

MEMBERS PRESENT: Chairman Mello
Mr. May
Mr. Prengaman
Mr. Redelsperger

MEMBERS EXCUSED: Mr. Schofield

GUESTS PRESENT: Please refer to the guest list attached to the minutes of this meeting.

Chairman Mello called the meeting to order at 8:29 A.M. A copy of the agenda for the Subcommittee is attached as EXHIBIT A. Mr. Mello asked the secretary to show that everyone is here at the meeting except for Mr. Schofield. His father passed away.

Mr. Mello indicated that the committee would start with Mr. Bill Hancock, Executive Director of the Public Works Department.

Mr. Hancock stated that they were asked to prepare a plan for the consumer advocate's facilities in the basement of the Heroes Memorial Building. Mr. Hancock had with him a copy of the plan referred to above.

Mr. Mello stated that the committee should go around to the table where Mr. Hancock was seated in order to review the plan.

The committee discussed the plan with Mr. Hancock. Mr. Hancock stated that for those of the committee who were familiar with the building, it is a basement and a two story period type structure which some time in the past there was an annex added on to it and in the basement which is basically used for storage now, the attorney general has suggested that we remodel it into office space a part of which could be used for the consumer's advocate. He recommends a steno position and reception position, two attorney's offices, a rate specialist, an economist - five offices anyway in this area, plus a conference room, that would be available not only for the consumer advocate's staff but also for the attorney general. The balance of the basement, you have to go this far if you do this, and so you could remodel this section here and you could realize four more offices for the attorney general which he desires. You could accomplish this for roughly \$238,000. I think that is a conservative figure but there is a lot of exposed heat pipes and storm drains and things of that nature. We may actually have to drop the floor down to get rid of this.

Mr. Redelsperger asked how much of the area now does the attorney general need?

Mr. Hancock stated that he was just using it all now for storage.

Mr. Redelsperger stated it if was to be remodeled, how much space would the attorney general need.

Mr. Hancock stated from what Larry (Struve) told him, these six offices that he has here would help him out.

The committee then discussed among themselves Mr. Hancock's plan.

Mr. Hancock indicated that the other thing that you ought to do in this building if you are going to do it right is to install an elevator, but that will cost a bundle. Roughly \$323,000, but there are seven different levels. This building has all different floor levels. The committee then discussed Mr. Hancock's plan further.

The committee also discussed the cost of the remodeling for the new consumer advocate's office.

Mr. Mello indicated that he had just asked Spike (Senator Wilson) if he could start checking with the money committees and see if we can't get the full capital improvement program done because right now to do one-third of it costs half of what it would cost to do the whole thing. I think it is foolish not to do it all.

Mr. Mello indicated that the Public Service Commission would testify next.

Mr. John Clark, Mr. Robert Silva and Mr. Jim McCauley of the Public Service Commission testified next.

Mr. Mello indicated that before they start, he wondered if everyone on the committee heard him when he was talking to Spike (Senator Wilson) about, and we can change these around any way we want to as to the qualifications or what the title will be of the individual, but I was thinking over this weekend that perhaps the Director should have a legal background. If you notice if you go through most of the reports from other states, they have a lot of legal people in that position, so if you have someone that has legal background I think it would be a tremendous asset to the office, plus an economist and the CPA, an administrative secretary and a secretary or receptionist, one or the other. In talking about the office, as far as having three offices, a library/conference room, as I am sure there would be a lot of conferences, plus a larger room where the two secretaries would work and a waiting room.

Mr. May questioned Mr. Mello as to whether or not he had allowed for outside contract services.

Mr. Mello stated yes. Mr. Mello further stated that he thought that was the most important part of this, is having a large amount of money in contractual services. The only thing that I can see is if you get a lot of money in contractual services but don't have the expertise in the office to know who should come in under contractual service,

I could see where you would be wasting money. I would really like to find out what the difference is between an economist and a CPA. Does anyone here know?

Mr. Robert Silva of the Public Service Commission indicated that a CPA is an accountant.

Mr. Mello indicated he was just wondering in the area of expertise, where do they really differ?

Mr. Redelsperger stated he believed an economist would deal more in theory.

Mr. Silva stated that was correct. An accountant would work with historical figures and an economist would primarily work with projections.

Mr. Mello indicated that that was what he was thinking but he was not sure.

Mr. Redelsperger asked if law clerks would be able to help if needed?

Mr. Mello asked that the committee talk to Larry (Struve) when he comes before us to testify about that.

Mr. Robert Silva, Manager of the Rates and Tariff Division of the Public Service Commission testified next. Mr. Silva indicated that last Friday we were asked to prepare more detailed information with regard to five specific areas which I show on the schedules that I have handed out to you. Mr. Silva's schedules are attached to the minutes of this meeting as EXHIBIT B. (Mr. Silva's Exhibit A consists of five exhibits. Mr. Silva stated that his Exhibit A is a schedule of the utility rate increase requests which indicate the docket number, the company, the amount requested and additional comments for electric, gas, water and sewer and telecommunications companies. You will note that each one, each schedule is stapled in the left hand corner. The first exhibit is two pages long, and as I stated previously, it is broken down into the various classifications that I indicated earlier. You will note that under the electric section, the total impact on Nevada of amounts requested is approximately \$45,993,000. Under gas, it is \$41,247,000. If you go to the second page, under water and sewer, we show a total of \$4,767,000. You will note also that within the electric, gas and water and sewer, we have both increases and decreases.

On the bottom of this schedule under telecommunications, we have two. One is Jackpot Antenna Vision which is a cable TV company which asked for an increase of \$15,000 and the second one is Air Signal of Nevada, which is a mobile telephone company which actually asked for a decrease of \$4,000.

Mr. Silva stated that his Exhibit B is an additional listing of all the utilities excluding transportation in the State of Nevada and

these are categorized into electric, which is the first page; the second page is gas companies, although the heading was chopped off; the third and fourth pages are water and sewer companies. The fifth page is telephone companies. The sixth page is cable TV companies and the last page is mobile telephone companies.

Mr. Mello questioned Mr. Silva as to the amount of telephone companies in Nevada and stated he thought there were only eleven telephone companies. Mr. Mello indicated that he noticed that Western Union Telegraph was listed with the telephone companies.

Mr. Mello asked the committee if they had any questions.

Mr. Redelsperger asked what effect the telephone companies, Nevada Bell and so forth, had.

Mr. Silva stated that on his Exhibit C, originally they showed that if you look at that schedule, the originally submitted figures showed under telecommunications three increases plus one decrease. That was an error, because we had found upon reviewing those figures that we had duplicated some items and misclassified others. Actually we only have two in 1980 filings that affected rates.

Mr. Redelsperger questioned Mr. Silva as to what sheet he was on.

Mr. Silva indicated he was on Exhibit A, page 2 of his exhibits.

Mr. Silva then indicated that the only two that we had that affected Nevada in terms of telecommunications companies, which are in this case, just a CATV and a mobile telephone company are the only two.

Mr. Redelsperger asked if that included Nevada Bell.

Mr. Silva stated no.

Mr. Silva further stated that his Exhibit C is a correction of the original figures that were submitted Friday. You will note that the corrections that we show indicate that the electric was correct, the gas was incorrect, in that there were duplications of three. Instead of fifteen increases or decreases, there were only twelve. Under the water and sewer, the same thing occurred. We had a duplication of two under water and sewer, so instead of twenty increases or decreases, we had eighteen actually. Under telecommunications we originally showed three increases and one decrease and the correct figures indicate one increase and one decrease.

Mr. Silva indicated that transportation did not change. Mr. Silva stated that his Exhibits D and E cover transportation and he indicated that he would like to have Mr. McCauley address those

issues.

Mr. McCauley stated that we have 437 motor carriers of passengers and property presently certificated. He indicated that there was a list attached. Of those 437, 151 are tow car operators and as such are operating under a tariff issued by the Public Service Commission. They did have an increase during 1980 in the amount of 6%, but by far the bulk of the impact on the Nevada consumer would be through increases granted to tariff bureau members. That is what the following consists of.

Mr. McCauley referred to the exhibits submitted by Mr. Silva and asked the committee to turn to the listing of motor carriers increases for 1980. The recap will show there were 16 increases from four tariff bureaus. Six of these were withdrawn, two are pending, seven were approved as requested, one was reduced from a requested 27% to 24.6%. Mr. McCauley stated that the next page was a list of the carriers by passenger and by property. The following page is a coded list by the particular specific designation of the carriers. The list after that is a complete list of Nevada motor carriers that were certificated in the year 1980 by the commission.

Mr. Mello asked if the committee had any questions of Mr. McCauley.

Mr. Silva stated that the last exhibit was an additional request, (Mr. Silva's Exhibit E), which was prepared by the consumer division of the Public Service Commission and it related to consumer complaints regarding transportation companies within 1980. If you take a look at the second page of this exhibit, it indicates the written tow car complaints and other written transportation complaints which carries over into the third page also. These are all written complaints. The last page shows a breakdown of telephone complaints which are not in writing.

Mr. Mello asked Mr. Silva what the normal procedure is when a complaint is received.

Mr. Silva stated that he was not prepared to address that situation since the director usually handles that.

Mr. Clark stated that he could answer that. Mr. Clark indicated that he did not work in the consumer division but he is somewhat familiar with the handling of complaints. Initially whether a complaint is written or telephonic, the consumer division service representative will receive the complaint, contact the utility to determine whether there is another point of view and attempt to work out a reconciliation. If in fact the consumer division is unable to resolve the dispute, at that time it may transmit the complaint to the commission for a determination as to whether there is probable cause to go to hearing. Generally the consumer division will make recommendations and inform the commission what it finds on the investigation. It may choose to merely process a complaint through to the commission or may take on

a role as an advocate on behalf of the consumer depending upon whether it believes the consumer's position is reasonable or not.

I think that by far, most complaints are resolved, at least to the satisfaction of the consumer division. The number that go to hearing are very, very small as compared to the total number of complaints.

Mr. Clark indicated that he had also prepared in accordance with Mr. Mello's request, a draft of statutory language which would limit participation of the consumer advocate in new equipment and service filings by telephone public utilities. It is slightly different than the language proposed by the telephone companies, or at least by one of the telephone companies, in that it does provide the possibility of participation by the consumer division - by the consumer advocate upon a showing on competent evidence before the commission that the rates or the services provided to consumers would be materially impacted by the filing. As I indicated on Friday, in very few cases, if any, would those new service filings or new equipment filings ever impact an existing customer, residential or small commercial, other than enable some small commercial to perhaps take advantage of the new offering.

Mr. Mello requested that Mr. Clark give a copy of the handout to the committee of his drafted statutory language to Mr. Sam Hohmann and Mr. Larry Struve. Mr. Clark's handout to the committee is attached to the minutes of this meeting as EXHIBIT C.

Mr. Clark stated that he had previously prepared some amendments and he stated that he did not know if the committee wished to entertain these at this time or not. These would be amendments to chapter 703 of the N.R.S. providing authority for the commission to engage the employment of qualified attorneys to represent the commission in all matters before courts of law. This was intended to avoid the potential conflict of interest resulting from representation of the consumer advocate's office by the attorney general's office. Mr. Clark's exhibit with regard to the above amendment is attached to the minutes of this meeting as EXHIBIT D

Mr. Mello indicated that that was something that he thought about yesterday evening. Presently it appears that the Attorney General's office will defend the Public Service Commission and with the Consumer Advocate that is the one thing I think we should take out of the N.R.S. so that they would be able to contract for their own legal services. I believe it would be a direct conflict to have the consumer advocate put in the position to be in disagreement with the public service commission and the public service commission giving the same type of things back that the consumer advocate has.

Mr. Clark indicated that he thought it could create problems.

Mr. Clark stated that he would like to add that the first bill draft that he submitted, I included within that as a provision which would permit the consumer advocates in most instances to

appear without obtaining prior leave from the commission to intervene and that would enable the consumer advocate to avoid any problems having to prove that it represents consumer interests. I think it goes without saying that the consumer advocate would be a representative of the consumer interest throughout the state if it chooses to intervene in that instance it takes away discretion from the commission. Again, this is my own point of view and does not necessarily reflect the point of view of the commission. I think there may be other limiting language in the bill that would - I did not presume what kind of limitations you would want so I put it in that sort of general language.

Mr. Mello stated that he thought that whatever we put under the jurisdiction of the consumer advocate we should strike from the present law for the Public Service Commission and in those areas it should be able to obtain outside counsel.

Mr. Clark stated in most instances, or at least in drafting that, I was anticipating that outside counsel be permanently retained by the Commission in order to insure that the counsel is thoroughly familiar with all the activities of the commission. It essentially would be taking the place of the existing Attorneys General who are assigned full time to the Commission.

Mr. Mello stated that Mr. Clark then was looking for an in house counsel at all times, in other words to be brought aboard full time.

Mr. Clark stated yes.

Mr. Mello asked Mr. Clark how many attorneys do we presently have assigned from the Attorney General's office to the Public Service Commission.

Mr. Clark stated that there were two.

Mr. Clark indicated that they are involved in handling all the - in addition to advising the commission, in regard to any specific legal matters that they wished to be addressed, they represent the commission in all appeals and from commission orders and also represent the commission in any actions to enforce commission orders or regulations.

Mr. Redelsperger asked if he felt that we would need another attorney on top of those two or could we split one away from the AG and put him over in the Public Service Commission.

Mr. Clark indicated that he anticipated that we would need both of the Attorneys General or both of those positions in that they would become or at least would be the counsel for the commission and that they would no longer be attorneys general assigned to the commission.

Mr. Redelsperger questioned the fiscal impact of this.

Mr. Mello stated he did not think so as long as the salaries are set by the money committees which could coincide with the salaries that they are now paying.

Mr. Clark stated he thought that they would tend to be comparable.

Mr. Mello indicated that he did not know what we are paying those people at the present time, I don't have any idea.

Mr. Larry Struve testified next. He stated that he had been designated by Attorney General Bryan to be the liason from our office with this committee to work out a consumer advocate proposal in the attorney general's office. He apologized to the committee for being unable to attend the meeting on Friday. I had a prior commitment out of town and I don't know if my prepared remarks will be redundant, but I am sure you will cut me off if they are, having appeared before you many times before.

Mr. Mello indicated that he thought that Mr. Struve had been reading the newspapers too much.

Mr. Struve stated that he has sent a letter to the committee to I think try and indicate some of the concerns that our office has and I am not sure that I will be prepared to answer all of your questions. I view my presence here today to try and find out what are the issues you are concerned with and what information you want from our office and since I have not had a chance really to discuss this really in depth with Attorney General Bryan, I think you should consider anything I say as primarily my own observations and suggestions for further follow up by you and our office.

I think my letter to the committee which is in tab 2 of the handout you had on Friday (Mr. Hohmann's handout, which is attached to the minutes of the meeting of Friday, March 6, 1981, labeled EXHIBIT F), which indicates that we are participating in this on two premises. Number 1 that the policy decision has been finalized to place a consumer advocate in the attorney general's office and secondly that the proposal that will be developed is going to build on the concepts that are in the initiative petition that was filed with the legislature at the beginning of this session.

