond the measures described in Requirements #1 and #2.]</i></p>	10	BSA: 32 Dev: 42	\$ 13,630.00
<b>Total Points</b>		<b>50</b>	<b>BSA: 160 Dev: 210</b>	<b>\$ 68,150.00</b>
<b>TOTAL COMBINED POINTS</b>				

