

HHS-ADSD - CONSUMER HEALTH ASSISTANCE

101-3204

PROGRAM DESCRIPTION

The Office for Consumer Health Assistance (OCHA) assists consumers and injured employees with understanding rights and responsibilities under health care plans and policies of industrial insurance. OCHA provides education and advocacy to the insured through an employer, managed care, individual health policies, Employee Retirement Income Security Act, Nevada Workers' Compensation, Medicare, or Medicaid. The Bureau for Hospital Patients mediates, arbitrates, or resolves medical billing disputes between patients and hospitals/providers. Education and advocacy are also provided to uninsured consumers. OCHA provides arbitrations to resolve disputes between out-of-network providers and third parties involving claims less than \$5,000 for medically necessary emergency services.

Statutory authority: NRS 232.458; NRS 232.459; NRS 232.461; NRS 232.462; NRS 439B.754

BASE

This request continues funding for 11.51 employees and associated operating costs. One-time expenditures have been eliminated and partial year costs have been annualized.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	370,787	371,757	623,117	626,524	630,066	633,563
REVERSIONS	-70,547	0	0	0	0	0
ASSESSMENTS	194,340	198,836	209,938	211,025	213,129	214,247
CHARGES FOR SERVICES - Q	0	173,353	0	0	0	0
CHARGES FOR SERVICES - Medicaid	189,795	180,174	187,046	188,038	186,841	187,868
TRANSFER IN FED ARPA	173,353	19,179	0	0	0	0
TRANS FROM INDUS RELATIONS	119,173	89,404	83,473	83,948	84,266	84,754
TRANS FROM DPBH B/A 3170	27,383	30,153	21,118	21,118	21,229	21,229
TRANS FROM HIX B/A 1400	0	92,390	0	0	0	0
TRANS FROM DPBH B/A 3216	12,813	14,264	10,559	10,559	10,614	10,614
TRANSFER FROM TREASURER	1,040,655	1,048,273	1,046,575	1,047,062	1,046,370	1,046,888
TOTAL RESOURCES:	2,057,752	2,217,783	2,181,826	2,188,274	2,192,515	2,199,163
EXPENDITURES:						
PERSONNEL SERVICES	1,182,032	1,258,464	1,213,139	1,218,564	1,222,422	1,228,064
IN-STATE TRAVEL	828	3,062	3,015	3,376	3,015	3,376
OPERATING	46,502	32,660	66,501	67,169	66,249	66,928
FHN ADMIN	29	5,785	600	0	600	0
OFFICE OF MINORITY HEALTH	0	1	0	0	0	0
HIX ESTABLISHMENT GRANT	0	82,150	0	0	0	0
TOBACCO WELLNESS GRANTS	594,420	594,460	594,460	594,460	594,460	594,460
ADULT PROTECTIVE SERVICES ENHANCE	198,140	200,000	200,000	200,000	200,000	200,000
INFORMATION SERVICES	9,305	13,265	9,590	9,590	9,590	9,590
ADSD COST ALLOCATION	0	0	68,025	68,619	69,683	70,249
PURCHASING ASSESSMENT	367	393	367	367	367	367

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	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
STATEWIDE COST ALLOCATION PLAN	26,129	27,543	26,129	26,129	26,129	26,129
TOTAL EXPENDITURES:	2,057,752	2,217,783	2,181,826	2,188,274	2,192,515	2,199,163
TOTAL POSITIONS:	11.51	11.51	11.51	11.51	11.51	11.51

MAINTENANCE

M100 STATEWIDE INFLATION

This request funds rate changes for internal service funds such as the Attorney General, Fleet Services, Enterprise Information Technology Services, state-owned building rent, vehicle insurance, personnel assessments, and property and contents insurance.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	12	384	12	385
ASSESSMENTS	0	0	867	-6,952	867	-6,830
CHARGES FOR SERVICES - Medicaid	0	0	230	-1,710	230	-1,678
TRANS FROM INDUS RELATIONS	0	0	101	-748	101	-735
TRANS FROM DPBH B/A 3170	0	0	0	-12	0	-12
TRANS FROM DPBH B/A 3216	0	0	0	-6	0	-6
TRANSFER FROM TREASURER	0	0	230	-1,741	230	-1,709
TOTAL RESOURCES:	0	0	1,440	-10,785	1,440	-10,585
EXPENDITURES:						
PERSONNEL SERVICES	0	0	0	-707	0	-707
OPERATING	0	0	0	2,682	0	2,682
INFORMATION SERVICES	0	0	0	-952	0	-951
PURCHASING ASSESSMENT	0	0	26	-159	26	-159
STATEWIDE COST ALLOCATION PLAN	0	0	1,414	-11,649	1,414	-11,450
TOTAL EXPENDITURES:	0	0	1,440	-10,785	1,440	-10,585