Mr. Mello asked if he could stop Mr. Struve at this point and indicated that Spike (Senator Wilson) had mentioned that he had ordered a bill for us, actually it is amendments to the initiative petition. I thought when he first told me this that it was for his committee, but actually it is for our committee. It will, hopefully, be less work for you.

Mr. Struve stated that he thought that it would also mean more efficient work because if we are working with a bill draft I think

our remarks can be much more pointed and can be more helpful to you. I guess then that the four things that I can see our office doing in helping you develop this concept is to assist in defining the role of the consumer advocate. Frankly, all the material I have read to date, the question of what this office is really supposed to do is still kind of fuzzy and I would hope that when we do get this bill draft our office can assist in really clarifying what this role is because clearly we don't want to have expectations so high that we are not going to be able to meet them, but by the same token to know what we should be doing so that we can be properly held accountable for carrying out the duties of this office.

I have indicated we will help in reviewing the statutory language once that is in. I think the budget is going to be a very critical concern for us and we would hope that we could be very heavily involved with your committee in developing that budget. Sam (Hohmann) your staff person, gave me some handouts that you have and I gather you are already well into the process of developing a budget and I simply would hope that you give us a chance once we have an opportunity to review it to offer some additional input. Finally in answer to a question that Sam (Hohmann) asked me, I can discuss with you today some suggestions on where to place a consumer advocate office in the attorney general's office and some of the things you might want to look at in that area.

I went through my letter again and I still think that the seven questions or issues that I raised there are legitimate and I would like the opportunity to set them on the table and maybe as I go through it offer some editorial comment as to why I think these are significant issues that you on the subcommittee should tackle and resolve, not in the order they are in the letter, but in maybe a more logical order.

I think the first question we have in our office is what the scope of the duties that are going to be assigned to this consumer advocate are going to be. I note from the preceding testimony that you are looking at a wide range of activities that the Public Service Commission gets involved with which may involve consumers that this advocate is going to have to represent. I think some proposals that have surfaced in the legislature prior to your decision to go with a consumer advocate in the attorney general's office has also discussed regulatory functions being carried out by a consumer advocate.

Our office is very concerned that whatever we come up as a statutory definition of what the duties of this office are, that they be narrowly prescribed to be within the capabilities of the fairly small staff that I think you are going to end up approving, and if that is the case, you may want to give serious consideration to eliminating certain types of cases that go before the Public Service Commission in terms of authorizing the advocate to get involved in trying to represent the consumer interest. I just think if it is made too broad you are going to dilute the effective-

ness of the advocate and it appears from my perspective that the main concern is that you want high impact cases probably in the rate area for electricity, gas and so forth to be the primary focus of this advocate, so since this is a brand new program you may want to consider narrowing the duties statutorily so that in these big areas, the advocate can concentrate his energies or her energies in representing the consumer and not be pulled and torn into a number of other areas which will simply dilute the effectiveness in all of them.

The second question I raised and I have mentioned is who this consumer advocate is going to represent. The lawyer always wants to know who his client is and it has been my experience - and also who he must account to in terms of how well we are protecting that client's interest - and the experience that I have had which I admit is quite limited, would indicate that you have a number of different classes of consumers who get involved in rate matters and other regulatory matters of the PSC and all of the proposals that have surfaced so far have not really tackled this question. They just talk generally about representing the consumer in front of the Public Service Commission. The one thing we don't want in our office is to have such a broadly worded duty that when we get involved in a highly complex and controversial case, we have large industrial rate payers demanding that we represent their interest which may be 180 degrees and contrary to the interests of the small residential ratepayers and both of them cite the statute saying you have a duty to represent us. As you know you can't represent conflicting positions, it is a violation of the code of professional ethics and I would have to assume it would highly compromise the effectiveness of the advocate in front of the PSC.

One suggestion, that I throw out for your consideration is that the focus of this proposal seems to be concerned with the plight of the residential rate payers and they are a very well defined class of consumers who have not traditionally had high powered representation in front of the public service commission. That may be a base to try and define who the client class should be of this consumer advocate and then you may provide some language in there to expand that class within the discretion of the consumer advocate provided there is no conflict and he determines or she determines it would be in the interest to expand the client class in a particular proceeding.

The third question that I guess is critical and which you have obviously been addressing is what would a minimum staff and equipment be in a consumer advocate's office? As I understand your discussions to date, you are looking at a five person staff composed of a consumer counsel, an accountant, an economist and two clerical, either an administrative assistant and secretary/receptionist or some combination.

I think you want to give some consideration to whether or not within that combination you will have the necessary expertise

in rate design. Mr. Hardy pointed out to me this morning and it was also pointed out to me prior to today by other people that this may be a very critical part of a consumer advocate's function and normally a rate design specialist is someone who is different than the CPA accountant who is looking at the books to get a history of the operations of the utility to determine if there is justification for the request.

Mr. Struve further stated that rate design seems to fall in an area that may be more in the engineering aspect and might also be combined with an engineering person particularly when the advocate gets involved in new facilities and whether or not there is a justification for those. So I would ask the committee to consider in addition to the three types of persons or positions that you are discussing that you may consider an additional professional, which is your rate design specialist or a rate design engineering person to give us that aspect.

One other thought that I want to share with the committee is that I don't know how far you have gone towards defining the qualifications of this consumer counsel. We have a number of specialized functions in the attorney general's office and it has been my experience that it's remarkable how few professional people in Nevada we have that really meet the kind of special qualifications that you are looking for in some of these specialized areas. And it may be that if you define the qualifications of the consumer counsel so that it must be an attorney, and it must be an attorney who has knowledge in regulating utilities or procedures before the PSC, you may find even that a salary that you are discussing it's not possible to attract someone that meets all of those qualifications. If that is borne out in your research, then you might want to consider that the office of consumer advocate or consumer counsel may not necessarily have to be an attorney, but someone who does have the requisite experience and knowledge in putting a team together that can effectively intervene or participate in these hearings and if that person is not licensed to practice law in Nevada, then you'd want to consider an additional professional person which would be your staff counsel - someone who is licensed who can take the case before the PSC and ultimately into court if that's where it goes.

Maybe this is something that you'll have to consider when you finally decide on the qualifications for the consumer counsel, but I think the experience in Nevada would indicate that there just aren't that many people that you are going to find for these professional positions and believe me we have tried because we are at all times trying to upgrade the expertise on our staff.

The fifth question I have asked is what salary levels you are contemplating for these staff positions and the corollary of that is are those salary levels going to be adequate to attract capable people so you don't have the revolving door problem that we have experienced at least in the legal area. You may be able to find some capable people, but it would seem to me that your objective

here ought to be to build some expertise so that you have a team in place for more than an eighteen month or twenty-four month period. It certainly is going to return the investment to the consumers if you can keep them longer. You should have some kind of professional incentives built in to keep these people on the staff and especially the bottom line always seems to be in terms of salary and opportunity for advancement and since the office of consumer advocate is going to be heavily weighted towards professional types, I urge this committee to give very careful consideration to your salary levels. The experience in the Public Service Commission may be indicative of the kind of problem that you are addressing here and what these salary levels should be.

The only suggestion I have been able to make since we haven't reviewed this is that in our budget presentation to the money committees, we have recommended that at a Chief Deputy level the attorney general be authorized to give a salary up to or a salary that would top out at \$37,000. We have pointed out to the money committees that even at that level, if you are talking about a highly experienced person, an attorney with say four years experience and lots of professional credits, that when you compare that to just the situation in the Clark County D.A.'s office and the Washoe County D.A.'s office, even if we get what we have requested, we are still going to be behind those offices as far as their top legal talent is concerned by several thousand dollars. Since this is going to have a high amount of visibility and there will be a fair amount of responsibility attached to this position, if it is an attorney, I would submit to you that that should be considered a minimum salary classification if you want to attract a high quality person and keep that person.

The fifth question I have raised is where the office is going to be housed. I guess you have all looked at the plans of the Heroes Memorial Building Basement. Bill Hancock is manager of the Public Works Board and earlier this year we made a presentation to the Public Works Board to try and renovate the basement of this building so we could put a number of additional attorney offices and conference rooms in that building which would achieve an objective that Attorney General Bryan has been working on for two years, and that is a consolidation of the legal staff for the state so that we don't have a situation where we have more than half of our staff spread throughout town in their own offices, each one needing their own secretary, their own equipment and so forth, and where in a sense they are somewhat isolated, where they can't use the resources we have in the central office, where they don't have access to other attorneys that can help them with particularly complex questions, and as a result, we made the proposal to get us more office space. Unfortunately this has not been recommended in the executive budget for inclusion in the CIP. However, I did check with Attorney General Bryan and in the north segment of the basement, where right now there is a doorway and a few steps that go up to the sidewalk in front of the Supreme Court Building, we have an area that I think could

be easily converted into an office area for a consumer advocate. In fact, according to these plans which Mr. Hancock has color coded in yellow, he could get approximately five offices spread in this area which would correlate to the five professional positions I talked about earlier, with your steno/reception area and because of the fact that the building does not now meet handicapped standards, it may be possible using this access to put a ramp in there so that you don't have to put in an expensive elevator to meet those standards and give access to the members of the public who I am sure are going to want to come to this office, but where you can simply ramp it out to the sidewalk in front of the Supreme Court Building.

I think that it is critical, Mr. Chairman, that in addition to your office space, a consumer advocate is going to have to spread a number of exhibits and drafts and charts and all the rest of it and have places to meet with the experts that are going to be brought in to provide expert testimony. I think this proposal for a conference and library is a critical one for a consumer advocate's office if you decide to go with the renovation in the Heroes Memorial Building.

Mr. Mello indicated that Mr. Struve would be going to request more employees than what the committee was going to suggest and the library and conference room that you are suggesting right now is to be used by many people. If we took the area where the steno is and brought it down and took the wall out of there you would have one conference room in there. That is only if the money committees decide not to go through with your complete remodeling. Frankly I believe they should go through with the remodeling program.

Mr. Struve stated that his suggestion would be if they even decided not to go through with the complete remodeling, if you consider the necessities for a consumer advocate's office, it could be justified it seems to me, and I offer this for the subcommittee's consideration, that if this thing is going to be expanded at any time in the future, I think having the ability to expand is simply using some foresight because we all know it costs a lot more to come in and renovate after you have already done something than it is to take care of the job to begin with. You are getting a lot more value for your money. I think this conference/library area even though it could be used by the rest of the office or other deputies or other divisions in the office, will be very close to the consumer advocate's office and I would assume that the bulk of the use of that facility is going to be by consumer advocate.

Mr. Mello asked if Mr. Struve presently had a library and conference room?

Mr. Struve stated no. We have had library/conference rooms at various times but they have gradually been converted into offices as we try to bring people in under this policy move. That was really the reason

that we made the request for CIP to remodel the basement.

If the money committees do not want to go into a remodeling type program and I think this committee has got to look at leasing and we do not have any figures to offer at this time. I would also add that if you go with a remodeling project you are going to have to consider some time for the remodeling so there will have to be some time built into the budget for leased space while this remodeling is completed and then move into the office.

Mr. Mello asked if the committee could speak to the positions for a moment. Frankly, by developing this office and mainly going into the areas of contractual services, which I believe are much better than a large staff, but if the AG is going to be looking at immediately expanding this next session, frankly, then I would look to place it elsewhere because I think that we should start off with something small and try to keep it that way for as long as possible. I don't know how the rest of the committee feels.

Mr. Redelsperger indicated that if we bring an outside expert in he is also going to need space.

Mr. Struve stated that that was a good point. My experience in Washoe County when our office intervened is that often times these experts will come in for a period of a week to ten days and you really do have to office them because they usually have a ton of documents to go through.

Mr. Struve further stated that we had five offices on Mr. Hancock's plan with your reception area and your conference and library room.

Mr. Mello stated that we have had a real problem here in trying to expedite this thing as soon as possible so that the advocate can go on board say by July, and if we don't have this completed I don't know where we are going to house them; I don't have the slightest idea.

Mr. Struve stated that he might suggest that you could have Mr. Hancock get together with some of the people in our office who are familiar with that building to see if there is any way to put in a temporary operating center while this remodeling takes place and then move them in when it is done, but I just don't have any information on that today.

Mr. Mello indicated that he had checked on the bill and we had a bill with the language that the senate is suggesting that is being drafted for us and we are not going to have it probably until Wednesday, so what I would like to do then in knowing that is to call the next meeting right now.

Mr. Mello indicated that the next meeting of the Subcommittee on the Office of the Consumer Advocate would be held at 7:00 A.M. on Friday, March 13, 1981. Mr. Mello further stated that we have a

problem in that we are going to have to move this piece of legislation as soon as possible. It is not the fact that we are just dealing with two committees. We are actually dealing with four committees and we have a problem with the capital improvement program. If they had just said fine, we will go ahead with the entire program if the attorney general wanted it, that would have been much easier for us. Mr. Mello further indicated that they would work on it.

Mr. Struve stated that prior to the meeting on Friday, if anyone wanted to go over to Mr. Struve's office to see if there are some alternatives for temporary housing if the remodeling project is approved, we would be happy to work with them.

Mr. Struve spoke about the sixth question raised in his letter about the budget for consultants. I would have to second your comments completely. I think that the budget for experts - consulting experts - is critical particularly if you are going to have a small office. I think a small staff, at best, is going to be able to review various cases to determine if there is something that is significant that merits the effort and expense of an intervention or initiating an action in front of the PSC and once that determination is made, the development of the case will probably depend on the experts that can be located and retained to come in and build the case. I think it is especially critical in our state, because what the PSC does is subject to the Administrative Procedures Act, and if there is any opportunity for meaningful review beyond a commission hearing, it will depend on what is in that record. If you haven't put the experts on and you haven't got something in that record, you are not going to get very far when you get into court and ask for another look or whatever relief is involved so I don't need to belabor that. I think I have suggested you consider a budget almost as great as the same amount that you put in for staffing ought to be considered for your expert consultants and in looking at material that Sam (Hohmann) has put together that is not far out of line with I think what many other states are doing.

The seventh area would be the qualifications of this advocate. I have touched on this a little bit earlier. Again, I really don't know what Attorney General Bryan's position is on this. As I understand where the committee has come to date, you are looking for an individual who is familiar with this subject area so that you don't have a complete greenhorn that's got to learn the job over a two year period. I think the idea of independence has been discussed so that this person can function with a fairly free hand and really be effective in representing the consumer interests. At the same time, there is always the possibility that you will get someone in this position and if you protect him too much, you may have an ineffective advocate without the ability to change the advocate and I don't think you want to get us into that kind of a Catch 22. I think there is a need to assure accountability. Normally in our office this is done by the periodic reviews of the work of the staff, how well they are handling cases, how well they are handling their clients. In other words, there

should be some supervisory role I would assume for the Attorney General, even though this office may be set up somewhat independently or uniquely. And finally, I think as I mentioned earlier, you want to give some consideration to whether a consumer advocate who heads the office should be an attorney in light of the problems I mentioned earlier. The fact that you have very few people in this state in these professional areas who you can attract and keep in public service for long periods of time, and that being the case, you may want to consider expanding the flexibility so that if it is not an attorney, you might have a crackerjack accountant or economist or somebody who has the requisite familiarity with the subject matter, but he may not have the license to practice law. If you do that, then you have got to give consideration to the staff counsel who has that ticket so that that person can represent the advocate in going into court. I think the last area that I mentioned in my letter was this problem of the conflict in representing the Public Service Commission.

