



Agenda Item XIII-B—HEALTH CARE
Meeting Date: 08-24-16

WASHOE COUNTY CROSSROADS PROGRAM

- The Crossroads project provides a tiered housing first approach that targets the super-utilizers homeless clients in Washoe County. The intent of the program is to identify, intervene and stabilize traditionally high complexity homeless clients, through cooperation with various community partners. Our success has grown us into reducing incarceration by expanding services to young offenders, and anyone else who suffers from mental health and/or substance abuse that otherwise has negative impact on our community.
- Our motto is to offer an alternative to homelessness and incarceration by offering the tools necessary for anyone to be successful upstanding citizens of our community while being drug and alcohol free.



VISION

- Our goal at Washoe County Crossroads is to increase capacity and programming in attempt to have the most significant impact in reducing recidivism for homelessness, first responders, all local hospitals, criminal justice system (patrol, detention, & courts), mental health (State of Nevada) as well as child protective services.



3

HOW WE GOT STARTED

- Serial Inebriate/ Super Utilizer Committee:
 - Washoe County Social Services collaborated and partnered with local government and private organizations in bringing a solution to our community.



Catholic Charities
of Northern Nevada



Alta Vista
Mental Health



Second Judicial District Court
State of Nevada
Washoe County



CLIENTS



4

COMMUNITY IMPACTS

- Law enforcement, fire, medics, hospital, detox, jail, courts and businesses.



5

COST TO THE COMMUNITY

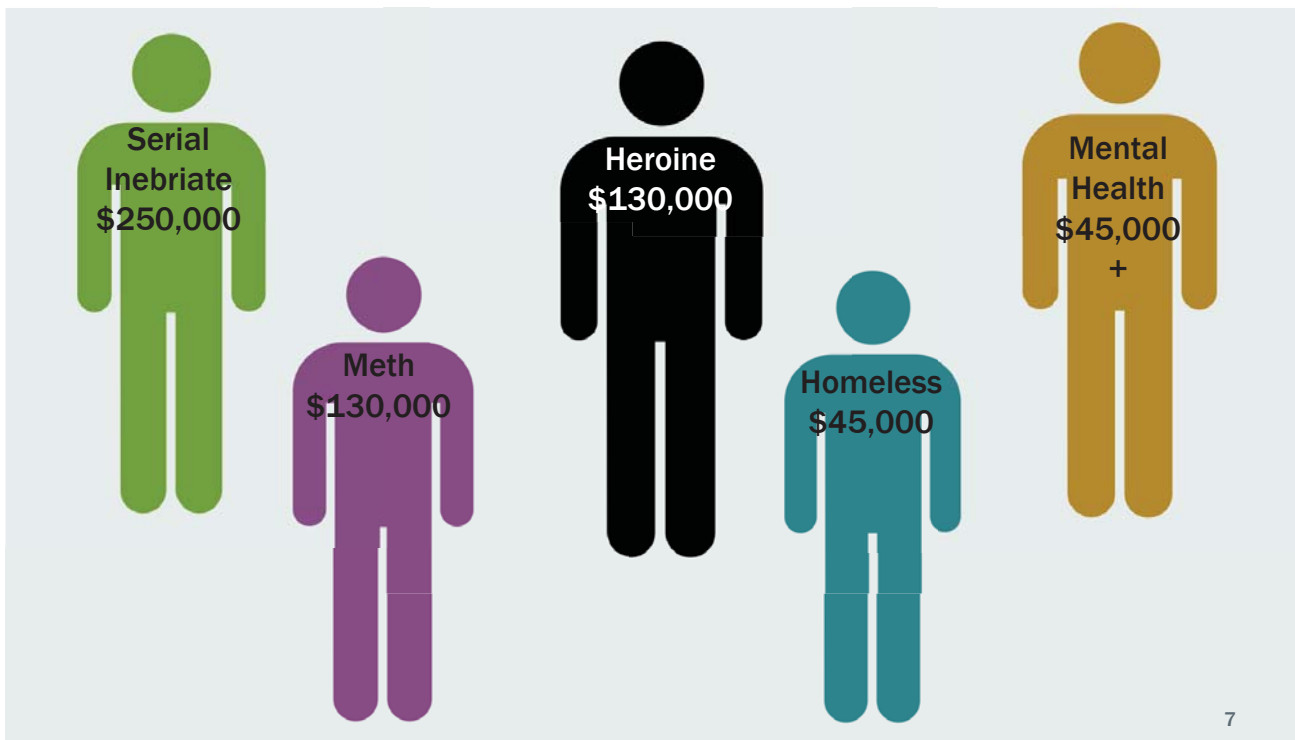
Average cost per encounter for chronic user of the system:

- Cost range per client:
 - \$150 to \$500 per day.
- Jail:
 - \$108 per bed day (CR clients combined spent more than 40 years in jail)
- Jail Booking:
 - \$180 (Total jail savings since CR is in an excess of 1 million dollars)
- Treatment:
 - \$100 per day (CR is less than \$25 per day and lowering to \$15 per day)
- Hospital:
 - \$10,324 in billed charges per client
- REMSA:
 - \$1,267 (CR combine were transported more than 700 times)
- First Responders:
 - \$1000 per incident (Thousands of calls-for-service prior to CR)

6

CHRONIC USERS OF THE SYSTEM

(APPROXIMANT COST TO TAX PAYER PER YEAR)



7

CROSSROADS POPULATION SERVED

- Serial Inebriate (Started January 3, 2011)
 - Reno Municipal Court, Judge Holmes (Misdemeanor's)
- Chronically Homeless
- Mental Health
 - 2nd Judicial Court, Mental Health Court
- Washoe County Justice Court
 - Judge Pearson (Felonies/Young Offenders 18 to 24)
- Washoe County Justice Court
 - Judge Wilson (newly added)
- Veteran Resource Center & Behavioral Health Center (24 Homeless Beds)
- Walk-In's
- Temporary Assistance for Displaced Seniors (TADS)