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M300 FRINGE BENEFITS RATE ADJUSTMENT

This request funds changes to fringe benefits rates.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	195	15,109	195	17,110
ASSESSMENTS	0	0	0	4,149	0	4,780
CHARGES FOR SERVICES - Medicaid	0	0	0	4,149	0	4,780
TRANS FROM INDUS RELATIONS	0	0	0	1,815	0	2,091
TRANS FROM DPBH B/A 3170	0	0	0	519	0	598
TRANS FROM DPBH B/A 3216	0	0	0	259	0	299
TRANSFER FROM TREASURER	0	0	0	5,086	0	6,171
TOTAL RESOURCES:	0	0	195	31,086	195	35,829
EXPENDITURES:						
PERSONNEL SERVICES	0	0	195	31,086	195	35,829
TOTAL EXPENDITURES:	0	0	195	31,086	195	35,829

M800 COST ALLOCATION

This request funds the division's cost allocation for the services provided by Administration, budget account 3151.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	282	707	282	-108
ASSESSMENTS	0	0	101	252	101	-38
CHARGES FOR SERVICES - Medicaid	0	0	101	252	101	-38
TRANS FROM INDUS RELATIONS	0	0	44	110	44	-17
TRANSFER FROM TREASURER	0	0	101	252	101	-38
TOTAL RESOURCES:	0	0	629	1,573	629	-239
EXPENDITURES:						
ADSD COST ALLOCATION	0	0	629	1,573	629	-239
TOTAL EXPENDITURES:	0	0	629	1,573	629	-239

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ENHANCEMENT

E226 EFFICIENCY & INNOVATION

This request funds improvement and maintenance of the Office for Consumer Health Assistance (OCHA) case management system for program management.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	81,000	81,000	81,000	81,000
TOTAL RESOURCES:	0	0	81,000	81,000	81,000	81,000
EXPENDITURES:						
INFORMATION SERVICES	0	0	81,000	81,000	81,000	81,000
TOTAL EXPENDITURES:	0	0	81,000	81,000	81,000	81,000

E228 EFFICIENCY & INNOVATION

The request aligns operating expenses to the operating category.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
TRANSFER FROM TREASURER	0	0	0	600	0	600
TOTAL RESOURCES:	0	0	0	600	0	600
EXPENDITURES:						
OPERATING	0	0	0	600	0	600
TOTAL EXPENDITURES:	0	0	0	600	0	600

E490 EXPIRING GRANT/PROGRAM

This request replaces a minor funding source with General Fund appropriations due to a decreased workload in certain areas.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	10,559	10,812	10,614	10,907
TRANS FROM DPBH B/A 3216	0	0	-10,559	-10,812	-10,614	-10,907
TOTAL RESOURCES:	0	0	0	0	0	0

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E491 EXPIRING GRANT/PROGRAM

This request replaces a minor funding source with General Fund appropriations due to a decreased workload in certain areas.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	21,118	21,625	21,229	21,815
TRANS FROM DPBH B/A 3170	0	0	-21,118	-21,625	-21,229	-21,815
TOTAL RESOURCES:	0	0	0	0	0	0

E800 COST ALLOCATION

This request funds the division's cost allocation for the services provided by Administration, budget account 3151.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	3,845	220	4,418	3,077
ASSESSMENTS	0	0	1,367	79	1,572	1,093
CHARGES FOR SERVICES - Medicaid	0	0	1,367	79	1,572	1,093
TRANS FROM INDUS RELATIONS	0	0	598	34	688	478
TRANSFER FROM TREASURER	0	0	1,367	79	1,572	1,093
TOTAL RESOURCES:	0	0	8,544	491	9,822	6,834
EXPENDITURES:						
ADSD COST ALLOCATION	0	0	8,544	491	9,822	6,834
TOTAL EXPENDITURES:	0	0	8,544	491	9,822	6,834

E904 TRANS FR HOME & COMMUNITY-BASED SERVICES TO OCHA

This request transfers two Adult Right Specialist positions from Home and Community-Based Service, budget account 3266 to Consumer Health Assistance. budget account 3204 to align services provided by these positions with the program.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	0	0	173,475	176,531	180,254	184,281
TOTAL RESOURCES:	0	0	173,475	176,531	180,254	184,281

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	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
EXPENDITURES:						
PERSONNEL SERVICES	0	0	149,372	152,089	156,044	159,730
IN-STATE TRAVEL	0	0	12,724	12,724	12,724	12,724
OPERATING	0	0	8,489	8,968	8,556	9,037
INFORMATION SERVICES	0	0	2,890	2,750	2,930	2,790
TOTAL EXPENDITURES:	0	0	173,475	176,531	180,254	184,281
TOTAL POSITIONS:	0.00	0.00	2.00	2.00	2.00	2.00

E906 TRANS FR OCHA TO PLANNED ADVOCACY, & COMM GRANTS

This request transfers one part-time Social Services Program Specialist position from Consumer Health Assistance, budget account 3204 to Planning, Advocacy and Community Grants, budget account 3278 to place the Nevada 211 program with the appropriate program oversight.