It is my understanding and I would like the indulgence of the committee to at least verify it with Attorney General Bryan, Mr. Hardy indicated he had talked with General Bryan about this and it confirms my understanding, and that is if you do go with an advocate in the AG's office, then probably you should consider a statutory amendment to allow the Public Service Commission to hire its own independent counsel so that you don't have the conflict if the advocate has to name the Commission in some legal proceeding.

The only caveat I would mention to this, is that in the two other areas where we have executive boards that hire their attorneys, the Nevada Industrial Commission and the Employment Security Department, we have had a situation in which lawyers for these agencies who are basically the employees of these boards, have gotten involved in cases in which the interests of the State of Nevada are involved as distinguished from the more narrow interests of the board or the commission that they are representing. In one case we found they were attempting to file an Amicus Brief in the United States Supreme Court on behalf of the State of Nevada. We had never seen it and we had no idea if the position they were arguing was compatible with the overall state interest. So the suggestion I would make is that if you go with the proposal to set up authority for the commission to hire its own lawyers, at least preserve the right of the attorney general to be the attorney for the State of Nevada if they get involved in a case in which the interests of the State of Nevada are involved. That may not necessarily deny them the opportunity to represent their viewpoint through the attorney for the commission, but the lawyer for the State of Nevada should be the attorney general and I think that is currently set out in Chapter 228. I think we can address this in terms of the specific language of the bill once it is drafted and if there is any problem we will bring it to your attention.

Those are the concerns that we have and I guess I am here to find out what the committee wants and to the extent of my ability, to answer whatever questions you have.

Mr. May stated that Mr. Struve had indicated in the first question you spoke about, question 6. Mr. May indicated that in the Initiative Petition, Assembly Bill 58 and Assembly Bill 85 might be a little bit ambitious for a pilot program. Certainly it is at the chairman's discretion, but one suggestion might be that to have your office draw some recommendations along that specific bound. That way we will have four bases for comparison which we can put together in one general guideline.

Mr. Struve stated that they would appreciate that opportunity.

Mr. May stated that along that same line you mentioned that the residential ratepayers would be the people represented.

Mr. Struve stated that it was his understanding that for each of the professional positions there is a maximum amount authorized that can be paid and my remarks were directed at the adequacy of those amounts for each professional position, that they be, I would assume, comparable to what the PSC has requested to get like people on their staff. If we are put in an uncompetitive position, it is going to be very hard to get good, competent staff to put these cases together, so I have to defer to the money committees, but I assume this subcommittee has a role in making recommendations on where the salary levels for these professional positions ought to be. I am suggesting and recommending that they be at least comparable with what you have with the PSC and if the committee is not sure that this is adequate to attract and retain people based on the research that Mr. Hohmann has done, is that you are going to have to look into it.

Mr. Mello stated that that was what we are going to have to do. We will have to check to see what economist we have in State Government today that would play a comparable role to one that would be in the consumer advocate office and set the salary at that range. The same with the CPA. We have many CPAs in government today, particularly here in the Counsel Bureau, and we should check on their salary ranges. It depends on how we write this, but the problem that I see though is that if we allow the director to come under certain qualifications and not have legal background, is that somewhere in this office there must be legal counsel, and what you are talking about then is adding another body.

Mr. Struve stated that that was correct. The point being that the advocate you see would not have the ticket to take a case into court. He would have to be represented by an attorney since the proposal to remove the lawyers we currently have on the staff assigned to the PSC will no longer be deputy AGs, but will be staff counsel or retained counsel for the Commission. Then the advocate would have to have an attorney to represent him if he were not able to do this himself.

Mr. Mello questioned Mr. Struve if that could come under contractual services.

Mr. Struve stated that it could. I think you are not going to get as beneficial service - frankly you are looking at rates in the private sector of minimum \$50.00 per hour. It is not uncommon to have experienced people in the private bar charging \$100.00 an hour and that is going to eat up a lot of contractual services. If you have a staff attorney paid at a competitive salary even though in the initial phase it may look very expensive, you may end up having a much better bargain for the State and for the consumers being represented, because not only are you going to have this person available forty hours a week, but you are also going to have the staff person working with the consumer advocate over a long period of time so that they really work well together and know how to put these cases together without a lot of extra time that you normally go through in hiring independent counsel or outside counsel to bring them up to speed as to how you go about handling a case.

Mr. Mello indicated that it was nothing against Mr. Struve's office, but he did know that in many cases we do not pay the type of salary that you pay or the appropriate legal counsel in the state government. I am afraid that if we don't have someone that is a real sharp, and that may not be someone that has only been practicing law for two or three years in the AGs office, to step in and present the case for the people, that really concerns me. I would rather pay \$100.00 an hour knowing that I had a qualified attorney doing the job than one that only has two or three years experience.

Mr. Struve stated that there was no question that that was an option and alternative for the committee.

Mr. Mello indicated that that was something they were going to have to decide on. I can see where we are going to be adding more and more people to this and that is not the wishes of this committee, or the one on the other side. Mr. Mello indicated that that was something that they are really going to have to work out.

Mr. Redelsperger questioned the language of who the attorney general would recommend as far as the independent counsel and as far as who the attorney general would represent.

Mr. Struve stated that he believed that there was adequate authority under current law if that is the way that this works out. The Board of Examiners approves independent contracts. The Consumer Advocate would merely submit an independent contract for approval to the Board of Examiners and the money to pay for those services would be out of the budget for consulting services. I would assume that every effort would be made to try and find an attorney just to meet the problems that I have addressed. I just don't know at this point if that is going to be possible; can we find the kind of high-powered person you are looking for who in Nevada, but we can certainly try. If we only had the three positions, and if the consumer advocate was not licensed, then the vehicle is Chapter 284 to retain independent consultants and the contract sets up the hourly rate and so forth, so

that you can do that under current law.

Mr. Mello indicated that Mr. Struve may have explained this while he was out trying to track down when we are going to get the bill so that we can set a meeting for it and I was told either tonight or tomorrow night, explain to me once again how the AG could still be a voice of the people as far as the Public Service Commission is concerned in some type of litigation and still not be a conflict of interest as far the consumer advocate's office is concerned.

Mr. Struve stated that he thought the short answer to Mr. Mello's question is that the position being argued is a consistent position. If the decision of the commission is the position that was argued by the consumer advocate and let us say the utility is now bringing that into court for review, the defense of the commission record would be the same position of the consumer advocate, since obviously the commission went along with the position being argued by the advocate. The problem of course comes if the advocate is taking action against the commission, either to get some action taken or objecting to some action that they did, and based on the record, the advocate wants to argue that the commission's order was in error. There you have a conflict and that is where I think in some states, it has been a problem for the attorney general to represent both sides of the case.

However, on Friday, since I was in a meeting with the Chief Deputy from the New Mexico Attorney General's Office and they have a situation there where the Attorney General represents both the commission and this consumer advocate office, I asked him how they worked it out and they said they were not sure that it was that serious a problem as far as a conflict, except in those cases where the two positions differ. However, they made a policy decision that to avoid the appearance of a conflict they worked out an arrangement with their utilities commission to retain their own independent counsel, not because they thought it was illegal or inherently bad, but just because it was administratively much easier to resolve this in those few cases where they said there would be a conflict of interest. So they have retained their legal duty in the statutes to represent the commission, but they have then entered into an arrangement with the commission whereby they go and hire their own lawyers and they sort of function as special deputy attorneys general but not under the supervision and control really of the attorney general and that enables them to satisfy their statutory duty but also not have this conflict as they represent the consumers in their consumer office.

Mr. Mello questioned whether this was full time or under contract services.

Mr. Struve indicated that he thought it was more on a contractual basis, probably time and charges, rather than being full time staff in the commission office. The private law firm just represents them as the need arises.

Mr. May stated that Mr. Struve's projection that the two might face adversary positions was interesting. Mr. May stated that right now the AG is charged with representing the legal interests of all people of the State of Nevada. Is that correct?

Mr. Struve stated that he believed the statutory language is representing the interests of the State of Nevada.

Mr. May indicated that now we are talking about creating under that jurisdiction a lesser body, or a specialized agency, to represent only the interest of the residential ratepayers of Nevada.

Mr. Struve stated or whatever statutory class of consumers you ultimately decide.

Mr. May stated that there may be a possibility however that some time in the future there will be a conflict between the interests of the specialized narrow vision agency versus the interests of the State of Nevada.

Mr. Struve stated that he would consider the chances in the first instance of a conflict to be remote, but should such a conflict arise and the attorney general decided that the consumer advocate was representing a position that he did not feel was in the interest of the State of Nevada, there is currently authority for the attorney general, when there is such a conflict of interest, to retain special counsel, either to represent the State or to have the advocate, if he is not an attorney, have independent counsel for that particular case, but I think the chances of that are fairly remote. I am not aware of where, of course I have not been in State Government that long, but no one has brought it to my attention where there has ever been a problem in representing the interests of the ratepayers or the consumers and the interests of the State of Nevada.

Mr. May stated that in his own mind he was envisioning this new agency at such time as they saw the need, not only to obtain contractual expertise, but also to rely upon the legal resources in the attorney general's office. Were you thinking along those same lines?

Mr. Struve indicated yes.

Mr. Struve indicated that he thought that if it was housed within the attorney general's office you go a long ways to facilitating that.

Mr. Struve stated that he was just not aware where that situation has come up and as I said if it did there is currently statutory mechanism to resolve the conflict.

Mr. May stated that he would assume that this individual would serve pretty much at the pleasure of the AG.

Mr. Struve stated if that were the case that is the same status

of all of the attorneys working in the Attorney General's Office. They all serve at the pleasure of -

Mr. Struve stated if the committee wants to consider an alteration of that, to my knowledge that would be the only position in the office that would be different. All of the others would remain at the pleasure of the attorney general.

Mr. Prengaman asked Mr. Struve if we hired somebody from a different state, what would he have to do when he came in here to practice law in the State of Nevada.

Mr. Struve stated that he would have to take the Nevada State Bar Exam. The requirements now I think, and I have not checked them lately, I think you apply to take the examination in the Spring of each year. It is only given once a year. It used to be March 1st but they may have moved that deadline up some time into April and then you must successfully pass the bar examination which is given in late July and the Supreme Court admits new lawyers every fall along about the end of September.

Mr. Prengaman asked if we had reciprocity with different states where you can practice law -

Mr. Struve stated no. Mr. Struve stated that he did not want to mislead Mr. Prengaman. They do have Rules of the Court in Nevada where somebody who is licensed in another state may be admitted, but only for a particular case in which the attorney wishes to appear and that attorney must associate with an attorney who is licensed in the State of Nevada.

Mr. Struve stated that theoretically it is possible that an out of state consumer advocate whose is licensed in another jurisdiction, could, on a case by case basis move to be admitted in that case in association with a deputy attorney general licensed to practice law in Nevada and could then participate, but that is very awkward and I suspect, without consulting with my colleagues in the bar, that that could not be used over a long period of time to try and circumvent the ordinary rules for licensing in Nevada. I think ultimately that out of state attorney would have to take the bar and be licensed in order to stay in business.

Mr. Mello stated that he agreed with Mr. Struve that possibly the qualifications of the director should not necessarily mean that he or she has to be an attorney. The only problem I have is that we have to word it so that we have the economist or CPA or someone with the necessary background to be able to step into that role as Director.

Mr. Struve stated that he says this with some regard because he knows that in reading Mr. Hohmann's materials that so many of the offices where the attorney general is the one responsible for consumer advocacy, the consumer advocate is an attorney and frankly

it offers many advantages. We are expert at supervising lawyers. I don't know how expert we are at supervising accountants and economists and all the rest. We also believe that the focus of this office is going to be in legal advocacy, building a legal record, representing consumers in courts, so clearly we are talking about legal functions. The preference would clearly be I think to have an attorney, but I have also worked in this state for a number of years and I am just telling you the reality. That is there are not that many people in these highly specialized areas that we can draw from.

Mr. Redelsperger asked if you were putting a case together, would law clerks from the attorney general's office be available?

Mr. Struve stated that he appreciated that question, but I am walking on thin ice here. The fact is that we do not have law clerk in the central office of the attorney general's office. We have pending in front of the two money committees, a request to give us two law clerks, one in the criminal area, which would be exclusively criminal because of the tremendous case load we have experienced there and one in the civil area. It is possible if these two positions are approved, that the civil law clerk might be available to provide some backup services. Normally law clerks are not required to be licensed to practice law. They do legal research, they assist attorneys who are licensed, and they make the attorney more efficient. I was going to suggest, but I gather the committee really does not have any appetite for that and perhaps that is correct, that if you don't have a lawyer on the staff at least you might have a legal research assistant who can get the legal issues flushed out without having to go to the \$50.00 to \$100.00 an hour private counsel to do that, but that again is something that you are going to have to decide.

Mr. Struve indicated that he had been to top law firms in San Francisco and they have all told me that paralegals and law clerks is what you have to get into now to make your operation most efficient. It is simply foolish to use highly paid professionals to do some basic legal research which you can get for a much smaller cost from law clerks so you have got your finger on a good idea, but whether it fits within the perimeters of the budget you are working up and the number of staff you are willing to authorize that is something you will have to decide.

Mr. Prengaman stated that our consumer advocate would have to be a wizard.

Mr. Struve stated that it was his understanding that Chairman Mello wanted him to prepare some recommendations on the possible role that this advocate might play for the committee's consideration on Friday morning.

Mr. Mello stated that some of the other points involved. Mr. Mello stated that it makes it very difficult to try to sit here and work on a piece of legislation that we don't have and that is what we are doing right now.

Mr. May asked Mr. Struve if he was clear about what he had stated previously?

Mr. Struve indicated he was.

Mr. May stated that in the Initiative Petition and A.B. 58 and AB 85, each draw separate and distinct duties, proposals and recommendations that the consumer advocate will be charged with.

Mr. Struve stated that he did understand that and that if there was anything else the committee wanted before Friday, he would write it down but I do have that and I will try to have a draft for you.

Mr. May indicated that the personnel the Chairman has recommended is a Director, a CPA and an economist.

Mr. Struve questioned the feeling of the committee with regard to an attorney to head up the office, a CPA, an economist and two secretarial positions.

Mr. Mello indicated that he initially had problems with the fact that the Director should be an attorney, but the more I have read in what the other states are doing, I found out that that is pretty much the fact, that they are attorneys. Of course, many of the other states have five and six other attorneys on board, and we just can't go into that.

