



NEVADA LEGISLATURE
LEGISLATIVE COMMITTEE ON SENIOR CITIZENS,
VETERANS AND ADULTS WITH SPECIAL NEEDS
(Nevada Revised Statutes [NRS] 218E.750)

SUMMARY MINUTES AND ACTION REPORT

The second meeting of the Nevada Legislature's Committee on Senior Citizens, Veterans and Adults With Special Needs (NRS 218E.750) was held on Wednesday, March 21, 2012, at 9 a.m. in Room 4401 of the Grant Sawyer State Office Building, 555 East Washington Avenue, Las Vegas, Nevada. The meeting was videoconferenced to Room 3138 of the Legislative Building, 401 South Carson Street, Carson City, Nevada, and the Elko County Assessor's Office, 550 Court Street, Elko, Nevada. A copy of this set of "Summary Minutes and Action Report," including the "Meeting Notice and Agenda" ([Exhibit A](#)) and other substantive exhibits, is available on the Nevada Legislature's website at <http://www.leg.state.nv.us/interim/76th2011/committee/>. In addition, copies of the audio record may be purchased through the Legislative Counsel Bureau's Publications (LCB's) Office (e-mail: publications@lcb.state.nv.us; telephone: 775/684-6835).

COMMITTEE MEMBERS PRESENT IN LAS VEGAS:

Senator Shirley A. Breeden, Chair
Senator Mark A. Manendo
Assemblyman Elliot T. Anderson

COMMITTEE MEMBERS PRESENT IN CARSON CITY:

Assemblywoman Teresa Benitez-Thompson, Vice Chair
Assemblyman Peter Livermore

COMMITTEE MEMBER ABSENT/EXCUSED:

Senator Joseph (Joe) P. Hardy, M.D.

LEGISLATIVE COUNSEL BUREAU STAFF PRESENT:

Kirsten L. Coulombe, Senior Research Analyst, Research Division
Heidi Chlarson, Principal Deputy Legislative Counsel, Legal Division
Sally Trotter, Assistant Supervisor of Secretarial Services, Research Division

OPENING REMARKS

- Senator Shirley A. Breeden, Chair, called the second meeting of the Legislative Committee on Senior Citizens, Veterans and Adults With Special Needs to order. She welcomed members and the public.

PUBLIC COMMENT

- Chair Breeden called for public comment; however, no testimony was provided.

APPROVAL OF MINUTES OF THE MEETING HELD ON JANUARY 11, 2012, IN LAS VEGAS, NEVADA

- The Committee **APPROVED THE FOLLOWING ACTION:**

ASSEMBLYMAN ANDERSON MADE A MOTION TO APPROVE THE MINUTES OF THE JANUARY 11, 2012, MEETING HELD IN LAS VEGAS. THE MOTION WAS SECONDED BY SENATOR MANENDO AND PASSED. VICE CHAIR BENITEZ-THOMPSON WAS ABSENT FOR THE VOTE.

- Chair Breeden announced the Stand Down event on March 21 and March 22, 2012, at the East Las Vegas Senior Community Center in Las Vegas.

PRESENTATION RELATING TO MEDICAID WAIVERS AND INDEPENDENT LIVING GRANTS AVAILABLE TO SENIORS FOR HOME CARE AND COMMUNITY-BASED SERVICES

- Barry Gold, Director of Government Relations, AARP Nevada, outlined three Medicaid waiver programs and discussed their cost-effectiveness and savings to the State. He compared the costs of nursing home care and independent living for seniors. Mr. Gold pointed out the *Independent Living Grants Annual Report FY 2011* (available online at: <http://www.nvaging.net>), which was prepared by the Aging and Disability Services Division (ADSD), Department of Health and Human Services (DHHS). He stated that the AARP has urged the Committee to support the allocation of a greater proportion of Nevada's Medicaid funding to home care-based services. (Please see [Exhibit B](#) and [Exhibit B-1](#).)

In response to Assemblyman Anderson's inquiry regarding savings from funding, Mr. Gold stated that savings would be realized by providing more people services thereby eliminating waiting lists and moving people out of nursing homes.