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
TRANSFER FROM TREASURER	0	0	-851,121	-852,054	-851,470	-852,857
TOTAL RESOURCES:	0	0	-851,121	-852,054	-851,470	-852,857
EXPENDITURES:						
PERSONNEL SERVICES	0	0	-56,409	-57,315	-56,758	-58,118
OPERATING	0	0	-44	-61	-44	-61
TOBACCO WELLNESS GRANTS	0	0	-594,460	-594,460	-594,460	-594,460
ADULT PROTECTIVE SERVICES ENHANCE	0	0	-200,000	-200,000	-200,000	-200,000
INFORMATION SERVICES	0	0	-208	-218	-208	-218
TOTAL EXPENDITURES:	0	0	-851,121	-852,054	-851,470	-852,857
TOTAL POSITIONS:	0.00	0.00	-0.51	-0.51	-0.51	-0.51

E999 UNFUNDED

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
UNFUNDED DECISION UNITS	0	0	342,732	0	427,084	0
TOTAL RESOURCES:	0	0	342,732	0	427,084	0

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SUMMARY

	2021-2022 ACTUAL	2022-2023 WORK PROGRAM	2023-2024 AGENCY REQUEST	2023-2024 GOVERNOR RECOMMENDS	2024-2025 AGENCY REQUEST	2024-2025 GOVERNOR RECOMMENDS
RESOURCES:						
APPROPRIATION CONTROL	370,787	371,757	1,011,242	932,912	1,047,154	952,030
REVERSIONS	-70,547	0	0	0	0	0
ASSESSMENTS	194,340	198,836	212,273	208,553	215,669	213,252
ARBITRATION CHARGE	0	0	245,093	0	308,000	0
CHARGES FOR SERVICES - Q	0	173,353	0	0	0	0
CHARGES FOR SERVICES - Medicaid	189,795	180,174	188,744	190,808	188,744	192,025
TRANSFER IN FED ARPA	173,353	19,179	0	0	0	0
TRANS FROM INDUS RELATIONS	119,173	89,404	84,216	85,159	85,099	86,571
TRANS FROM DPBH B/A 3170	27,383	30,153	0	0	0	0
TRANS FROM HIX B/A 1400	0	92,390	0	0	0	0
TRANS FROM DPBH B/A 3216	12,813	14,264	0	0	0	0
TRANSFER FROM TREASURER	1,040,655	1,048,273	197,152	199,284	196,803	200,148
TOTAL RESOURCES:	2,057,752	2,217,783	1,938,720	1,616,716	2,041,469	1,644,026
EXPENDITURES:						
PERSONNEL SERVICES	1,182,032	1,258,464	1,610,668	1,343,717	1,727,399	1,364,798
IN-STATE TRAVEL	828	3,062	16,112	16,100	16,236	16,100
OPERATING	46,502	32,660	86,822	79,358	89,765	79,186
EQUIPMENT	0	0	9,816	0	0	0
FHN ADMIN	29	5,785	600	0	600	0
OFFICE OF MINORITY HEALTH	0	1	0	0	0	0
HIX ESTABLISHMENT GRANT	0	82,150	0	0	0	0
TOBACCO WELLNESS GRANTS	594,420	594,460	0	0	0	0
ADULT PROTECTIVE SERVICES ENHANCE	198,140	200,000	0	0	0	0
INFORMATION SERVICES	9,305	13,265	109,568	92,170	99,399	92,211
ADSD COST ALLOCATION	0	0	77,198	70,683	80,134	76,844
PURCHASING ASSESSMENT	367	393	393	208	393	208
STATEWIDE COST ALLOCATION PLAN	26,129	27,543	27,543	14,480	27,543	14,679
TOTAL EXPENDITURES:	2,057,752	2,217,783	1,938,720	1,616,716	2,041,469	1,644,026
PERCENT CHANGE:		7.78%	-12.58%	-27.10%	5.30%	1.69%
TOTAL POSITIONS:	11.51	11.51	13.00	13.00	13.00	13.00