Mr. Mello stated that we have a pretty small staff and it is best that you have people with as much expertise as you can possibly get in a small staff and then come in with a large -

Mr. Mello indicated that he was going through some figures which he had just put down and they are not anything that we have to live with. With the permission of the committee I would like to go to our fiscal analyst and have him do some research to find out what these people are being paid. If this is at all possible, the director would be comparable in salary to the chief deputy AG.

Mr. Struve indicated that they had proposed a classification of Chief Deputy IV which would be comparable to the other line deputies - chief deputies in our office.

Mr. Mello asked Mr. Struve if that was in the range of the \$37,000.00?

Mr. Struve indicated yes - it tops out at \$37,000.

Mr. Mello indicated the economist, and I just put these figures down and they may not even come close - from a range of \$21,500.00 to \$23,500.00.

Mr. Mello indicated that he saw Mr. Silva (Public Service Commission) shaking his head Mr. Mello asked if that was in the ballpark or if that was too high?

Mr. Silva indicated that he believed that their economist with the PSC is in the range of the mid 30's. He stated he believed it was \$29,000 and that the proposed budget would go into the mid 30's. Mr. Silva indicated that he was not that familiar with economists but that the committee would have to go to that range.

Mr. Mello asked Mr. Clark if he had a CPA on board. Mr. Clark indicated that again it was a problem getting a CPA who is familiar with utility regulations.

Mr. Mello stated he would like to get something from Mr. Clark in this area of what expertise their accountants had and your CPAs, because we may have to go that way.

Mr. Mello asked Mr. Clark if they had any economists or CPAs that are getting paid over \$37,000?

Mr. Clark stated that he did not believe in existing salaries.

Mr. Mello indicated that the position of administrative secretary's salary was pretty well set - \$13,500 to \$15,000. A receptionist position and a secretary around \$10,000.00. I was trying to come up with something to see what the budget would be and it sounds like to me with the figures that you threw out that we would be looking at something like probably \$175,000 just for the staff and the support of the office. I was also looking at the mill tax at a half of a percent; Mr. Mello indicated he believed that was table 9, and that would generate for 1981/1982, \$352,000, almost \$353,000. 1982/1983 would be approximately \$406,000. Now this does not mean that we would have to spend that much money. So if that would be the case, we will say \$175,000 to \$200,000, that would leave - we could then decide what type of contractual services and the amount of money that we need. I think I have some figures. I asked for some information on what you were paying right now (speaking to John Clark of the PSC) on contractual services. You do have some expertise.

Mr. Clark indicated that they did but that he was not aware Mr. Mello's request for that information, but he believed that it was in the area of \$150,000.

Mr. Mello asked if that was for the biennium.

Mr. Clark indicated that that was for one year.

Mr. Mello asked if he was spending all of that.

Mr. Clark stated that he believed that they had gone to their limit.

Mr. Mello asked Mr. Clark if he would bring that information to the subcommittee on Friday.

Mr. Mello indicated that they could budget approximately \$150,000 each year for contract services.

Mr. Mello asked if the mill tax meant all utilities.

Mr. Struve indicated that he should probably defer to the PSC staff. He indicated that he believed it was from intrastate.

Mr. Clark indicated that it was not only limited to those doing business interstate, but it is only limited to interstate revenues.

Mr. Clark indicated it was for all utilities. Mr. Clark indicated it would be for electric, telephone gas, water and sewer.

Mr. May asked if we wanted to exempt one or two utilities that appear to be out of the problem area if we collected the mill tax from them and use that for regulation of certain other utilities, would that be a statutory problem?

Mr. Struve indicated he would like to check that out with his current PSC attorneys because he just did not know off of the top of his head.

Mr. May stated that if we collected the mill tax from all utilities and then just used the proceeds to look at the utilities that would be under this bill, would that be appropriate?

Mr. Struve indicated that that was a good question.

Mr. May, as an example, cited that perhaps transportation would be excepted. If we collected the tax from them, could we then use that tax to study the increases of others?

Mr. Mello indicated that perhaps we are not drawing more from the mill tax -

Mr. Mello indicated that if you go through this it is very hard to tell what they are paying some of these people. Some of the states are very secretive about the salaries, then when they come to what people they have and what their qualifications are they don't mind telling you that. I found though that there are economists here in the \$20,000 bracket. That also depends on what state it is and the salaries.

Mr. Mello stated that he would like to be able to present a bill that is a full package, that the money committees would perhaps not spend as much time on. Mr. Mello further stated that he believed that the budget is very pertinent to the bill. Mr. Mello further indicated that he would hate to see us come up with a good piece of legislation and have it understaffed or overstaffed.

Mr. Mello indicated that he was now referring to Tab 1 of Mr. Hohmann's package previously presented to the subcommittee, under Arkansas. Mr. Mello stated that Arkansas' salaries appear to be low - the director is \$27,500, the economist \$21,500, an attorney is \$20,500, the administrative assistant, \$17,800, secretary, \$13,500. They appear to pay their secretaries in the same range as we do.

Mr. Struve stated that he believed that the committee would find that in some of the southern states that the salaries in the professional categories are not - I think you would have to look at salaries in the west to get a true picture of proper salary levels.

Mr. Mello stated that if he could get the information on that along with the information from the PSC, it would be helpful.

Mr. Mello questioned the committee as to what else they wanted to look at, or have Larry look at or the Public Service Commission, between now and Friday morning.

Mr. Mello indicated that he would like to have a bill pretty much drafted by the end of our meeting on Friday.

Mr. May indicated he believed we should really concentrate on the three basic utilities, electric, gas and water problems.

Mr. Mello stated he agreed. He indicated that he did not believe that the rate requests were that high as far as the telephone went. Mr. Mello indicated that if we leave transportation particularl in the consumer advocate's office, you will probably be spending most of your time going through those requests and tariff changes.

Mr. Mello asked Andy Barbano who was seated in the audience if he had any comments on that.

Mr. Barbano stated that he believed telephone should be specifically included. The rest I agree with and that is why they were not in the Initiative Petition. Telephone needs to be specifically included, because of the huge amounts of money involved. There are rate cases pending right now on telephone utilities and it is our position that they should be included. Our experts would concur with that. They made a strong case of that before this committee.

Mr. Mello asked if Mr. Barbano would like to address this committee with regard to the positions and the expertise and the salary range?

Mr. Barbano stated that that was in their presentation brought forward on February 4th and our budgets were included in Sam's (Mr. Hohmann) presentation. The only point I would make as far as Mr. Struve's comments were concerned with the problem of trying to find people from out of the state rather than people within the state. I agree that the Attorney General maybe should be left with the flexibility

to staff the office any way he wishes but it is the opinion of Dr. Schwartz and the consultants brought in that the office should be an attorney and almost must be an attorney and Mr. Struve's point is well taken that you would have a hard time finding expertise within Nevada. What about outside of Nevada.

Mr. Struve stated that he believed you could find attorneys outside of Nevada, but my response to Mr. Prengaman was that eventually that person would have to pass the bar to carry out all of the duties that would be assigned to him or her, in this office.

Mr. Mello asked if anyone else had any comments?

Mr. Mello asked if Mr. Struve had any additional comments.

Mr. Struve stated that he would have the two items for the subcommittee on Friday morning on the definition of the role and the answer to whether or not a mill tax levied on all utilities can be used to fund an advocate's function limited to well less than all. In light of this comment, if you include telephone, you would still be deleting transportation, so I assume the question is still valid.

Mr. Mello asked if Mr. Sam Hohmann had any comments.

Mr. Hohmann indicated he did not.

Mr. Andrew Barbano testified next. He stated that he was with the Coalition for Affordable Energy and just a couple of hopefully quick points. With respect to the conflict of interest issue, that seems to be a problem ever-present in the minds of attorneys. It has been brought forward to me by other people, at least through my own research, and I would like to see Mr. Struve address this in Friday's testimony, first that there seems to be cases in Nevada now where deputy attorney generals oppose each other and there is no problem. The point that was brought forward to us was in the case of the state environmental protection agency versus the department of agriculture. Also, there is a Michigan case Cirka, 1968, in which the question of attorney general versus attorney general conflict was resolved in a consumer advocate's context. The Michigan court held that there was no conflict of interest. Briefly what happened according to what I was told, and I don't have the case citation, I believe Larry's office may be in the process of finding it, the attorney general of the state of Michigan has very, very broad power and of his own volition began to intervene in rate cases in 1967. The public service commission of the State of Michigan did not think that was a good idea but the attorney general was able to blackjack them through a pure power play and maintain his intervention status. The utilities then got into the act and sued the State of Michigan and sued the attorney general in a court of proper jurisdiction, stating that this was an unconscionable conflict of interest and



the courts held with the attorney general of the State of Michigan I believe in 1968. So I would, to further muddy the waters before you, gentlemen, the entire conflict question I think should be analyzed in light of those developments because it would seem to me and I am not an attorney that the entire conflict question looms larger than it should, but of course if it looms large in the mind of the judge when a case is on appeal that's whose opinion counts. With respect to the point of telephone utilities, the telephone utilities seem to be bringing forward the area that first of all we are not a monopoly anymore. We have competition now. And in certain areas they do. In the area of for instance, long distance communication, but long distance communication is more of a federal area and more of an area where A.T. & T. longlines are concerned. It has nothing to do with local telephone service. They also bring up the point at long last they have competition in the equipment area which again is true, but the large part of public concern is with local telephone service and the rates charged. We don't see in Northern Nevada too much problem with our telephone utilities because by and large the service is pretty good. In other areas of the state, there seem to be a lot of complaints that the service is very, very bad. For those reasons I would say that I would strongly submit that telephone utilities number 1 are not a monopoly, or are indeed a monopoly although they may have competition in very rural areas and are therefore going to be very heavily regulated in the future and the public interest will be served by at least having the availability, the possible jurisdiction of the consumer advocate's office when the need arises and second there are significant problems in the communication industry in this state with respect to proper telephone service and the cost involved and for those reasons it is the position of the Coalition and the position of our consultants Dr. Schwartz and Stevenson who strongly emphasized before you that telephone utilities should specifically be included. That is why they were included in the Initiative Petition.

Mr. Mello asked if there were any questions of Mr. Barbano from the committee.

Mr. Mello asked Mr. Struve what he had spoken to as far as the appointment process?

Mr. Struve indicated that he did not speak to that. He thought that might be a subject that the committee would want to go into with Attorney General Bryan himself directly. We have - our paths have just not crossed for the past several days since we last talked so there is nothing new from what I discussed with you earlier on that.

Mr. Mello indicated that his idea was that he believed that he would personally like to see the legislature getting involved in this some how. I would suggest that we think of something maybe like this. Of the attorney general submitting three names or two names, possibly depending on what the qualifications are to the legislative commission and this would be during session. The legislative

commission would review the candidates and then they would put the name of their choice in each house for the vote.

Mr. Redelsperger stated it was done in several states.

Mr. Mello stated in the interim, in the absence of the legislature, if there is an opening for the director we would go through the same process and the legislative commission would then choose from those three names who the director would be. The other thing I would like to see in this is that, and that can be discussed. I am not really set 100% but I would like somehow to bring the legislature into this. The other thing is after the creation of this division of the AG's office, I believe within so many days after the office is created, say 90 days, that there be a presentation before the commission of exactly what the office is doing, what they have done, and what they are going to do and that that report be submitted to each legislator, so that we can get a handle on what is going on in the consumer advocate's office. Now this is something that we should be thinking about between now and Friday. As you all know we don't have a bill to work on.

Mr. Mello asked if we could get some comment from the committee with regard to that?

Mr. Prengaman stated that he had a difficult time with that. I think that right now the way that we are setting this up it will be difficult for us to get a person to give us the constraints that we want. If I were from out of state and were looking at this and know that I first had to go before the attorney general and be selected by him and then if I were selected as one or two and had to be finally approved by the legislature, or the commission, now that is done now in the case of the chancellor - not the chancellor, but the president of the college - I am just leary of making it too difficult to really get somebody good in this position, for what it is worth. I feel that the attorney general probably should make the selection and as time goes on if it did not work out or if we did not feel that he were selecting qualified people, then we could make it subject to our own review. I am just not too enthusiastic about that.

Mr. Redelsperger stated that several other states go through the legislature.

Mr. Mello asked Mr. Hohmann if he would kindly check on what states do go through their legislatures.

Mr. May stated that the chairman knew that he would like to see some legislative involvement. If objections arise as to confirmation maybe we could go to a veto only or a reverse consent.

Mr. Mello stated that that was why he brought it up because he wanted to get some comments from the committee members. I am sure that no matter what we do on this we are going to have a lot of comments from the floor.

I am sure we are going to have a lot of comments on this no matter what we do on this. We should have some involvement in this other than the creation of it through legislation.

Mr. May stated that we must provide the citizens of this state with some person or more to defend their interest.

Mr. Mello stated that it was not that he did not have a high regard for the Attorney General's office. I am sure that they are going to go for the most qualified people because this is going to be a first. They are going to be under extreme pressure to see that the people are represented at the rate hearings between now and the time of the next election comes along especially with the Initiative Petition on the ballot.

Mr. Mello indicated that the committee should give it some thought for Friday and we will then make up our minds.

Mr. Mello asked if anyone else wished to speak before we adjourn?

Mr. Chuck King, representing Central Telephone Company, testified next. He stated that he felt that he should say something concerning Andy's (Barbano) remarks concerning poor telephone service in the state other than the Northern part of the State.

I will be a little critical of Andy because I am critical of people that aren't definitive on what poor service is or in saying what part of the state has the poor service.

Central Telephone governs their service in several categories, first by troubles per hundred. We are running about 5-1/2 troubles per hundred for our total stations. We have a half million telephones a half million telephones in the southern area, about 225,000 of them are main stations. We also gauge our service concerning how many reports we get through the public service commission and we are averaging right around 15 to 20 reports from our consumers a week. Between 60 and 80 people do have problems, whether it be problems with a deposit matter or a matter of not being able to get telephone service or a problem with their telephone service. Further, we go ahead and gauge how good our service is by our switching, that is when you go and dial a call, the completion of that call. We are presently running a 95.5 call completion so we do feel for the amount of growth that we are having in the southern Nevada area that we do have adequate and good telephone service and we have not had a rate increase now for 16-1/2 years and we don't anticipate requesting one for the next several years, hopefully up to 1985.

Being aware of the above, we think that the Public Service Commission is doing a good job in rating us and we think that they are the ones that should continue to look at our tariff filings - both rate and regular tariff filings.

Mr. Mello indicated that he could see Andy's (Barbano) point of regulating the telephones in Nevada. I guess the people that signed

these petitions felt that telephones were part of the consumer advocate. I have some reservation about leaving them out. Then if we have a tremendous rate increase and not have the consumer representative to represent the consumer.

Mr. King stated that he had read the Initiative Petition also and he felt that because it was all lumped in there he did not know if they were aiming at the phone companies or aiming at the gas or the power or the water.