There was discussion between Chair Breeden and Mr. Gold regarding his recommendations. Mr. Gold commented that the ADSD would have to work with budgets and determine how many newly eligible seniors would be added through expanded service

availability. Chair Breeden asked Mr. Gold to provide a copy of his prepared remarks to the Committee.

Discussion ensued between Vice Chair Benitez-Thompson and Mr. Gold regarding the current trends in independent living programs and funding cuts to programs. Mr. Gold stated that more people would require services due to the aging of the population. He discussed counties' budget cuts to senior services and how that would affect seniors seeking services.

Further discussion between Vice Chair Benitez-Thompson and Mr. Gold focused on the 2014 federal qualifying criteria and federal poverty level (FPL). Mr. Gold stated that the Patient Protection and Affordable Care Act (Public Law 111-148) raises the Medicaid eligibility to 133 percent of the FPL.

There was discussion between Assemblyman Livermore and Mr. Gold regarding counties using general fund money without the ability to increase revenue to support the public services they provide. Mr. Livermore asked about cost savings to Carson City if services are shifted. Mr. Gold stated that if persons received the same services and were funded 100 percent by Medicaid, both the State and the counties would benefit.

Responding to Vice Chair Benitez-Thompson's request for a contrast of the difference in actual income levels between 100 percent and 133 percent FPLs, Kirsten L. Coulombe, Senior Research Analyst, Research Division, LCB, provided the 2012 FPL figures. She reported that the gross yearly income for a family of one is \$14,856. (Please see [Exhibit C.](#))

PRESENTATION ON THE NEW VETERAN'S ADMINISTRATION (VA) MEDICAL CENTER IN SOUTHERN NEVADA

- John B. Bright, Director, VA Southern Nevada Healthcare System, provided a Microsoft PowerPoint presentation on the new hospital construction progress that highlighted:
 - § Site selection, preparation, and the groundbreaking ceremony;
 - § Master plan for future growth;
 - § Services provided;
 - § Primary care clinics located in areas with high veteran populations;
 - § Ongoing construction scheduled to be completed in 2013;
 - § Women's Health Center project;
 - § Solar project that will lower utility costs by 40 percent;
 - § Locked mental health facility for court-appointed patients;
 - § Activation timeline with expected opening of August 1, 2012;
 - § New community-based clinics in Pahrump and Laughlin, Nevada; and
 - § Decommission of existing leased sites.

Mr. Bright stated that approval was received for a community referral center for the homeless, which will serve as an entry point to the homeless program. He commented approximately 800 homeless veterans are participating in grant per diem programs in the Las Vegas Valley. (Please see [Exhibit D.](#))

Responding to Chair Breeden's inquiry regarding public transportation services for veterans, Mr. Bright reported he is currently collaborating with the Regional Transportation Commission of Southern Nevada (RTC) to provide transportation to the VA hospital. He stated the transportation services would be available 24 hours-per-day and offered 7 days-per-week.

In response to Senator Manendo, Mr. Bright stated that the VA hospital would not include a transplant center. He noted that there are VA transplant centers but there are currently none located in Las Vegas.

Discussion ensued between Assemblyman Anderson and Mr. Bright regarding long-term care facilities and a veterans' services office at the VA hospital. Mr. Bright stated that the facility in Boulder City, Nevada, is utilized for long-term care. He commented that there would be a veterans' services office at the new hospital once it opens. They also discussed the long-term plan for assistance to veterans in the future and the lack of job opportunities for veterans returning home. Mr. Bright emphasized the need to provide for the families of veterans.

Responding to Assemblyman Livermore's query regarding mental health services for veterans with Post Traumatic Stress Disorder, Mr. Bright advised existing mental health programs with a full range of services are available for those individuals. He mentioned that veterans also have access to telephone health services.

There was discussion among Chair Breeden, Assemblyman Anderson, and Mr. Bright regarding advertising for employment opportunities at the VA hospital. Mr. Bright said the job announcements are posted on the VA website. Chair Breeden suggested notifying the American Legion. Assemblyman Anderson pointed out the importance of social media and modern technology to advertise jobs among the younger generation veterans.

