ASSEMBLY BILL NO. 284-ASSEMBLYWOMAN KASAMA

MARCH 14, 2023

Referred to Committee on Commerce and Labor

SUMMARY—Authorizes the business of a mortgage company to be conducted from a remote location under certain circumstances. (BDR 54-941)

FISCAL NOTE: Effect on Local Government: No.

Effect on the State: Yes.

EXPLANATION - Matter in bolded italics is new; matter between brackets formitted material is material to be omitted.

AN ACT relating to mortgage companies; authorizing an employee of a mortgage company, including a mortgage loan originator employed by or associated with the mortgage company, to conduct the business of the mortgage company at a remote location under certain circumstances; setting forth certain requirements and restrictions concerning the conducting of the business of a mortgage company at a remote location; requiring the Commissioner of Mortgage Lending to adopt certain regulations; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law requires an applicant for a license as a mortgage company to state in the application: (1) for an applicant who is not a wholesale lender, the location of each principal office and branch office at which the mortgage company will conduct business in this State; and (2) the location of any principal office, office or other place of business located outside this State from which the mortgage company will conduct business in this State. Existing law also requires a mortgage company that will conduct business at one or more branch offices to apply for a license for each branch office. (NRS 645B.020)

Section 1 of this bill authorizes an employee of a mortgage company, including, without limitation, a mortgage loan originator employed by or associated with the mortgage company, to conduct the business of the mortgage company at a remote location if authorized by the mortgage company. **Section 1** defines "remote location" to mean, in general, any location, including the residence of an employee, that is not a location for which a license as a mortgage company has been issued. **Section 1** sets forth certain requirements for a mortgage company to authorize an employee to conduct the business of the mortgage company at a remote location.



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Additionally, **section 1** prohibits: (1) an employee from interacting with a customer in person at the residence of the employee; and (2) the maintenance of physical records at a remote location. Finally, **section 1** requires the Commissioner of Mortgage Lending to adopt regulations governing the conducting of the business of a mortgage company at a remote location that include, without limitation, requirements for the keeping and maintenance of records for mortgage transactions made by an employee at a remote location.

Existing law requires each mortgage company to keep and maintain at each location where the mortgage company conducts business in this State records of all mortgage transactions made by the mortgage company at that location. (NRS 645B.080) Section 2 of this bill exempts a remote location from that requirement and instead requires a mortgage company to keep and maintain records of all mortgage transactions made by an employee at a remote location in accordance with the requirements established by the Commissioner by regulation pursuant to section 1.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. Chapter 645B of NRS is hereby amended by adding thereto a new section to read as follows:

- 1. An employee of a mortgage company may conduct the business of the mortgage company at a remote location if authorized by the mortgage company.
- 2. A mortgage company may authorize an employee to conduct the business of the mortgage company at a remote location if the mortgage company:
- (a) Has adopted written policies and procedures for the supervision of employees working at a remote location to ensure that:
- (1) Each employee working from a remote location complies with the provisions of this section and the regulations adopted pursuant thereto; and
- (2) The mortgage company exercises reasonable supervision and control over the activities of his or her mortgage loan originators pursuant to NRS 645B.460;
- (b) Has adopted a comprehensive written plan for the security of the information systems of the mortgage company and any customer information collected and maintained by the mortgage company; and
- (c) Ensures that the information systems of the mortgage company and any customer information collected and maintained by the mortgage company are accessed by employees working at a remote location only in accordance with the security plan adopted pursuant to paragraph (b).
- 3. An employee of a mortgage company shall not interact with a customer of the mortgage company in person at the





residence of the employee unless a license has been issued for that residence pursuant to NRS 645B.020.

- 4. Any physical records of a mortgage company must not be maintained at a remote location.
- 5. The Commissioner shall adopt regulations governing the conducting of the business of a mortgage company at a remote location. The regulations:
- (a) Must include, without limitation, requirements for the keeping and maintenance of complete and suitable records of all mortgage transactions made by an employee of a mortgage company at a remote location; and
- (b) May include, without limitation, any additional requirements for an employee of a mortgage company to conduct the business of a mortgage company from a remote location.
 - 6. As used in this section:

- (a) "Business of a mortgage company" includes, without limitation, any activity for which a license is required pursuant to this chapter that is conducted by an employee who is a mortgage loan originator employed by or associated with a mortgage company.
- (b) "Employee" includes, without limitation, a mortgage loan originator who is employed by or associated with a mortgage company.
- (c) "Remote location" means a location, other than a principal office, branch office or other office or place of business for which a license has been issued pursuant to NRS 645B.020, at which an employee of a mortgage company conducts the business of the mortgage company pursuant to this section. The term includes, without limitation, the residence of an employee.
 - **Sec. 2.** NRS 645B.080 is hereby amended to read as follows:
- 645B.080 1. Each mortgage company shall keep and maintain at all times at each location, other than a remote location, where the mortgage company conducts business in this state complete and suitable records of all mortgage transactions made by the mortgage company at that location. Each mortgage company shall also keep and maintain at all times at each such location all original books, papers and data, or copies thereof, clearly reflecting the financial condition of the business of the mortgage company. Each mortgage company shall keep and maintain complete and suitable records of all mortgage transactions made by an employee of the mortgage company at a remote location in accordance with the requirements established by the Commissioner by regulation pursuant to section 1 of this act.
- 2. Except as otherwise provided in subsection 3, each mortgage company shall submit to the Commissioner each month a report of





the mortgage company's activity for the previous month. The report must:

- (a) Specify the volume of loans arranged and loans made by the mortgage company for the month or state that no loans were arranged or made in that month;
- (b) Include any information required pursuant to NRS 645B.260 or pursuant to the regulations adopted by the Commissioner; and
- (c) Be submitted to the Commissioner by the 15th day of the month following the month for which the report is made.
- 3. The Commissioner may waive the requirement to submit a report pursuant to subsection 2 if substantially similar information is available to the Commissioner from another source.
- 4. The Commissioner may adopt regulations prescribing accounting procedures for mortgage companies handling trust accounts and the requirements for keeping records relating to such accounts.
- 5. Each mortgage company who is required to register or voluntarily registers with the Registry shall submit to the Registry and the Commissioner a report of condition or any other report required by the Registry in the form and at the time required by the Registry.
- 6. As used in this section, "remote location" has the meaning ascribed to it in section 1 of this act.
- **Sec. 3.** 1. This section becomes effective upon passage and approval.
 - 2. Sections 1 and 2 of this act become effective:
- (a) Upon passage and approval for the purpose of adopting any regulations and performing any other preparatory administrative tasks that are necessary to carry out the provisions of this act; and
 - (b) On January 1, 2024, for all other purposes.