Mr. Mello stated that we would certainly have to work on this. Mr. Mello stated if these people feel, and that means the movement of the consumer advocate, that we have left someone out for any particular reason and then go before the public and explain to them that we left out something that they felt was a very necessary part of the Initiative Petition we may be cooked. That is my point of view.

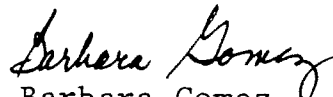
Mr. Mello indicated that we would have to work it out.

Mr. Mello asked if there were any other questions or if anyone else wanted to testify.

Mr. Mello indicated that the committee would be adjourned until Friday morning, March 13, 1981 at 7:00 A.M.

The subcommittee adjourned at 9:56 A.M.

Respectfully submitted,


Barbara Gomez
Assembly Attache

SUBCOMMITTEE ON
CONSUMER ADVOCACY

March 9, 1981

INDEX OF EXHIBIT

- Exhibit A - Agenda for Subcommittee Meeting.
- Exhibit B - Schedules presented to the Subcommittee by Mr. Robert Silva, Manager of the Rates and Tariff Division of the Public Service Commission.
- Exhibit C - Statutory language drafted by Mr. John Clark of the Public Service Commission.
- Exhibit D - Amendments (proposed) prepared by John Clark of the Public Service Commission with regard to Chapter 703 of Nevada Revised Statutes.

ASSEMBLY

A

AGENDA FOR COMMITTEE ON GOVERNMENT AFFAIRS-SUBCOMMITTEE

Date March 9, 1981 Time 8:30 a.m. Room 214

Bills or Resolutions to be considered	Subject	Counsel requested*
1.	Call to Order. Assemblyman Mello, Chairman.	
2.	Public Service Commission - Rates Pre- sentation. Public Service Commission Staff.	
3.	Public Works Presentation. William Hancock, Executive Director.	
4.	Attorney General's Office Presentation. Larry Struve, Chief Deputy Attorney General.	
5.	General Discussion.	
6.	Direction to Staff.	
7.	Consideration of Subsequent Meeting.	

*Please do not ask for counsel unless necessary.

ROBERT LIST
Governor



Silva B
HEBER P. HARDY, *Chairman*
JANET S. MAC DONALD, *Commissioner*
ROGER C. BOS, *Commissioner*
PATRICK V. FAGAN, *Deputy Commissioner*
WM. W. PROKSCH, JR., *Secretary*

PUBLIC SERVICE COMMISSION
STATE OF NEVADA

Address all communications to the Commission
Telephone (702) 885-4180

March 6, 1981

KINKEAD BUILDING
505 EAST KING STREET
CARSON CITY, NEVADA 89710

To: Chairman and Members of the Assembly Governor Affairs Subcommittee
on Consumer Advocacy.

From: Robert Silva, ^{RS} Manager Rates and Tariff Division.

Per your request the following schedules and information is respectfully
submitted:

EXHIBIT A - Schedule of Utility rate increase requests indicating
Docket No., Company, Amount Requested and Comments for:

Electric	- 9
Gas	- 12
Water/Sewer	- 18
Telecommunications	- 2

EXHIBIT B - Listing of all utilities (excluding Transportation) in
Nevada by type.

EXHIBIT C - Corrections of figures submitted March 6, 1980 (duplications
and misclassifications)

EXHIBIT D - Transportation Rate Increases (Representing 80% of
Carriers and Dollar Impact on the State of Nevada)

EXHIBIT E - Transportation Complaints

482

FULL-L.A.

P.S.C.N. AGENDA ITEMS
1980
UTILITY RATE INCREASE AND DECREASE FILINGS

DOCKET NO.	COMPANY	INCREASE (DECREASE) REQUESTED	COMMENTS
<u>ELECTRIC</u>			
2568	CP National-Searchlight	\$ (463,287)	Refunds to customers (Supplier refunds)
2592	Sierra Pacific Power Co.	2,046,355	5th deferred energy
2607	Panaca Power & Light	5,148	Pass-along
2856	Sierra Pacific Power Co.	19,883,000	General rate increase
2934	Sierra Pacific Power Co.	8,922,880	4th deferred energy
2955	Nevada Power Co.	20,509,000	General rate increase
3014	CP National-Searchlight	319,128	Deferred energy
3153	CP National-Searchlight	178,800	General rate increase
3178	Nevada Power Co.	<u>(5,407,104)</u>	4th deferred energy
Totals		<u>\$45,993,920</u>	
<u>GAS</u>			
2547	Southwest Gas Corp.-South		Surcharge-\$.67328/Mcf-1 Industrial Customer NGPA incremental pricing
2590	Sierra Pacific Power Co.	931,531	5th deferred energy
2684	CP National-Henderson	182,990	6th deferred energy
2780	Southwest Gas Corp.-South	4,062,057	4th deferred energy
2781	Southwest Gas Corp.-North	995,423	4th deferred energy
2857	Sierra Pacific Power Co.	1,844,000	General rate increase
2867	Southwest Gas Corp.-North	9,820,932	General rate increase
2868	Southwest Gas Corp.-South	23,254,252	General rate increase
2935	Sierra Pacific Power Co.	6,819,948	6th deferred energy
3073	Southwest Gas Corp.-North	(7,025,097)	PGA schedule NG-50 (Sierra Pacific Power)
3143	CP National-Henderson	329,200	General rate increase
3248	Southwest Gas Corp.	<u>32,522</u>	PGA-All customers Except Res. & Sm. Comm.
Totals		<u>\$41,247,758</u>	

P.S.C.N. AGENDA ITEMS
1980
UTILITY RATE INCREASE AND DECREASE FILINGS

<u>DOCKET</u>	<u>COMPANY</u>	<u>INCREASE (DECREASE)</u>	<u>COMMENTS</u>
<u>WATER/SEWER</u>			
2558	Valley Water	\$ 4,314	General rate increase
2791	Trans-Sierra Water Co.	69,699	General rate increase
2795	Topaz Mutual	5,000	Service connection fees
2801	Jean Utility Service	124,365	General rate increase
2812	Valley Water Co.	7,607	General rate increase
2858	Sierra Pacific Power Co.	4,099,000	General rate increase
2869	Reno Park Water Co.	24,936	General rate increase
2923	CDB Sewer Service	(4,939)	Decrease in rates
2943	Ruth-McGill Water Co.	28,066	General rate increase
2944	Sheridan Acres Water	11,715	General rate increase
3060	Skyland Water Co.	33,763	General rate increase
3061	Valley Water Co.	4,455	General rate increase
3104	Silver Lake Water	25,552	General rate increase
3122	Steamboat Spings Water Co.	22,518	General rate increase
3194	Trans-Sierra Water Co.	15,491	General rate increase
3196	Jean Utility Services	257,570	General rate increase
3211	Zephyr Cove Water Co.	31,346	General rate increase
3250	Valley Water Co.	<u>7,065</u>	General rate increase
Totals		<u>\$4,767,523</u>	
<u>TELECOMMUNICATIONS</u>			
2965	Jackpot Antenna Vision (CATV)	15,024	General rate increase
3176	Airsignal of Nevada	<u>(4,116)</u>	General rate decrease
Totals		<u>\$ 10,908</u>	

Electric Companies 1980

C P National Corporation
P.O. Box 4032
Concord, CA 94524
Electric Department

Penoyer Valley Electric Co.
P. O. Box 446
Alamo, NV 89001

Harney Electric Cooperative
P. O. Box 873
Burns, OR 97720

Plumas-Sierra Rural Electric
P. O. Box 1207
Portola, CA 96122

Idaho Power Company
P. O. Box 70
Boise, ID 83721

Raft River Rural Elec. Coop.
P. O. Box 617
Malta, ID 83342

Kingston Hydro-Power Co-op
Kingston Village
Austin, NV 89310

Sierra Pacific Power Company
P. O. Box 10100
Reno, NV 89510
Electric Department

Mt. Wheeler Power, Inc.
P. O. Box 497
East Ely, NV 89315

South Panaca Power Group
P. O. Box 164
Panaca, NV 89042

Nevada Power Company
P. O. Box 230
Las Vegas, NV 89101

Surprise Valley Elec. Corp.
P. O. Box 691
Alturas, CA 96101

North Panaca Irrigation Assn.
P. O. Box 328
Panaca, NV 89042
Lester C. Mathews

Valley Electric Assn., Inc.
1818 Industrial Road
Las Vegas, NV 89102

Panaca Power & Light Co.
P. O. Box 222
Panaca, NV 89042

Wells Rural Electric Company
P. O. Box 365
Wells, NV 89835

Panaca Power & Light Co.
2579 Beacon Drive
Salt Lake City, UT 84103

C P National Corporation
P.O. Box 4032
Concord, CA 94524
Gas Department

Desert Springs Utility Company
P. O. Box 1232
Sparks, NV 89431

Sierra Pacific Power Company
P.O. Box 10100
Reno, NV 89510
Gas Department

Southwest Gas Corporation
P.O. Box 15015
Las Vegas, NV 89114

Southwest Gas Corporation
2750 South Carson
Carson City, NV 89701

Blue Diamond Water Company
P.O. Box 116
Blue Diamond, NV 89004

Jean Utility Services, Inc.
P.O. Box 188
Jean, NV 89019

C P National Company
P.O. Box 3724
San Francisco, CA 94108
Water Department

Mason Water Company, Inc.
Hwy. 95, 18 North
Yerington, NV 89447

C.D.B. Service, Inc.
1441 Geiger Grade
Reno, NV 89511

Reno Park Water Co., Inc.
3401 Reno Park Blvd.
Reno, NV 89506

Cave Rock Water Company
P.O. Box 468
Zephyr Cove, NV 89448

Ridgeview Estates, Inc.
704 Jeanell Drive
Carson City, NV 89701
Patricia Stephens

Central Nevada Utilities Co.
4310 Paradise Rd.
Las Vegas, NV 89109

Ruth-McGill Water Company
P.O. Box 1376
McGill, NV 89318

Desert Inn Improvement Co.
P.O. Box 14000
Las Vegas, NV 89156

Sheridan Acres Water Co Inc.
P. O. Box 246
Gardnerville, NV 89410

Desert Springs Utility Company
P. O. Box 1232
Sparks, NV 89431

Sierra Pacific Power Company
P.O. Box 10100
Reno, NV 89510
Water Department

Hidden Valley Water
One E. First, Suite 900
Reno, NV 89501
R.W. Horton, Esq.

Silver Lake Wtr Dist Co, Inc
P. O. Box 60159
Reno, NV 89506

Indian Springs Sewage Co.
P.O. Box 585
Indian Springs, NV 89013

Skyland Water Company
P.O. Box 3690
Stateline, NV 89449

Water Companies 1980

Spring Creek Utilities
251 W. Commercial
Elko, NV 89801

Stagecoach Utilities, Inc.
5220 Stagecoach Dr.
Silver Springs, NV 89429

Steamboat Springs Properties
16006 S. Virginia
Reno, NV 89511

Topaz Mutual Company, Inc.
3401 Reno Park Blvd.
Reno, NV 89506

Trans-Sierra Water Service
P.O. Box 37
Steamboat, NV 89436

Valley Water Company
333 W. Moana Lane
Reno, NV 89509

Zephyr Cove Water Company
P. O. Box 386
Zephyr Cove, NV 89448

Telephone Companies 1980

Bell Telephone Co. of NV
P.O. Box 11010
Reno, NV 89502

Gem States Utilities Corp.
P. O. Box E
Ilwaco, WA 98624

C P National Corporation
P. O. Box 4032
Concord, CA 94524
Telephone Dept.

Lincoln County Tel. System
P. O. Box 185
Pioche, NV 89043

Central Telephone Company
P. O. Box 1190
Las Vegas, NV 89101

Moapa Valley Telephone Co.
P. O. Box 365
Overton, NV 89040

Citizens Utility Co. of CA
P. O. Box 2218
Redding, CA 96001

Nev. Telephone-Telegraph Co.
P. O. Box 631
Tonopah, NV 89043
John Holmes

Continental Telephone Co.
P.O. Box 5246
Bakersfield, CA 93308

Rio Virgin Tel. Co., Inc.
P. O. Box 296
Mesquite, NV 89024

Continental Telephone Co.
P. O. Box 276
Gardnerville, NV 89410

Western Union Telegraph Co.
1828 L Street, N.W.
Washington, D.C. 20036

Continental Telephone Co.
22 West Pacific Ave.
Henderson, NV 89015

Western Union Telegraph Co.
303 Hegenberger Road
Oakland, CA 94621

Continental Telephone Co.
16071 Mojave Drive
Victorville, CA 92392

Filer Mutual Telephone Co.
Route 2
Filer, ID 83323

American Television & Comm.
20 Inverness Pl. E.
Englewood, CO 80110

Teleprompter of Reno
P. O. Box 11860
Reno, NV 89510

Ashurst & Kincade Cable TV
P. O. Box 1878
Gardnerville, NV 89410

Tonopah TV
P. O. Box 585
Tonopah, NV 89049

Bliss Electronics Corp.
P.O. Box 1238
Gardnerville, NV 89410

TV Pix, Inc.
P. O. Box 6380
Salt Lake City, UT 84106

Community Cable TV
900 South Commerce
Las Vegas, NV 89106

Wells T.V., Inc.
1567 Millbrook Rd.
Salt Lake City, UT 84106

Frontier Cable Company, Inc.
1400 S. Maryland Parkway
Las Vegas, NV 89104

HFU TV
Route 1, Box 37
Coleville, CA 96107

Jackpot Antenna-Vision, Inc.
Jackpot, NV 89825

Tahoe Systems, Inc.
P. O. Box 1388
Kings Beach, CA 95719

Telcab Communications, Inc.
P. O. Box 13198
Reno, NV 89511

1980
Airsignal of Nevada, Inc.
1515 Commerce St.
Las Vegas, NV 89102

Nevada Mobile Telephone Co.
P.O. Box 790
Elko, NV 89801

Sierra Communications
P. O. Box 11800
Reno, NV 89510

Vegas Instant Page
225 E. Bridger Ave.
Las Vegas, NV 89101

P.S.C.N. AGENDA ITEMS
 1980
 RATES AND TARIFFS FILINGS

RATE/TARIFF

<u>UTILITY/TRANS</u>	<u>INCREASE (DECREASE)</u>	<u>CHANGE NEW OFFERING</u>	<u>TOTAL</u>
<u>Originally submitted</u>			
Electric	9	16	25
Gas	15	16	31
Water/Sewer	20	7	27
Telecommunications	3 + (1)	148	152
Transportation	54	65	119
Totals	102	252	354
%	28.8%	71.2%	100.00%
<u>As Corrected</u>			
Electric	9	16	25
Gas	12	16	28
Water/Sewer	18	7	25
Telecommunications	1 + (1)	150	152
Transportation	54	65	119
Totals	95	254	349
%	27.2%	72.8%	100.00%

EXHIBIT C

ROBERT LIST
Governor



HEBER P. HARDY, *Chairman*
JANET S. Mac DONALD, *Commissioner*
ROGER C. BOS, *Commissioner*
PATRICK V. FAGAN, *Deputy Commissioner*
WM. W. PROKSCH, Jr., *Secretary*

PUBLIC SERVICE COMMISSION
STATE OF NEVADA

Address all communications to the Commission
Telephone (702) 885-4180

March 6, 1981

KINKEAD BUILDING
505 EAST KING STREET
CARSON CITY, NEVADA 89710

To: Chairman and Members of the Assembly Governor Affairs Subcommittee on
Consumer Advocacy

At the present time, the Public Service Commission has 437 motor carriers of passengers and property certificated. Attached is a list of motor carriers as of 1980 which will differ slightly.