UPDATE ON THE DEVELOPMENT OF AN ELECTRONIC SYSTEM FOR VETERANS, BLIND PERSONS, AND SURVIVING SPOUSES TO APPLY FOR EXEMPTIONS FROM THE GOVERNMENTAL SERVICES TAX

- Katrinka Russell, Elko County Assessor, presented an overview of the Advanced Data System. She gave a history of the program and explained its purpose is to provide taxpayers with the convenience of using their personal vehicle exemption at the Department of Motor Vehicles' (DMV) kiosks and online. Ms. Russell commented that the web interface program would be compatible between the DMV and all counties in Nevada. She explained the process that will be used by an exemption holder to register a vehicle under the new program. Ms. Russell commented that a report would be sent to each county assessor's

office in the State. She stated that the goal for completion is June 2012. Ms. Russell remarked on additional opportunities to expand this service to other programs. (Please see [Exhibit E.](#))

There was discussion regarding savings due to the elimination of printing and mailing costs. Ms. Russell commented it would be difficult to estimate savings because each county has a different number of exemption holders. She stated that reports would be needed to figure actual costs and savings. Chair Breeden asked how many individuals would benefit from the interface. Troy Dillard, Deputy Director, DMV, stated that roughly 70,000 individuals each year would benefit from this program.

In response to Chair Breeden's inquiry regarding the notification process, Mr. Dillard reported that recently, a new program was launched that provides notification of new programs that will soon be available. He commented that the budget would allow for advertising. Mr. Dillard stated that eventually this new interface program would be added to the services available on the kiosks and online. He mentioned the DMV would advertise using the DMV webpage and social media.

- Michele W. Shafe, Clark County Assessor, reported on the replacement of an antiquated computer mainframe that will enable the office to offer more web-based services, including the new exemption interface. She said the system should be in place by January 2013. Ms. Shafe discussed "real time" reporting by the DMV used to credit refunds available after an exemption is redeemed and mentioned a process used to transfer leftover funds to a second vehicle.
- Mr. Dillard outlined the process for redeeming an exemption using the interface system. At the request of Chair Breeden, Mr. Dillard explained the process used in the event remaining funds are available on an exemption.
- Assemblyman Anderson expressed concern regarding the implementation dates and notification process. He asked for ideas and planning details from both the State and Clark County for advertising and informing veterans of the service once it is available.
- Mr. Dillard said the DMV would mail out flyers and notify veterans at the DMV information counter regarding the availability of the service at the kiosk and online.
- Ms. Shafe provided ideas to convey information including notification on Clark County's website and a local television station (Channel 4). She commented that the exemption notices are sent out in the fall and it would be timely to include the information in those mailings. She opined that would be the most effective method.

There was discussion among Ms. Russell, Mr. Dillard, and Ms. Shafe regarding the timing of the program launch. Mr. Dillard stated that the interface will be added in phases and at this time, it is unknown when Clark County will be able to launch the program. Ms. Shafe advised

that the projected date for Clark County is January 2013. She advised that implementation is dependent on the entire system being accessible statewide.

OVERVIEW OF THE DMV'S HOMELESS PERSONS IDENTIFICATION PROGRAM

- Troy Dillard, Deputy Director, DMV, provided an overview of the DMV's homeless identification (ID) program, which he noted originated from a measure in the 2005 Legislative Session (Assembly Bill 84, Chapter 333, *Statutes of Nevada*). He outlined the process to apply for a no-fee ID. Mr. Dillard said that many services allow homeless veterans to use their mailing address. He noted if they are employed, they are charged a \$3 processing fee. Mr. Dillard reported the program "went live" in July 2005, and to date, 9,639 cards have been issued with 339 fee reimbursements.

Discussion ensued between Chair Breeden and Mr. Dillard regarding the DMV's participation at the Stand Down and information provided on the DMV website. Mr. Dillard said that a representative from the DMV was attending the Stand Down on March 21, 2012. He added that upon release, prison inmates are notified of the ID program and services by the Department of Corrections.

- Assemblyman Anderson commended the DMV for its efficiency and success with the interface and ID programs provided for veterans.
- Mr. Dillard provided a brief update on the veterans' special license plates registered in the State, including veterans' motorcycle license plates and female veterans' plates.

