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Office of the Governor
Consumer Health Assistance
Bureau for Hospital Patients



prepared for
Governor Kenny C. Guinn
and
Legislative Committee on Health Care

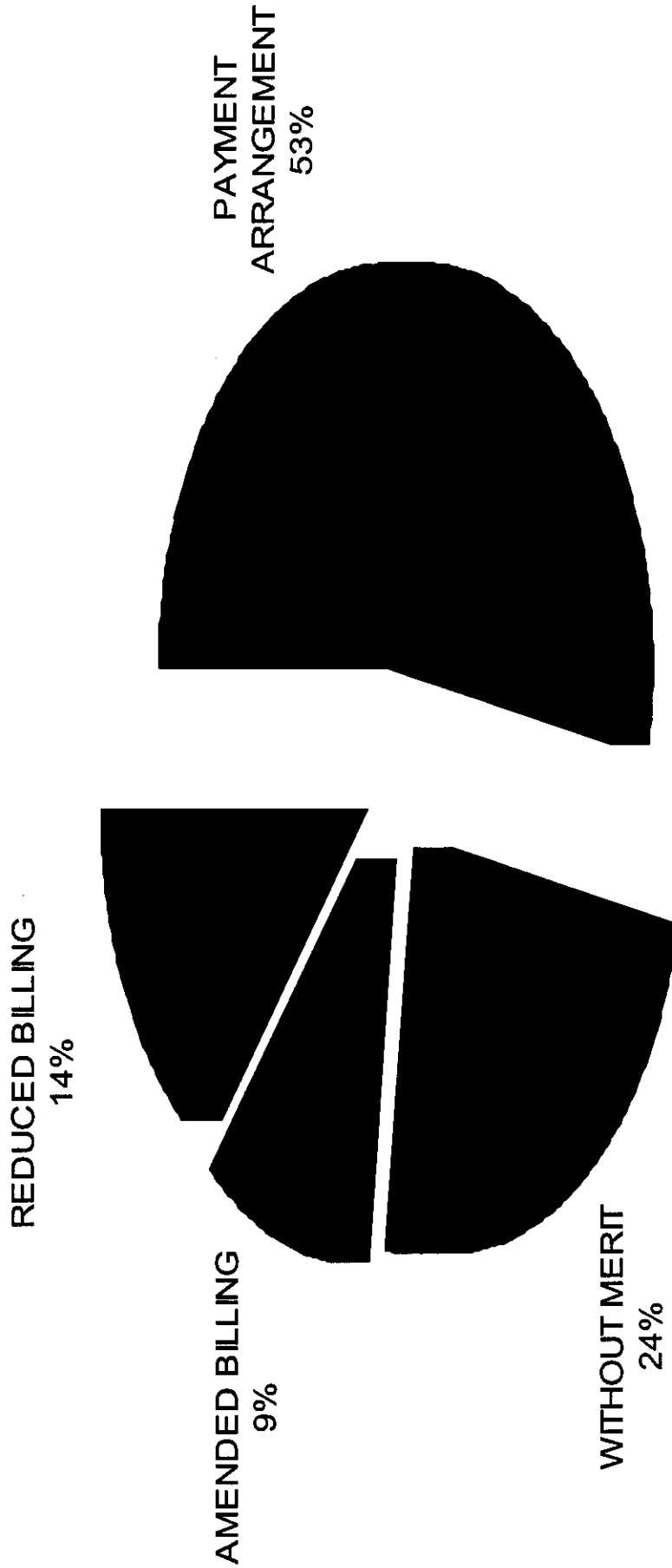
July through September 2002
submitted by
Valerie M. Rosalin, RN, Director

Bureau for Hospital Patients - Cases

HOSPITAL	TOTAL CASES	PAYMENT ARRANGEMENT	NO OF CASES	% OF TOTAL	WITHOUT MERIT	NO OF CASES	% OF TOTAL	AMENDED BILLING	NO OF CASES	% OF TOTAL	REDUCED BILLING	NO OF CASES	% OF TOTAL	PENDING	% OF TOTAL	ARBITRATIONS	TOTAL RELIEF
BARTON MEMORIAL	1	NONE	1													0	NONE
BOULDER CITY	1							\$50.00	1							0	\$50.00
CARSON TAHOE	13	NONE	8		NONE	4					\$672.25	1				0	\$672.25
DESERT SPRINGS	6	NONE	3		NONE	2					\$247.20	1				0	\$247.20
LAKE MEAD	2				NONE	1					\$1,170.00	1				0	\$1,170.00
MOUNTAINVIEW	1							\$496.00	1							0	\$496.00
NORTHERN NV MEDICAL CENTER	1	NONE	1													0	NONE
SOUTH LYON MEDICAL CENTER	1							\$523.66	1							0	\$523.66
ST. MARY'S	5	NONE	1		NONE	1		\$20,395.17	2		\$471.67	1				0	\$20,866.84
ST. ROSE DOMINICAN	8	NONE	5		NONE	1					\$25,140.00	2				0	\$25,140.00
SUMMERLIN	2				NONE	1					\$6,227.38	1				0	\$6,227.38
SUNRISE	14	NONE	6		NONE	5		\$13,262.42	1		\$2,764.41	2				0	\$16,026.83
UMC	12	NONE	9		NONE	2					\$300.00	1				0	\$300.00
VALLEY	4	NONE	2					\$916.50	1		\$19.00	1				0	\$935.50
WASHOE MEDICAL	6	NONE	5		NONE	1										0	NONE
WILLIAM BEE RIRIE	1				NONE	1										0	NONE
TOTAL	78	NONE	41	53%	NONE	19	24%	\$35,643.75	7	9%	\$37,011.91	11	14%	0	0%	0	\$72,655.66

TOTAL CASES JULY 1 THRU SEPTEMBER 30, 2002 : 78

Types of Disposition



GLOSSARY

<u>TYPE OF RESOLUTION</u>	<u>DESCRIPTION OF RESOLUTION</u>	<u>MONETARY RESOLUTION</u>
<u>PAYMENT ARRANGEMENT</u>	Arrangement between hospital and consumer on balance owing - no reduction	NONE
<u>WITHOUT MERIT</u>	In collections - unable to intervene Resubmitted for payment Consumer Health Assistance forms requested, not returned	NONE
<u>AMENDED BILLING</u>	Write-offs Overcharges Undercharges Administrative adjustments Contract rates Waived Medicare deductible Reduced payment arrangement	\$
<u>REDUCED BILLING</u>	30% discount granted to uninsured patients by NRS 439B.260	\$