Of the 437 motor carriers 151 are tow car operators and as such are operating under a tariff issued by the Public Service Commission. Of the remainder, 80% approximately 225 are parties to 6 Tariff Bureau's. The other 65 carriers have issued their own tariff as approved by the Commission.

By far the bulk of the impact on the Nevada Consumer would be through increases granted by the Commission to the Tariff Bureau Members.

The following will be concerned with this group only which we believe will give the Committee the information they need to make a decision.

Respectively,

A handwritten signature in cursive script, appearing to read "Robert List".

COMMISSION STAFF

JRM/ba

EXHIBIT D

MOTOR CARRIER INCREASES FOR 1980

<u>Docket No.</u>	<u>Tariff Bureau</u>	<u>Increase Requested</u>	<u>Increase Approved</u>
3091	Arizona Motor Tariff Bureau	27%	Approved 24.6%
3137	Arizona Motor Tariff Bureau	16.5%	Pending
2416	National Bus Traffic Association	7%	Withdrawn
2417	National Bus Traffic Association	7%	Withdrawn
2418	National Bus Traffic Association	7%	Withdrawn
2419	National Bus Traffic Association	7%	Withdrawn
2420	National Bus Traffic Association	7%	Withdrawn
3200	National Bus Traffic Association	10%	Pending
2634	R.A. Redmond, Agent	4.3%	Approved 4.3%
2635	R.A. Redmond, Agent	4.3%	Approved 4.3%
2636	R.A. Redmond, Agent	4.3%	Approved 4.3%
3069	R.A. Redmond, Agent	42.8%	Approved 42.8%
3070	R.A. Redmond, Agent	42.8%	Approved 42.8%
3071	R.A. Redmond, Agent	42.8%	Approved 42.8%
2421	Western Motor Tariff Bureau	21.9%	Approved 42.8%
2716	Western Motor Tariff Bureau	6.5%	Withdrawn
			Approved 6.5%

RECAP

- 16 Increases from 4 Tariff Bureaus
- 6 Withdrawn
- 2 Pending
- 7 Approved as Requested
- 1 Reduced from 27% to 24.6%

TRANSPORTATION BY MOTOR CARRIER

- I. Carriers of Passengers
 - A. Bus
 - B. Limousines
 - C. Taxi
 - D. Tourist Oriented eg. Wagon, Trolley, etc.
 - E. Van Types
- II. Carriers of Property
 - A. Armored Car
 - B. Auto Transport
 - C. Contract
 - D. Dump Truck
 - E. Farm Products
 - F. General Commodity
 - G. Household Goods
 - H. House Movers
 - I. Livestock
 - J. Mobile Home
 - K. Package Delivery
 - L. Refrigerated
 - M. Tank
 - N. Tow Cars

<u>CODE</u>	<u>TYPE OF CARRIER</u>
MTO	Tow Car Over 9,000 lbs.
MTU	Tow Car Under 9,000 lbs.
MGC	General Commodities
MHM	House Movers
MHH	Household Goods
MTT	Tank Truck
MPB	Passenger Bus
MDT	Dump Truck
MMH	Mobile Home
MHG	Hay, Grain and Livestock
MLS	Livestock and Farm Products
MPD	Package Delivery Service
MAT	Automobile Transport
MTX	Taxicabs
MFF	Food Carriers (Fresh-Frozen)
MAC	Armored Car
MCC	Contract Carriers
MAL	Limousine Airport
MLS	Limousine Service
MWH	Warehousemen