OVERVIEW OF THE SERVICES AVAILABLE IN CLARK COUNTY TO VETERANS, SENIORS, AND ADULTS WITH SPECIAL NEEDS BY THE REGIONAL TRANSPORTATION COMMISSION OF SOUTHERN NEVADA (RTC)

- Tina Quigley, Deputy General Manager, RTC, provided a Microsoft PowerPoint presentation on the RTC services available in Clark County ([Exhibit F](#)). She pointed out that the RTC carried 57 million riders in 2011. Ms. Quigley commented that the RTC is required by the American Disabilities Act of 1990 to provide paratransit services to anyone who is not capable of traveling on fixed routes. Her presentation included information on other services offered to seniors and the disabled.

Ms. Quigley reported on the New Freedom and Job Access Reverse Commute (JARC) grant funding and partnerships with other nonprofit transportation providers. She outlined a "one call, one click service," funded by a \$1 million federal grant that will be used to fund the RTC veterans' medical transportation network. Ms. Quigley stated that the new service, which begins in July 2012, will be free to veterans and their families and exclusive to medical appointments.

There was a discussion between Chair Breeden and Ms. Quigley regarding fees for the fixed and paratransit routes. Ms. Quigley remarked there are over 1 million paratransit riders in southern Nevada.

In response to Chair Breeden's inquiry regarding transportation services provided to medical facilities, Sandra Stanko, Director of Transit Services, RTC, affirmed that transportation services would be provided to any medical office.

Discussion ensued among Assemblyman Anderson, Ms. Stanko, and Ms. Quigley regarding the transit services to the new VA Medical Center that will be provided to veterans and their families. Ms. Quigley stated that the services were funded by the New Freedom Grant and clarified that the \$1 million federal grant was designated to fund the telephone network. Ms. Stanko stated that the RTC is working with the VA to establish a fixed route service. She explained the RTC is seeking federal dollars with a match from the VA. Assemblyman Anderson commented that many veterans utilize the paratransit service. Ms. Stanko stated that the New Freedom Grant funds would be used to transport veterans to the medical center. She explained that the service differs from paratransit and would benefit veterans who call the telephone network center for transportation to a medical center.

Responding to Senator Manendo's request for clarification of the grant funding, Ms. Stanko stated that the \$1.2 million grant is for the call network system and the New Freedom grant covers actual transportation services. She noted the New Freedom grant amounts to approximately \$380,000 annually.

There was a discussion in response to Senator Manendo's inquiry regarding the grant renewal and consideration of a backup plan if the grant is not renewed. Ms. Stanko stated that the grant was formula funding and if it is not renewed the RTC would need to find alternate sources. She explained that if the federal formula funding were not available, all of the transportation services would be affected. Ms. Stanko remarked that sales tax revenues are another funding source and if the formula funding were eliminated, the RTC would have to use sales tax revenues for this type of project.

- Chair Breeden commented that the veterans depend on the hospital and need transportation services to access it. She asked that the RTC consider the possibility of alternate funding for this service.

In response to Chair Breeden's inquiry regarding a proposal to reduce services, Ms. Quigley mentioned routes that the RTC plans to discontinue. She said the RTC is working on alternate routes and the cuts would not result in any job losses.

PRESENTATION ON AGING AND DISABILITY RESOURCE CENTERS (ADRC)

- Wanda Brown, ADRC Social Services Program Specialist III, ADSD, DHHS, provided information on the ADRCs in Nevada ([Exhibit G](#)). Her testimony included: (1) a

history and the philosophy of the single-point entry system; (2) site locations; (3) service specifications; (4) a list of publicly funded programs that collaborate with ADRCs; (5) quality assurance and program evaluation, including efforts to become fully functional; and (6) grant work plan progress. Ms. Brown commented the ADRC is planning to post information on services available to veterans on its website and provide links to portals that will provide a single area for information, including contacts set up with hospitals for transitional care services. She said the ADRCs would continue to recruit for providers of services. Ms. Brown commented that in order to continue the program, more support staff and managers will be needed. She provided a list of ADRC advisory board members, a brochure containing services provided by the ADRC, and informational sites located on the ADRC website. (Please see [Exhibit G-1](#), [Exhibit G-2](#), [Exhibit G-3](#), and [Exhibit G-4](#).)

Discussion ensued between Assemblyman Anderson and Ms. Brown regarding the process that takes place when an individual visits an ADRC office. Assemblyman Anderson discussed the role of case managers at the veterans' services offices.

