
SENATE CONCURRENT RESOLUTION NO. 11—COMMITTEE ON
HUMAN RESOURCES AND FACILITIES

(ON BEHALF OF THE LEGISLATIVE COMMITTEE ON
HEALTH CARE (NRS 439B.200))

MARCH 3, 2003

Referred to Committee on Human Resources and Facilities

SUMMARY—Urges Department of Human Resources to establish statewide informational and referral system for health, welfare, human and social services. (BDR R-680)

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~omitted material~~ is material to be omitted.

SENATE CONCURRENT RESOLUTION—Urging the Department of Human Resources to establish a statewide informational and referral system for health, welfare, human and social services.

1 WHEREAS, The State of Nevada recognizes the importance of
2 efficient and reliable access to information and referrals concerning
3 programs for health, welfare, human and social services for
4 residents of the State of Nevada, including, without limitation,
5 services for senior citizens, persons with mental or physical
6 disabilities, indigent persons, homeless persons, persons who are
7 functionally illiterate, victims of crime and children; and

8 WHEREAS, The residents of the State of Nevada will benefit
9 from a centralized, comprehensive and statewide connection to
10 information about and referrals to programs for health, welfare,
11 human and social services in this state that integrates valuable
12 existing information and referral systems; and

13 WHEREAS, The Federal Communications Commission has
14 designated 2-1-1 as the abbreviated dialing code for access to
15 community informational and referral services for the entire
16 country; and

17 WHEREAS, The 2-1-1 dialing code makes it possible for persons
18 in need of health, welfare, human and social services to access



1 information about and referrals to useful programs for their
2 particular needs from one centralized location; and

3 WHEREAS, One of the major barriers to health, welfare, human
4 and social services is a lack of knowledge about the availability of
5 the services and how to find the services, and dialing 2-1-1 is an
6 easy, accessible option for persons in need of those services; and

7 WHEREAS, Other states and large cities have very successfully
8 implemented an informational and referral system using the 2-1-1
9 dialing code to meet the informational and referral needs of persons
10 in those states and cities; and

11 WHEREAS, The establishment and maintenance of a statewide
12 informational and referral system to provide information and
13 referrals to persons in this state concerning health, welfare, human
14 and social services, including, without limitation, the provision of
15 access to the system by dialing 2-1-1, is an efficient and effective
16 way to ensure that the residents of this state receive needed services;
17 now, therefore, be it

18 RESOLVED BY THE SENATE OF THE STATE OF NEVADA, THE
19 ASSEMBLY CONCURRING, That the members of the Nevada
20 Legislature hereby urge the Department of Human Resources to
21 establish and maintain a statewide informational and referral system
22 for health, welfare, human and social services; and be it further

23 RESOLVED, That the Secretary of the Senate prepare and
24 transmit a copy of this resolution to the Department of Human
25 Resources.