A.A. Automotive
P.O. Box 257
Sparks, NV 89431
AT TU 2

Airport Limousine
100 Sunshine Lane
Reno, NV 89502
PB AL 2

A-1 Auto Body & Frame
P.O. Box 1133
Winnemucca, NV 89445
TU TO 2

Airport Luggage Service
P.O. Box 5075
Reno, NV 89513
PD 2

A-1 24-Hr. Towing, Inc.
3223 Cinder Lane
Las Vegas, NV 89103
TU 3

Alamo Service & Garage
P.O. Box 166
Alamo, NV 89001
TU 3

A&A Twng & High Desert Serv
Route 1, Box 497
Fernley, NV 89408
TU 2

All American Van & Stg Co.
3266 Palm Parkway
Las Vegas, NV 89104
HH 3

AA-Row Wrecking & Salvage
125 W. Miller Rd.
No. Las Vegas, NV 89030
TU 3

Alles, Dick & Paulie Trkg
955 Harrigan Rd.
Fallon, NV 89406
HG LF 2

ABC Transportation Company
State Docks Road
Eufuala, AL 36027
CC

American Baggage Company
5300 Paradise Rd., Suite A
Las Vegas, NV 89119
PD

Acciari Tow Service
P.O. Box 70
Smith, NV 89430
TU 2

American Bus Lines, Inc.
1500 Jackson St.
Dallas, TX 75201
PB PD 3

Ace Towing
237 So. Sierra Street
Reno, NV 89501
TU

American Buslines, Inc.
1501 S. Central Ave.
Los Angeles, CA 90021
PB PD 3

American Charter Service
7087 Hillcraft Way
Las Vegas, NV 89117
PB

Autodynamics, Inc.
1323 S. Main St.
Las Vegas, NV 89104
TU 3

Anderson & Sons Trucking Co.
1887 Deming Way
Sparks, NV 89431
GC

Bacon's Cart Service
4982 E. St. Louis Ave.
Las Vegas, NV 89104
CC 3

Anderson Automotive
2232 S. Carson St.
Carson City, NV 89701
TU TO 2

Bacon's Don 24 Hr. Twng. Inc.
159 West Imperial
Las Vegas, NV 89102
TU 3

Anderson Towing Service
P.O. Box 12535
Reno, NV 89510
TU TO 2

Baird Transportation, Inc.
3204 Arlene Way
Las Vegas, NV 89102
DT 3

Arrowhead Conoco Service
P.O. Box 583
Overton, NV 89040
TU 3

Barrett Mobile Home Transport
1825 Main Avenue
Moorhead, MN 56560
MH 3

Ashworth Transfer, Inc.
961 Pioneer Rd.
Salt Lake City, UT 84104
GC 3

Baxter's Tow Service
P.O. Box 71
Schurz, NV 89427
TU 2

Atlas Towing Service
P. O. Box 1510
Battle Mountain, NV 89820
TU

Bekins Moving & Storage Co.
601 N. Main
Las Vegas, NV 89101
HH 3

Auto Specialists
917 Nevada Hwy.
Boulder City, NV 89005
TU 3

Ben-Dar Excavating & Grading
P.O. Box 3092
Incline Village, NV 89450
DT 2

Bender Warehouse Co.
P.O. Box 11430
Reno, NV 89510
GC HH 2

Blair-Guisti Trucking Co.
P.O. Box 328
Elko, NV 89801
GC 2

Ben's 95 Wrecker
P.O. Box 157
McDermitt, NV 89421
TU 2

Bland-Ford, Inc.
P.O. Box 3674
No. Las Vegas, NV 89030
HM 3

Bevilacqua, A. & Sons
505½ Montello St.
Reno, NV 89512
HM 2

Boise-Winnemucca Stages, Inc.
P.O. Box 2726
Boise, ID 83701
PB PD 2

Bevilacqua, John P. & Dario E.
1165 Cordone St.
Reno, NV 89502
HM 2

Bonanza Refrigerated Trkg
1925 Freeport Blvd.
Sparks, NV 89431
FF 2

Big John & Sons, Inc.
P.O. Box 987
Boulder City, NV 89005
TU TO 3

Boulevard Towing
4113 Alameda Avenue
Las Vegas, NV 89110
TU

Bigwater Limousine Service
1014 Mallory Way
Carson City, NV 89701
LS

Browning Freight Lines, Inc.
650 So. Redwood Rd.
Salt Lake City, UT 84104
GC

Billingsley Motors
Hwy. 40 East
Winnemucca, NV 89445
TU 2

Bullock, Gerald
3725 Harrigan Rd.
Fallon, NV 89406
HG 2

Birch Bros. Garage
P.O. Box 128
East Ely, NV 89315
TU 3

Bunning, John Transfer, Inc.
P.O. Box 128
Rock Springs, WY 82901
GC 3

Burge, P.W. Inc.
2925 Wronde1 Way
Reno, NV 89502
DT 2

Capitol North American
1730 S. Mojave Rd.
Las Vegas, NV 89105
HH 3

Butch's Diesel Service
P.O. Box 549
Elko, NV 89801
TU TO 2

Carlin Wrecker Service
11th & Railroad Sts.
Elko, NV 89801
TU 2

C & T Delivery
3685 S. Highland, Suite 15
Las Vegas, NV 89102
CC

Carson City Transfer & Stg
P.O. Box 543
Carson City, NV 89701
GC HH 2

C T I
P.O. Drawer 397
Rillito, AZ 85246
GC 3

Carson City White Cab
5801 McHenry
Modesto, CA 95356
TX

C.O.D. Garage
P.O. Box 7
Minden, NV 89423
TU TO 2

Carson Valley Livestk Trnspt
P.O. Box 6
Minden, NV 89423
LF 2

Calif.-Nevada Golden Tours
P.O. Box 12610
Reno, NV 89510
PB PD AL 2

Carson Yellow Cab
2730 Highway 50 East
Carson City, NV 89701
TX 2

California Garage
1310 Cornell Avenue
Lovelock, NV 89419
TU 2

Casady's Garage
P.O. Box 27
Austin, NV 89310
TU 2

Calkins, Les Trucking, Inc.
P.O. Box 736
Lodi, CA 95240
DT 2

Casazza Trucking Co.
P.O. Box 7154
Reno, NV 89510
GC TT 2

City Auto Towing
1701 Western
Las Vegas, NV 89102
TU 3

Coml. Trnsf, Mvg & Stg, Inc.
P.O. Box 98
Sparks, NV 89431
GC HH 2

City Auto Towing, Inc.
1765 Lewis St.
Reno, NV 89502
TU TO 2

Con. Frtwys. Corp. of DE
175 Linfield Dr.
Menlo Park, CA 94025
GC TT 3

City Auto Wrecking, Inc.
Route 1
Sparks, NV 89431
TU 2

Con. Trnsptn. Servs., Inc.
P.O. Box 3254
Incline Village, NV 89450
PB PD 2

City Wide Towing
P.O. Box 14066
Las Vegas, NV 89114
TU 3

Contact Delivery Serv., Inc.
P.O. Box 10094
Reno, NV 89510
PD 2

Clark's Auto Service
Hwy. 40 East
Winnemucca, NV 89445
TU 2

Continental Trailways
315 Continental Ave.
Dallas, TX 75207
PB PD 3

Clark's Automotive
P.O. Box 148
Silver Springs, NV 89429
TU 2

Convoy Company
P.O. Box 10185
Portland, OR 97210
AT 2

Coaldale Inn, Inc.
Coaldale via
Tonopah, NV 89049
TU 3

Cranmer, H.B. Trucking
4910 Reno Highway
Fallon, NV 89406
CC

Cole, Gordon H.
P.O. Box 445
Pioche, NV 89043
GC HG DT 3

Crawford Truck Lines
P.O. Box 505
Winnemucca, NV 89445
GC PB 2

Crown Auto Body & Paint Shop
P.O. Box 251
Fallon, NV 89406
TU 2

De Anza Delivery System, Inc.
P. O. Box 1848
Fremont, CA 94538
CC

Curto Transfer & Storage Co.
P.O. Box 667
Ely, NV 89301
GC HH 3

DeLong Truck Lines, Inc.
P.O. Box 1100
Winnemucca, NV 89445
GC 2

Custom Delivery Service
P. O. Box 7121
Incline Village, NV 89450
PD

DeLong Trucking
2616 Arenas Street
Las Vegas, NV 89102
GC

D & N Delivery Corp.
P.O. Box 11023, Arprt Sta
Las Vegas, NV 89111
GC PD 3

Delta Truck Lines
P.O. Box 2081
Oakland, CA 94604
GC HH 3

Dahl Livestock
Dahl Ranches
Deeth, NV 89823
HG LF

DeLuxe Taxi Service
2500 Prater Way
Sparks, NV 89431
TX 2

Dahlstrom's Garage
P.O. Box 452
Goldfield, NV 89013
TU 3

Devine's Moving Service, Inc.
P.O. Box 3039
Reno, NV 89505
GC HH 2

David R. Walker
1691 Mustang
Henderson, NV 89015
TU

Dewey Chevrolet-Olds, Inc.
P.O. Box 1327
Elko, NV 89801
TU 2

Dawn Trail-A-Way, Inc.
1465 Greenbrae Dr.
Sparks, NV 89431
MH 2

Diamond Transport
P.O. Box 35
Kanosh, UT 84637
TT 2

Doc's Automotive
927 Fremont
Las Vegas, NV 89101
TU 3

Elko Iron & Metal Co.
P.O. Box 825
Elko, NV 89801
TU 2

Don & Bill's Arco
14401 Highway 95
Indian Springs, NV 89018
TU 3

Elko Motors
P. O. Box 1860
Elko, NV 89801
TU TO

Double W Trkg, Exc. & Grading
20 Palomino Dr.
Yerington, NV 89447
DT 2

Elko Trailer Service
P.O. Box 45
Elko, NV 89801
MH 2

Draney's Service
P.O. Box D
Incline Village, NV 89450
TX 2

Elko Trnsf, Rental & Stg
389 W. Commercial St.
Elko, NV 89801
HH 2

Dressler, Fred H. Company
P.O. Box 188
Gardnerville, NV 89410
GC 2

Ely-Tonopah Stage Line
P.O. Box 984
Ely, NV 89301
PB PD 3

Eckenrode Freight
P.O. Box 817
Lovelock, NV 89419
GC 2

Engineered Transport Services
3001 Ponce de Leon Blvd.
Coral Gables, FL 33134
CC

Edron Company
5592 S. Mojave Rd.
Las Vegas, NV 89120
DT 3

Espy Brothers, Inc.
1324 Hewitt St.
Las Vegas, NV 89106
GC 3

Eldredge, C. L. Co.
P.O. Box 1106
Elko, NV 89801
HM 2

Eureka Garage
P.O. Box 321
Eureka, NV 89316
TU 2

Evans, Lloyd C. Const. Co.
P.O. Box 732
Winnemucca, NV 89445
DT 2

First Chance Chev Twng Serv
P.O. Box 159
Verdi, NV 89439
TU 2

Ewing Bros. Auto Body
1200 North A Street
Las Vegas, NV 89106
TU TO

Floral Delivery
7223 E. Linden
Las Vegas, NV 89110
GC

Express Mobile Home Transport
4075 Boulder Hwy.
Las Vegas, NV 89121
MH 3

Four-Way Service
P.O. Box 218
Wells, NV 89835
TU TO 2

F & R Enterprises, Inc.
P.O. Box 841
Battle Mountain, NV 89820
GC DT 2

Fox Hole Truck Stop & Twng
P. O. Box 353
Imlay, NV 89418
TU

Fallon Cab Company
89 North Carson St.
Fallon, NV 89406
TX 2

Fredericksen Tank Lines, Inc.
P.O. Box 717
W. Sacramento, CA 94691
TT 2

Fallon Ford
1351 W. Williams Ave.
Fallon, NV 89406
TU 2

Frehner Trkg Serv, Inc.
124 W. Brooks Ave.
No. Las Vegas, NV 89030
GC 3

Ferretto, R.E. Const. Co.
2770 Spanish Springs Rd.
Sparks, NV 89431
DT 2

Frontier Tavern & Truck Stop
U.S. Hwy 50 & St. Rte. 8A
Austin, NV 89310
TU 2

Ferris, Ed Automotive, Inc.
718 N. Main Street
Las Vegas, NV 89101
TU 3

Fundis Company
P.O. Box 740
Lovelock, NV 89419
GC 2

Gallagher Livestock, Inc.
P.O. Box 788
Fallon, NV 89406
LF 2

GRR Auto Dismantlers, Inc.
P.O. Box 9045
South Lake Tahoe, CA 95705
TU TO 2

Garrett Freight Lines, Inc.
P.O. Box 4048
Pocatello, ID 83201
GC 3

Guazzini Trkg Co., Inc.
3855 Austin Highway
Fallon, NV 89406
HG LF 3

Gene's Auto Body Service
1528 S. Commerce St.
Las Vegas, NV 89102
TU 3

H & H Towing, Inc.
P.O. Box 43A
Pahrump, NV 89041
TU 3

Gil's Hook or Tow Service
1715 East Fremont
Las Vegas, NV 89106
TU 3

Halstead, Dan F. & Sons
Preston Waysack via
Ely, NV 89301
GC 3

Glendale Service
Glendale, NV 89025
TU

Hanks & Fallini, Inc.
Twin Springs via
Tonopah, NV 89049
TT 3

Graham, Roy Trucking
P.O. Box 936
Lovelock, NV 89419
GC 2

Hanneman's Service
P.O. Box 8
Fernley, NV 89408
TU 2

Gray Line Tours of So. NV
1550 S. Industrial Rd.
Las Vegas, NV 89102
PB AL 3

Harker & Harker, Inc.
2301 West 4th St.
Reno, NV 89503
GC DT 2

Greyhound Lines
Greyhound Tower
Phoenix, AZ 85077
PB PD 3

Harley's Gar. & Mesquite Auto
P.O. Box 98
Mesquite, NV 89024
TU 3

Harms & Crofoot Chevron Serv
P.O. Box C
Lovelock, NV 89419
TU 2

Hubert Albert Ranson
601 Cheney Street
Reno, NV 89502
CC

Hartley & Hammond A & B Serv
P.O. Box 466
Pioche, NV 89043
TU 3

Hughes Garage
P.O. Box 278
Mesquite, NV 89024
TU 3

Hatch, W.S. Co.
P.O. Box 1825
Salt Lake City, UT 84110
GC

Hyland Motor, Inc.
P.O. Box 849
Ely, NV 89301
TU 3

Hawthorne Shell Service
P.O. Box 955
Hawthorne, NV 89415
TU 2

IML Freight, Inc.
P.O. Box 30277
Salt Lake City, UT 84125
GC 3

Heller, Louis Inc.
1766 El Camino Real
Burlingame, CA 94010
GC TT 2

Incline Auto Body Tow Ser.
872 Tanager St.
Incline Village, NV 89450
TU 2

Helms, R.L. Const. & Dev. Co.
P.O. Drawer 608
Sparks, NV 89431
GC DT 2

Incline Taxi Service, Inc.
P.O. Drawer 304
Crystal Bay, NV 89402
TX 2

Holton Truck Line
1649 Sherwin Lane
Las Vegas, NV 89110
GC

J & M Trucking
P.O. Box 351
East Ely, NV 89315
GC 3

Howard, J. Trkg & Excavating
P.O. Box 998
Yerington, NV 89447
DT 2

Jaca Truck Lines
P.O. Box 87
McDermitt, NV 89421
GC 2

Jackpot Chevron Service
P.O. Box 316
Jackpot, NV 89825
TU 2

Jones, Fletcher Chevrolet
444 South Decatur
Las Vegas, NV 89107
TU 3

Jacks, J.R. Trucking Co.
5023 E. Monroe Ave.
Las Vegas, NV 89110
DT 3

Jones, R.W. Trucking Co.
P.O. Drawer T
Vernal, UT 84078
GC 3

Jackson's Towing Service
P.O. Box 351
Mina, NV 89422
TU 2

Junction Motor Service Co.
P.O. Box 1140
Ely, NV 89301
TU 3

Janess, Bill Chevrolet, Inc.
P.O. Box 351
Fallon, NV 89406
TU 2

King, Andrew D. Trucking Co.
8645 Wigwam
Las Vegas, NV 89117
GC

Jim's Automotive Service
915 North Main St.
Fallon, NV 89406
TU TO 2

Kwik Pik City Delivery
111 E. Telegraph St.
Carson City, NV 89701
PD 2

Joe's Body Shop
P.O. Box 104
Wells, NV 89835
TU 2

L-T-R Stage Line, Inc.
P.O. Box 42130
Las Vegas, NV 89104
PB PD AL 3

Johnny's Rocket
P.O. Box 8A
Pahrump, NV 89041
TU 3

Lacey Mobile Home Service
P. O. Box 379
Yerington, NV 89447
MH

Johnson R.W. Mining & Hauling
P.O. Box 384
Battle Mountain, NV 89820
GC 2

Landis, Inc.
49 North Nevada
Fallon, NV 89406
TU 2

Lane, Glenn W.
10770 Painter Avenue
Santa Fe Springs, CA 90670
HG LF 3

Lee Ford
P.O. Box 248
Caliente, NV 89008
TU 3

Las Vegas Limousines
709 Tyson Drive
Las Vegas, NV 89104
PB LS 3

Lehman, Ken Enterprises, Inc.
3758 Las Vegas Blvd. So.
Las Vegas, NV 89109
TU 3

Las Vegas Towing Corp.
5725 N. Riley
Las Vegas, NV 89108
TU 3

Lewis Bros. Stages, Inc.
549 W., 5th S. St.
Salt Lake City, UT 84101
PB PD 2

Las Vegas Transfer & Stg Inc.
222 South Main Street
Las Vegas, NV 89101
GC HH

Lindsay, D. B. Trucking Co.
P. O. Box 321
Battle Mountain, NV 89820
GC 2

Las Vegas Transit Sys, Inc.
1550 S. Industrial Rd.
Las Vegas, NV 89102
PB 3

Little City Tow, Inc.
2500 B Valley Rd.
Reno, NV 89512
TU 2

Lathrop Wells Union 76
P.O. Box 1
Lathrop Wells, NV 89020
TU 3

Lostra Brothers
P.O. Box 841
Elko, NV 89801
TU TO 2

Lawrence Mayflower Mvg & Stg
P.O. Box 37
Reno, NV 89504
HH 3

Lucky 7
2717 Royal Street
No. Las Vegas, NV 89030
PB LS 3

Lawrimore, Sharon Trucking
649 North Linn Lane
Las Vegas, NV 89110
GC

Mac's Delivery Service
P.O. Box 309
Las Vegas, NV 89101
PD 3

Maini Distributing Co., Inc.
1018 S. Commerce St.
Las Vegas, NV 89106
FF 3

Milne Truck Lines, Inc.
2500 W. California Ave.
Salt Lake City, UT 84104
GC 3

Mandeville, Richard C. Inc.
P.O. Drawer AG
Incline Village, NV 89450
DT 2

Mineral Transport, Inc.
P.O. Box 566
Tonopah, NV 89049
GC DT 3

Manke Brothers Truck Lines
2550 Boynton Lane
Reno, NV 89502
GC 2

Moapa Valley Frt & Pass Serv
P. O. Box 296
Overton, NV 89040
GC PB

Marx Ford Sales
P.O. Box 461
Lovelock, NV 89419
TU TO 2

Mobil Transport, Inc.
P.O. Box 12268
Las Vegas, NV 89121
MH 3

McBride's Service
P.O. Box 265
Eureka, NV 89316
TU 2

Moody, Don Ford
P.O. Box 1157
Hawthorne, NV 89415
TU 2

McCulloch's Service Station
P.O. Box 749
Tonopah, NV 89049
TU 3

Morgan Drive Away, Inc.
28651 U.S. 20 West
Elkhart, IN 46515
MH 3

Miller Transportation
4784 Harmon
Las Vegas, NV 89121
DT 3

Motor Cargo
845 West Center
No. Salt Lake City, UT 84054
GC 2

Milne Tow Service
P.O. Box 274
Sparks, NV 89431
TU TO 2

Mt. Rose Towing
14595 S. Virginia St.
Reno, NV 89511
TU 2

Munk Bros. Ranch
P.O. Box 148
Lovelock, NV 89419
GC LF 2

Nevada Armored Transport Inc.
P.O. Box 1593
Las Vegas, NV 89101
AC 3

Murch Auto Transport Service
2739-11th Street
Sparks, NV 89431
AT 2

Nevada Auto Wrecking
P.O. Box 411
Henderson, NV 89015
TU 3

Murdock Metal & Paint Shop
201 High St.
Ely, NV 89301
TU 3

Nevada Cattle Feeding Co.
7401 Pembroke
Bakersfield, CA 93308
LF

Nachiondo Motors, Inc.
5025 East Winnemucca Blvd.
Winnemucca, NV 89445
TU 2

Nevada Contractors, Inc.
P.O. Box 428
Minden, NV 89423
GC 2

National Tow & Road Service
250 Sage St.
Reno, NV 89512
TU 2

Nevada Livestock Commission
Rt. 1, Orchard Rd.
Sparks, NV 89431
LF 2

National Trailer Convoy, Inc.
P.O. Box 3329
Tulsa, OK 74101
MH 3

Nevada Medi-Car, Inc.
3300 Sirius Ave.
Las Vegas, NV 89102
PB 3

Neilsen, Sam
P.O. Box 316
Battle Mountain, NV 89820
DT HG LF 2

Nevada Towing, Inc.
507 E. 4th St.
Reno, NV 89512
TU TO 2

Nellis Auto Wrecking
5150 North Lamb Blvd.
Las Vegas, NV 89110
TU 3

Nevada Transportation Co.
P.O. Box 1088
Elko, NV 89801