- Assemblyman Anderson noted the importance of using case managers and traditional services for the many senior veterans that do not have computers and rely on this type of service.

Responding to Chair Breeden's inquiry regarding expansion to other rural areas in Nevada, Ms. Brown stated that the focus is on northeastern counties and that Elko would be targeted during the next application process. She explained that there was some hesitation in the past in Elko due to data entry and reporting requirements. Ms. Brown reported that northeast Nevada is a targeted area statewide. She added that Lyon County has offices in Dayton and Fernley.

In response to Chair Breeden's request for data on the number of telephone calls the ADRC receives, Ms. Brown said since the first year of the enhancement grants the projected units of service, which she explained is one contact, total 27,255, from October 1, 2009, to March 16, 2012.

Discussion ensued between Vice Chair Benitez-Thompson and Ms. Brown regarding how a person accesses and uses the resource center. Ms. Brown explained the philosophy of ADRC and the referral process. She said there is a physical presence at the information center. Ms. Brown explained that the service is consumer-driven and once information is provided, the user can make an appointment for assistance to fill out documents and submit information.

Responding to Assemblyman Livermore's request for clarification regarding the use of federal funds, Ms. Brown explained that the federal enhancement grant does not pay for any personnel. She noted it is strictly for infrastructure. Ms. Brown said that the organization identifies a few people who can provide ADRC services and the size of the community defines how service delivery will be provided.

DISCUSSION OF NEW ELIGIBILITY CRITERIA FOR THE SENIOR RIDE PROGRAM

- Cherrill Cristman, Chief, Resource Development Unit, ADSD, DHHS, explained the services that the Senior Ride Program offers to seniors and persons with disabilities. She stated that funding is received from a surcharge placed on taxicab rides in Clark County. Ms. Cristman discussed the coupon book distribution projection according to a survey conducted in October 2011 and pointed out the monthly and annual client contribution. She reported that the Legislature's recommended tier system will greatly reduce the service availability and the monthly revenue by \$11,317.50 and the annual program revenue by \$228,870.

Ms. Cristman pointed out the ADSD's recommended tier system that is designed to reduce the program charge on clients allowing the current service level to continue. She said two new senior ride positions were filled in December 2011 and program staff has drafted changes to the *Nevada Administrative Code* that are scheduled to be reviewed in March 2012. Ms. Cristman reported that a tiered system with the new eligibility criteria will be implemented on July 1, 2012. She also discussed new modules for a social assistance management database that would be tested in April. (Please see [Exhibit H](#) and [Exhibit H-1](#).)

- Assemblyman Livermore asked if there would be any advantage to using public transportation instead of taxicabs.
- Ms. Cristman stated that it was considered and the issue was discussed with the RTC of Northern Nevada; however, it is not feasible because the program is funded through the Taxicab Authority and not the General Fund.

Discussion ensued between Chair Breeden and Ms. Cristman regarding the coupon book purchase and eligibility determination. Ms. Cristman said new and returning purchasers would go through the intake process on a monthly basis. Chair Breeden asked how the program was advertised. Ms. Cristman stated that presentations were made at senior living sites and through elder advocates in southern Nevada.

- Carol Sala, Administrator, ADSD, clarified in response to Assemblyman Livermore's question about advantages of using public transportation that the Senior Ride Program is established in statute and the program is funded through a surcharge placed on taxicab rides in southern Nevada. She explained that the program was formerly administered by the Taxicab Authority and was transferred to the ADSD.

Responding to Chair Breeden's question about the surcharge, Ms. Sala said that it is a minimal amount specified for the Senior Ride Program.

- Senator Manendo discussed the need for more coordination between people running the centers and the seniors to provide information on the Senior Ride Program.

UPDATE ON THE TRANSITION OF ELDER PROTECTIVE SERVICES FROM CLARK COUNTY TO THE STATE

- Jill Berntson, Chief, Elder Protective Services (EPS), ADSD, DHHS, provided information on the transition of EPS from Clark County Social Service to ADSD. She pointed out that throughout the course of the ten-month transition period, staff worked to develop a best practice model and implement a formal service-delivery model. The transition steps she outlined included:
 - § Providing training manuals for staff and supervisors on elder abuse investigations;
 - § Identifying vital services;
 - § Notifying community partners regarding the transition;
 - § Implementing a statewide toll free number for reporting elder abuse; and
 - § Collaborating with Clark County to develop a database to secure electronic case history data.

