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Commissioner

DEPARTMENT OF BUSINESS AND INDUSTRY  
**TRANSPORTATION SERVICES AUTHORITY**

2290 S. Jones Boulevard, Suite 110  
Las Vegas, Nevada 89146  
(702) 486-3303 • Fax (702) 486-2590  
[www.state.nv.us/b&i/tsa/](http://www.state.nv.us/b&i/tsa/)

## TIPS FOR INTRASTATE HOUSEHOLD GOODS MOVES

*No matter how smoothly it goes, moving can be a stressful experience. To eliminate at least some of that stress, the Nevada Transportation Services Authority offers the following suggestions:*

- Obtain a list of certificated local movers from one of our offices, either Las Vegas (702-486-3303) or Sparks (775-688-2800).
- Get two or more estimates based upon a physical inventory of your possessions. You are entitled to a written, binding estimate.
- Be sure the mover explains the various insurance options. You may need to purchase extra insurance to obtain full replacement of lost or damaged goods.
- Get everything in writing. Don't accept verbal price estimates or pick-up and delivery commitments.
- Decide whether you or the mover will pack your goods. Make sure your moving contract outlines what services the mover will perform and what work you will do yourself.
- Make sure there are no surprises at your destination that will prevent the quick unloading of your goods.
- Discuss when and how payment will be made. Note arrangements on contract.
- When goods are loaded, keep track of them on an inventory sheet. Check them again as they come off the truck. Note any obvious missing or damaged goods before movers leave.
- If a dispute arises, bring it to the attention of the company's supervisor or the TSA.
- If possible, visit the mover's office beforehand to check out equipment and warehouse conditions.

ASSEMBLY TRANSPORTATION  
DATE: 5/6/03 ROOM: 3143 EXHIBIT H  
SUBMITTED BY: Kimberly Maxson Ruston