GC DT HG 2

Nevada Western Concrete
P.O. Box 2083
Carson City, NV 89701
DT 2

Pacific Intermountain Exp.
25 North via Monte
Walnut Creek, CA 94598
GC TT 2

Norris Supply Co., Inc.
P.O. Box 2006
Sparks, NV 89431
GC TT 2

Pacific Motor Transport
1766 El Camino Real
Burlingame, CA 94010
PB PD 2

O'Brien's Moving & Stg, Inc.
P.O. Box 548
Reno, NV 89504
GC HH 2

Pacific Motor Trucking Co.
1766 El Camino Real
Burlingame, CA 94010
GC 2

O'Connell's Moving Service
P.O. Box 1127
Reno, NV 89504
HH 2

Packer Transportation Co.
280 Parr Blvd.
Reno, NV 89512
GC 2

Oilfields Trucking Co.
P.O. Box 751
Bakersfield, CA 93302
TT 3

Parcel Delivery Service
1040 Matley Lane, #14
Reno, NV 89502
PD 2

Orv's Excav. & Grading, Inc.
P.O. Box 19595
Las Vegas, NV 89119
DT 3

Park & Park, Inc.
P.O. Box 956
Yerington, NV 89447
HM 2

Overton Motors
P.O. Box 366
Overton, NV 89040
TU 3

Parkside Wrecker Service
1450 Idaho Street
Elko, NV 89801
TU 2

Owens Bros. Transfer Co.
P.O. Box 9
Carnelian Bay, CA 95711
HH 2

Parsons Const. Co., Inc.
Coaldale via
Tonopah, NV 89049
GC DT 3

Pecorilla, Jim Trucking, Inc.
3600 Shawnee Drive
Carson City, NV 89701
DT 2

Product Development Corp.
630 Third St.
San Francisco, CA 94107
CC 3

Pickett's Garage
P.O. Box 766
Winnemucca, NV 89445
TU 2

Puliz Moving & Storage Co.
P.O. Box 1329
Reno, NV 89504
GC HH 2

Pioneer Trucking & Aggregate
333 Galletti Way
Sparks, NV 89431
CC 2

Quilici, Lyon J.
P.O. Box 428
Wells, NV 89835
GC 2

Plumb, J. G.
P.O. Box 1085
Winnemucca, NV 89445
GC PB 2

Ray & Ross Transport, Inc.
1315 North A St.
Las Vegas, NV 89106
PB 3

Pop's Oasis Garage
P. O. Box 88
Jean, NV 89019
TU

Red Top Truck Line
4463 El Cebra Way
Las Vegas, NV 89121
GC

Porter, Lynn S. Housemovers
P.O. Box 315
Preston, ID 83263
HM 2

Red's Transmission & Auto Pts
1394 N. Nellis Blvd.
Las Vegas, NV 89110
TU 3

Post Transportation Co.
P.O. Box 4827
Carson, CA 90749
CC 3

Reno Armored Transport
1130 S. Flower St.
Los Angeles, CA 90015
AC 3

Pozzi Motor Co.
3660 So. Carson St.
Carson City, NV 89701
TU 2

Reno Scrap & Steel
50 Kietzke Lane
Reno, NV 89502
TU 2

Reno Tow Service
480 Morrill Avenue
Reno, NV 89512
TU 2

Sage Incorporation
7620 Essex Way
Reno, NV 89503
DT 2

Reno-Gerlach Stage Line
835 Montana Drive
Reno, NV 89503
PB PD 2

Samson Truck Line
P.O. Box 456
Mountain Home, ID 83647
GC 2

Reno-Sparks Cab Co.
300 Kietzke Lane
Reno, NV 89502
TX 2

Sands Chevron
3400 Las Vegas Blvd., So.
Las Vegas, NV 89109
TU

Richardson Towing
16 No. Bybee Lane
Yerington, NV 89447
TU 2

Sands Trucking Co.
715 So. Fourth St.
Las Vegas, NV 89101
GC 3

Roger's Mobile Sales, Inc.
P. O. Box 1001
Pahrump, NV 89041
MH

Sasnett Transportation Serv.
630 North Fourth St.
Las Vegas, NV 89101
PB TX 3

RTL Company
501 Dermody Way
Sparks, NV 89431
CC 2

Savage Construction, Inc.
P.O. Box 970
Carson City, NV 89701
GC DT 2

Rupert Body & Fender Shop
2800 S. Curry St.
Carson City, NV 89701
TU 2

Seaberry-DePaoli Landscaping
P.O. Box 615
Sparks, NV 89431
DT 2

S.N.A.P. Tow
P.O. Box 2094
Henderson, NV 89015
TU 3

Searchlight Nugget
P.O. Box 187
Searchlight, NV 89046
TU 3

Selmi, Bruno
Gerlach, NV 89412
TU 2

Seven-Eleven Garage
114 No. 10th St. Las Vegas
NV, 89101
TU 3 X

Seven-Eleven Garage
4300 Mott Circle
Las Vegas, NV 89102
TU

Shemp's Texaco
P.O. Box 424
Beatty, NV 89003
TU 3

Short, Bill Construction Co.
P.O. Box 7072
Reno, NV 89510
GC DT 2

Showmaster Tours
500 N. Sierra Street
Reno, NV 89503
CC

Sierra Chemical Company
1490 E. Second St.
Reno, NV 89502
GC DT 2

Sierra Rental & Transport Co.
P.O. Box 1573
Sparks, NV 89431
GC DT 2

Sifers Douglas Service
14180 Mt. Charleston St.
Reno, NV 89506
TU 2

Silver State Auto Parts, Inc.
2024 Lossee Rd.
No. Las Vegas, NV 89030
TU 3

Silver State Limousine Serv
1910 Industrial Rd.
Las Vegas, NV 89102
PB LS 3

Silver State Trk Lines, Inc.
P.O. Box 1302
Elko, NV 89801
GC 2

Siri's Tonopah Towing
P.O. Box 1246
Tonopah, NV 89049
TU TO 3

So. Main Automotive Serv Ctr
3738 South Highland
Las Vegas, NV 89103
TU 3

Sonoma Flying Service
P.O. Box 346
Winnemucca, NV 89445
PD 2

Southern Nevada Movers, Inc.
1037 E. Colton Ave.
No. Las Vegas, NV 89030
HH 3

Southgate Towing
5850 So. Virginia St.
Reno, NV 89502
TU 2

Sunset Auto Parts
777 Sunset Rd.
Henderson, NV 89015
TU 3

Sparks Towing, Inc.
860 Steneri Way
Sparks, NV 89431
TU 2

Supp's, Inc.
P.O. Box 487
Wells, NV 89835
TU 2

Speed's Towing Service
P. O. Box 474
Carlin, NV 89822
TU

Swanson Trucking Service
P.O. Box 108
Mina, NV 89422
GC 3

Stahl, Myron
102 Court St.
Elko, NV 89801
GC PB 2

Swanson, Merle & Margaret
P. O. Box 108
Mina, NV 89422
GC

Stateline Service
P.O. Box 86
Jean, NV 89019
TU 3

T L C
4973 Paradise Rd., St. G
Las Vegas, NV 89119
PD 3

Stinnett Trucking
Rt. 1, Box 86
Lovelock, NV 89419
GC 2

Tahoe Towing Service, Inc.
P. O. Box 1697
Zephyr Cove, NV 89448
TU 2

Sun Valley Bus Lines, Inc.
600 E. Jefferson
Phoenix, AZ 85004
PB PD 3

Tahoe Trailer Transport
P.O. Box 475
Carson City, NV 89701
MH 2

Sunrise Towing
2230 No. Commerce
No. Las Vegas, NV 89030
TU 3

Tahoe Trailer Transport
P. O. Box 475
Carson City, NV 89701
MH

Tedford, Jack N. Inc.
P.O. Box 829
Fallon, NV 89406
GC DT 2

Union Cab Co., Inc.
5010 So. Valley View Blvd.
Las Vegas, NV 89118
TX 3

Telfer Tank Lines, Inc.
P.O. Box 709
Martinez, CA 94553
TT 3

Union Pacific Motor Freight
1416 Dodge St.
Omaha, NE 68179
GC 3

Thrasher Freight
P.O. Box 8875
Reno, NV 89507
GC 2

United Home Delivery, Inc.
230 S. Maple
So. San Francisco, CA 94880
CC

Thriftee Tow, Inc.
500 W. Bonanza Rd.
Las Vegas, NV 89106
TU 3

United Parcel Service
51 Weaver St.
Greenwich, CT 06830
PD 3

Tolefree, Inc.
5205 Santo Ave.
Las Vegas, NV 89108
TU 3

United Parcel Service
1177 No. Magnolia Ave.
Anaheim, CA 92801
PD 3

Tony's Garage, Inc.
721 So. Main St.
Las Vegas, NV 89101
TU 3

Universal Trnspt Sys, Inc.
2665 Marine Way
Mountain View, CA 94043
GC DT 3

Torres, Thos. T Sr. & Diane L
11511 Fulkerson Rd.
Fallon, NV 89406
LF 2

V I P
100 Sunshine Lane
Reno, NV 89502
PB LS 2

Transportation Unlimited
3844 So. Highland Dr.
Las Vegas, NV 89103
PB AL 3

Valley Garage
P.O. Box 62
Mesquite, NV 89024
TU 3

Valley Livestk Trnsptn Serv
P.O. Box 460
Dixon, CA 95620
LF 3

Valley Mobile Home Transport
5701 Boulder Highway
Las Vegas, NV 89122
MH

Valley Motor, Inc.
P.O. Box 660
Ely, NV 89301
TU TO 3

Valley Tow Service
P. O. Box 273
Lovelock, NV 89419
TU

Valmy Shell Service
P.O. Box 6
Valmy, NV 89438
TU 2

Van Buskirk Equip Co., Inc.
6082 McLeod Drive
Las Vegas, NV 89120
DT 3

Vassar, Mitch
2765 Sunset Road
Bishop, CA 93514
GC PD 2

Vega, Manuel & Amy
P.O. Box 1630
Elko, NV 89801
GC DT 2

Vegas Rock and Sand, Inc.
2001 Granite Ave.
Las Vegas, NV 89106
GC DT 3

Vegas Security Lock & Safe
2404 Western
Las Vegas, NV 89102
GC

Veteran's Cab Co.
1682 Sewell Drive
Elko, NV 89801
TX

Virginia City Tours
P.O. Box 370
Virginia City, NV 89440
PB 2

W.E.S. Const. Co., Inc.
8850 Cassilis Dr.
Reno, NV 89506
DT 2

Wagner Transportation Co.
P. O. Box 192
Twin Falls, ID 83301
GC DT LF 2

Wagner Warehouse & Storage
201 E. Second St.
Winnemucca, NV 89445
GC HH 2

Warren Motor Company
618 Idaho St.
Elko, NV 89801
TU 2

Washoe Tow
159 Pagni Lane
Steamboat, NV 89436
TU

Washoe Trolley, Ltd.
1050 Hoge Road
Reno, NV 89503
PB 2

Wayne's Trucking
2558 Athena Dr.
Las Vegas, NV 89110
DT 3

Wells Cargo, Inc.
P.O. Box 1511
Reno, NV 89505
GC TT 2

Westerberg Livestock, Inc.
P.O. Box 26
Sloughouse, CA 95683
LF 2

Westside Charter Serv Inc.
1921 Fair Ave.
Las Vegas, NV 89106
PB 3

Wheeler Trucking Corp.
3375 So. Polaris
Las Vegas, NV 89103
GC DT TU TO 3

Whitfield Tank Lines, Inc.
P. O. Box 7676
Phoenix, AZ 85011
GC TT

Whittlesea Checker Taxi
100 Sunshine Lane
Reno, NV 89502
TX 2

Whittlesea V.I.P.
1910 Industrial Rd.
Las Vegas, NV 89102
PB LS 3

Williams, Earl & Sons, Inc.
3033 Lossee Rd.
No. Las Vegas, NV 89030
DT 3

Wilson, Art Company
P.O. Box 1160
Carson City, NV 89701
GC DT 2

Winnemucca Cab Company
1755 So. Bridge St.
Winnemucca, NV 89445
TX 2

Wisdom, Donald C. Trucking
6240 Yellowstone Ave.
Las Vegas, NV 89110
DT 3

Woody Chevrolet Company
901 Sierra Way
Hawthorne, NV 89415
TU TO 2

Wycoff Company, Inc.
560 South 300 West
Salt Lake City, UT 84101
GC PD 3

Yellow Cab Co. of Lake Tahoe
P.O. Box 4082
So. Lake Tahoe, CA 95729
TX 2

Yellow Cab Co. of Washoe Co.
2500 Prater Way
Sparks, NV 89431
TX 2

Young & Rue Moving & Stg Co.
P.O. Drawer 42669
Las Vegas, NV 89104
GC HH 3

Young, Harry L. & Sons, Inc.
P.O. Box 1104
Salt Lake City, UT 84110
GC 3

Young, Harvey W. Co., Inc.
P.O. Box 629
Ely, NV 89301
TU 3



PUBLIC SERVICE COMMISSION
STATE OF NEVADA

Address all communications to the Commission
Telephone (702) 885-4180

March 6, 1981

KINKEAD BUILDING
505 EAST KING STREET
CARSON CITY, NEVADA 89710

Government Affairs Subcommittee
on Consumer Advocacy
Nevada State Assembly
Carson City, NV 89701

Honorable Chairman and Members:

In response to your request for information regarding transportation complaints received by the Public Service Commission's Consumer Relations Division during 1980, the attached sheets outline such data.

Should you require additional information or specifics in one area, please contact me.

Sincerely,

PUBLIC SERVICE COMMISSION OF NEVADA

A handwritten signature in cursive script that reads "R. B. Clark".

R. B. Clark, Director
Division of Consumer Relations

RBC:kjm

Attachments

EXHIBIT E

Written Tow Car Complaints:

CCT-011180-JM Gardner vs. Ewing Bros. Auto Body
" 012180-AM Hamilton vs. Anderson Automotive
" 013080-JM Alpine Refrigeration Service vs. Rupert's Towing
" 020880-JM Moore vs. Rupert's Towing
" 021580-AM California AAA vs. Rupert's Towing
" 022280-JM Hullin vs. Rupert's Towing
" 022680-JM California AAA vs. Pickett's Garage
" 022980-AM Benzie vs. City Auto Towing
" 031480-AM State Farm vs. Valley Motor, Inc.
" 032780-AM Gamblin vs. Gene's Auto Body
" 041180-JM Raffsco Co., Inc. vs. City Wide Towing
" 061780-AM King vs. Sparks Towing
" 071480-AM Echevarria vs. Pickett's Garage
" 071580-JM Connolly vs. C.O.D. Garage
" 081180-JM Allison vs. Lathrop Wells Union 76
" 092380-JM Schneider vs. Casady's Garage
" 100280-AM Clark vs. Little City Tow, Inc.
" 100780-JM Berg vs. Pop's Oasis Garage
" 102780-JM Neighbors vs. Nevada Towing, Inc.
" 111280-AM Prentice vs. City Auto Towing
" 112680-JM Mather Federal Credit Union vs. Little City Tow
" 120880-JM McNamara vs. All American Wreckers
" 121980-AM Hertz vs. City Auto Towing
" 123080-JM Nixon vs. 4-Way Service
" 123080-AM Phillips vs. Nevada Towing, Inc.

Other Written Transportation Complaints:

CCT-020880-AM Golaszewski vs. LTR Stageline
" 022280-AM Lopez vs. Las Vegas Transit
" 030580-JM Feoli vs. Lawrence Mayflower Moving & Storage
" 032480-JM Gardner vs. Greyhound Lines
" 051380-AM Kelly vs. Las Vegas Transfer & Storage
" 051380-JM Fenner vs. Greyhound Lines
" 070780-JM Hunt vs. Las Vegas Transit
" 080880-AM Slotnick vs. Southern Nevada Movers
" 081380-AM Rowe vs. Southern Nevada Movers

Other Written Transportation Complaints: Cont'd.

CCT-082080-JM Schiffman vs. Silver State Limousine

" 082180-AM Combs vs. Las Vegas Transit

" 100980-AM Porcoro vs. Lawrence Mayflower Moving & Storage

BREAKDOWN OF TELEPHONE COMPLAINTS REGARDING TOW CAR COMPANIES:

Carson City Office	23
Las Vegas Office	63

The above calls regarded questions concerning rates, civil damages, impound, refusal to release personal effects, regulations, surcharges, standby time, illegal tows, storage fees and poor service.

BREAKDOWN OF TELEPHONE COMPLAINTS REGARDING OTHER CATEGORIES OF TRANSPORTATION:

	<u>Carson City</u>	<u>Las Vegas</u>
Freight	12	1
Mobile Home Carriers	1	0
Passenger	23	33
Moving and Storage Companies	9	34

C

Section to Limit Consumer Advocate's Participation in
Cases Involving Telephone Equipment and Service
Offerings Which Are Subject to Competition

1. Subject to the provisions of subsection 2, the consumer advocate may appear and represent the interests of consumers in all matters and proceedings before the commission without prior notice to or leave from the commission.

2. The consumer advocate shall not be a party to any proceeding concerning the propriety of a tariff filed by a telephone public utility for a product or service which the utility certifies is subject to competition, except upon obtaining leave from the commission in the manner provided by the commission's rules. The commission shall not grant leave to intervene in such cases unless the consumer advocate shows by competent evidence that the tariff will have a material detrimental impact on the services or rates provided or charged to consumers.

Amendments to NRS necessary to eliminate Attorney General's conflict of interest resulting from creation of consumer advocate's office under Attorney General's office.

Amend Chapter 703 of NRS by adding the following section:

"The commission may employ any qualified attorney to be counsel and attorney for the commission in any matter, including all actions, proceedings and hearings before state and federal courts of law, NRS 228.110 not withstanding."

and by amending 703.210 as follows:

703.210 1. The attorney general shall:

[(a) Except as provided in subsection 2, be counsel and attorney for the commission in all actions, proceedings and hearings.

(b) Prosecute in the name of the State of Nevada all civil actions for the enforcement of chapters 704, 704A, 705, 706, 708, 711 and 712 of NRS and for the recovery of any penalty or forfeiture provided for therein.]

[(c)] If the district attorney fails or refuses to do so, prosecute all violations of the laws of this state by public utilities and motor carriers under the jurisdiction of the commission and their officers, agents and employees.

[(d) Generally aid the commission in the performance of its duties and the enforcement of chapters 704, 704A, 705, 706, 708, 711 and 712 of NRS.]

2. Each district attorney shall:

(a) Prosecute any violation of chapters 704, 704A, 705, 706, 708, 711 or 712 or NRS for which a criminal penalty is provided and which occurs in his county.

(b) At the request of the commission, [A] aid in any investigation, prosecution, hearing or trial held under the provisions of chapters 704, 704A, 705, 706, 708, 711 or 712 of NRS. [and, at the request of the attorney general or the commisison, act as counsel and attorney for the commission.]