Ms. Berntson addressed staffing and caseload management. She reported that social workers are currently carrying an average caseload of 45 cases per month and pointed out a graph indicating the Las Vegas total increase in caseload in Fiscal Year (FY) 2011 compared to FY 2010 prior to the transition. (Please see [Exhibit I](#) and [Exhibit I-1](#).)

In response to Chair Breeden's inquiry regarding the ten-month transition time, Carol Sala, previously identified, provided a background on the transition. She commented that during the 2007 Legislative Session the ADSD received an official request letter from Clark County Social Services. She explained that due to the budget crisis the discussion was postponed until the 2009 Session. Ms. Sala said a contractor was hired to study the transition and remarked it actually began in 2007.

Responding to Chair Breeden's request, Ms. Berntson said she will provide statewide reporting information to the Committee. She noted the statewide toll-free telephone number for reporting is 1-888-729-0571.

There was a discussion between Vice Chair Benitez-Thompson and Ms. Berntson regarding the caseload and response rate. Ms. Berntson stated that the information may not be entirely correct due to database entry errors. Vice Chair Benitez-Thompson commented that she was pleased to learn about the increase in social workers and wondered why it was taking longer to respond to calls. Ms. Berntson reported that callers may receive voicemail, but should receive a return call the same day. She discussed a triage system that should keep responses within the three-day period and reported that the system is currently in place.

DISCUSSION ON PERSONS REQUIRED TO REPORT THE ABUSE, NEGLECT, EXPLOITATION, OR ISOLATION OF OLDER PERSONS

- Sally Ramm, Elder Rights Attorney, ADSD, DHHS, provided a history of Assembly Bill 267 (Chapter 324, *Statutes of Nevada* 2005), which amended NRS 200.5093 to remove attorneys and members of the clergy from the elder abuse reporting process. She pointed out that attorneys and members of the clergy are still required to report child abuse. Ms. Ramm stated that according to a report from the National Adult Protective Services Association, only 1 in 24 cases of elder abuse are reported and there are up to four times more elder abuse victims than victims of child abuse. Ms. Ramm discussed the relationships between the elderly and their clergy and attorneys. She noted that the elderly are afraid to report and sometimes are not aware of the laws regarding elder abuse. Ms. Ramm commented that the State has a vested interest to protect the elderly and she supports adding these two professions to the mandatory reporting law. (Please see [Exhibit J](#) and [Exhibit J-1](#).)
- Chair Breeden confirmed that Ms. Ramm would like the Committee to request that attorneys and members of the clergy be required to report elder abuse under the mandatory reporting laws.
- Assemblyman Anderson discussed his concerns with attorney-client privilege. He requested that the State Bar of Nevada be included in future discussions regarding this issue.
- Ms. Ramm stated that there had been no indication from the State Bar in the past that there was an issue. She noted that exception language could be expanded to make it clear so that nothing that could require attorney-client privilege would be included.
- Heidi Chlarson, Principal Deputy Legislative Counsel, Legal Division, LCB, stated that currently members of the clergy and attorneys are mandatory reporters of child abuse or neglect unless a member of the clergy receives information about the abuse or neglect during a confession, or an attorney receives information about the abuse or neglect from a client who is or may be accused of the abuse or neglect. She said if the Committee chose to request a BDR to provide the clergy and attorneys are mandatory reporters of elder abuse, staff of the legal division could work with the members on any exceptions that needed to be in place.

PUBLIC COMMENT

- Chair Breeden called for public comment; however, no testimony was provided.

ADJOURNMENT

There being no further business to come before the Committee, the meeting was adjourned at 1:23 p.m.

Respectfully submitted,

Sally Trotter
Assistant Supervisor of Secretarial Services

Kirsten L. Coulombe
Senior Research Analyst

APPROVED BY:

Senator Shirley A. Breeden, Chair

Date: _____

LIST OF EXHIBITS

[Exhibit A](#) is the “Meeting Notice and Agenda” provided by Kirsten L. Coulombe, Senior Research Analyst, Research Division, Legislative Counsel Bureau (LCB).

