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SENATE BILL NO. 239—COMMITTEE ON HUMAN  
RESOURCES AND FACILITIES

(ON BEHALF OF THE LEGISLATIVE COMMITTEE TO  
STUDY THE STATE PROGRAM FOR PROVIDING SERVICES TO  
PERSONS WITH DISABILITIES)

MARCH 6, 2003

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Referred to Committee on Human Resources and Facilities

SUMMARY—Requires Department of Human Resources to  
establish statewide information and referral system  
for health, welfare, human and social services.  
(BDR 40-702)

FISCAL NOTE: Effect on Local Government: No.  
Effect on the State: Yes.

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~omitted material~~ is material to be omitted.

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AN ACT relating to health; requiring the Department of Human  
Resources to establish a statewide information and  
referral system for health, welfare, human and social  
services; and providing other matters properly relating  
thereto.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN  
SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

- 1     **Section 1.** Chapter 439 of NRS is hereby amended by adding  
2     thereto a new section to read as follows:  
3     ***1. The Department shall establish and maintain a statewide***  
4     ***information and referral system to provide nonemergency***  
5     ***information and referrals to the general public concerning the***  
6     ***health, welfare, human and social services provided by public or***  
7     ***private entities in this state. The system must:***  
8     ***(a) Integrate any information and referral systems previously***  
9     ***established by community-based organizations, state agencies or***  
10    ***local agencies with the system established pursuant to this section;***



- 1     ***(b) Be the sole system in this state that will provide***
- 2     ***nonemergency information and referrals to the general public***
- 3     ***concerning the health, welfare, human and social services***
- 4     ***provided by public or private entities in this state;***
- 5     ***(c) Be accessible to a person using the public telephone system***
- 6     ***by dialing the digits 2-1-1; and***
- 7     ***(d) Include information that is updated periodically.***
- 8     **2. In establishing the statewide information and referral**
- 9     **system, the Department may consult with representatives of:**
- 10    ***(a) Incumbent local exchange carriers;***
- 11    ***(b) Existing information and referral services established by***
- 12    ***community-based organizations, state agencies or local agencies;***
- 13    ***(c) State and local agencies or other organizations that provide***
- 14    ***health, welfare, human and social services;***
- 15    ***(d) Nonprofit organizations; and***
- 16    ***(e) Such other agencies, entities and organizations as the***
- 17    ***Department determines is necessary.***
- 18    **3. As used in this section, “incumbent local exchange**
- 19    **carrier” has the meaning ascribed to it in NRS 704.68932.**
- 20    **Sec. 2.** This act becomes effective on July 1, 2003.