[Exhibit B](#) is the written testimony dated March 21, 2012, of Barry Gold, Director of Government Relations, AARP Nevada, Las Vegas.

[Exhibit B-1](#) is a report by the State of Nevada, Department of Health and Human Services (DHHS), Aging and Disability Services Division (ADSD) titled “Independent Living Grants Annual Report, FY 2011,” submitted by Barry Gold, Director of Government Relations, AARP Nevada, Las Vegas.

[Exhibit C](#) is a document titled “2012 Federal Poverty Level,” by the Foundation for Health Coverage Education, offered by Kristen L. Coulombe, Senior Research Analyst, Research Division, LCB.

[Exhibit D](#) is a Microsoft PowerPoint presentation titled “VA Southern Nevada Health Care System, New Hospital Construction Progress,” dated March 2012, provided by John B. Bright, Director, VA Southern Nevada Health System.

[Exhibit E](#) is a Microsoft PowerPoint presentation titled “Update on the Development of an Electronic System for Veterans, Blind Persons and Surviving Spouses to Apply for Exemptions from the Governmental Services Tax,” dated March 21, 2012, by the Nevada Assessor’s Association, DMV Committee, submitted by Katrinka Russell, Assessor, Elko County, Elko.

[Exhibit F](#) is a Microsoft PowerPoint presentation titled “RTC Transit & Veterans Medical Transportation Network,” offered by Tina Quigley, Deputy Manager, Regional Transportation Commission of Southern Nevada, Las Vegas.

[Exhibit G](#) is a document titled “Presentation Items before the Committee on Senior Citizens, Veterans and Adults With Special Needs,” dated March 21, 2012, provided by Wanda Brown, Social Services Program Specialist III, Aging and Disability Resource Centers (ADRC), ADSD, DHHS.

[Exhibit G-1](#) is a list of ADRC Advisory Board Members submitted by Wanda Brown, Social Services Program Specialist III, ADRC, ADSD, DHHS.

[Exhibit G-2](#) is a document containing information on the services provided by the ADRC, offered by Wanda Brown, Social Services Program Specialist III, ADRC, ADSD, DHHS.

[Exhibit G-3](#) is a document titled “Nevada’s Care Connection, One-Stop Access to Information & Resources,” provided by Wanda Brown, Social Services Program Specialist III, ADRC, ADSD, DHHS.

[Exhibit G-4](#) is a document titled “Aging & Disability Resource Center,” that provides information available on the ADRC agency program website: <http://nvaging.net/adrc/home.htm>, submitted by Wanda Brown, Social Services Program Specialist III, ADRC, ADSD, DHHS.

[Exhibit H](#) is the written testimony of Cherrill Cristman, Chief, Resource Development Unit, ADSD, DHHS, dated March 21, 2012, titled “Senior Ride Program.”

[Exhibit H-1](#) is a document titled “Senior Ride Program,” containing information on coupon book revenue, number of coupon books sold, and the number of people served, offered by Cherrill Cristman, Chief, Resource Development Unit, ADSD, DHHS.

[Exhibit I](#) is the written testimony of Jill Berntson, Elder Protective Services Manager, ADSD, DHHS, dated March 21, 2012, titled “EPS Transition Presentation.”

[Exhibit I-1](#) is a Microsoft PowerPoint presentation titled “Update on Elder Protective Services Transition from Clark County,” dated March 21, 2012, provided by Jill Berntson, Elder Protective Services Manager, ADSD, DHHS.

[Exhibit J](#) is the written testimony dated March 21, 2012, of Sally Ramm, Elder Rights Attorney, ADSD, DHHS.

[Exhibit J-1](#) is a document titled “Including Clergy and Attorneys as Mandatory Reporters in NRS 200.5093,” submitted by Sally Ramm, Elder Rights Attorney, ADSD, DHHS.

This set of “Summary Minutes and Action Report” is supplied as an informational service. Exhibits in electronic format may not be complete. Copies of the complete exhibits, other materials distributed at the meeting, and the audio record are on file in the Research Library of the Legislative Counsel Bureau, Carson City, Nevada. You may contact the Library online at www.leg.state.nv.us/lcb/research/library/feedbackmail.cfm or telephone: 775/684-6827.