8

EVERY CLIENT IS UNIQUE AND COMES IN WITH A BACK STORY

- Childhood Trauma and Abuse
- Abandonment
- Parental Drug Use
- Parental Incarceration
- Loss of due to Neglect or Abuse
- Loss of Spouse due to Addiction
- Family Separation for Many Years
- Multiple Incarcerations
- Lack of Employable Skills
- Lack of Education
- Lack of Self Worth
- Lack of Positive Role Models
- Deteriorating Health
- Untreated Mental Health Issues



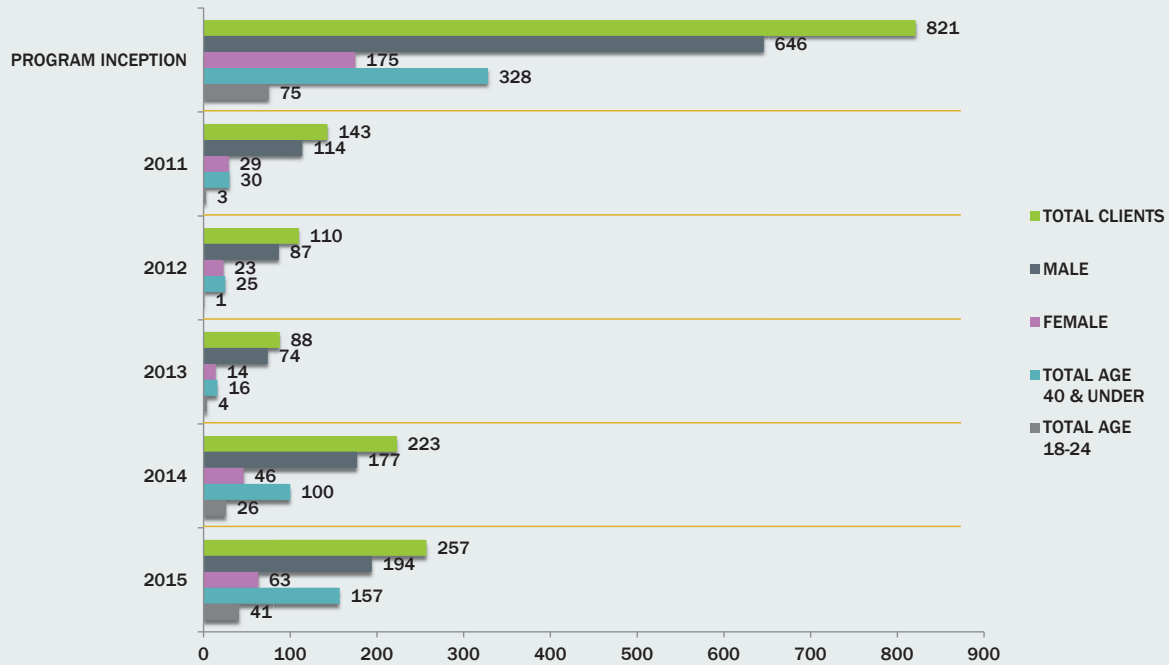
9

OUR CLIENTS

- Over 821 Clients since the Inception of the Program
- 130 + 24 Veterans Clients Currently in the program
- Mix of Clients
- Almost all of our Clients Struggle with Addiction
- Almost all were Homeless at one point
- 80% or greater have Mental Health Issues (COD)
- They live on-site
 - Cook their own Meals
 - Do their own Laundry
 - Maintain the Grounds and Assist with the Maintenance of St Vincent's
 - Daily household chores
 - Community Volunteering

10

CLIENT INTAKE



11

CLIENT RETROSPECT

1 year look back

Client #1

- 109 REMSA Transports = \$109,000.
- 109 ER Visits = more than \$150,000 in hospital bills.
- His negative impact to the community was more than \$300,000 per year.
- *He stayed sober for 1 year after entering the WC Crossroads program before receiving his benefits and permanent housing.

Client #2

- Spent 256 days in jail the year prior to entering WC Crossroads.
- RMC advises he was sentenced to 1,370 days in jail from 2007 to 2012.
- Only spent 6 days in jail after entering our program 4.5 years ago.
- Received benefits and permanently housed before passing away December 2, 2013.

12

WASHOE COUNTY CROSSROADS

St. Vincent's Residency (395 Gould St. Reno, NV)

- Building A has 45 male beds
 - Phase 1 of the supportive housing program:
 - Serial Inebriate
 - Homeless
 - Court Ordered (RMC, RJC, SJC, & Mental Health Court)
 - Jail Referral
 - Chemically Dependent
 - Self-Referral



13

WASHOE COUNTY CROSSROADS

St. Vincent's Residency (395 Gould St. Reno NV)

- Building C has 54 male beds
 - Phase 2 of the supportive housing program
 - 2 emergency beds are for Temporary Assistance for Displaced Seniors (TADS)



14

VRC- VETERAN RESOURCE CENTER & HOUSING PROGRAM

Catholic Charities Park House (1835 Montello St. Reno NV)

- Building D, E, and F have 24 Veteran beds



15

RIVER HOUSE

- Currently at 31 beds - Northern Nevada Adult Mental Health Campus



16

WASHOE COUNTY JUSTICE COURT

■ Honorable Scott Pearson



CROSSROADS DRUG & ALCOHOL TESTING

PBT Testing

<u>Year</u>	<u>Tests</u>	<u>Positives</u>
2014	62,193	59
2015	75,003	34 (99.9996% Passing Rate)



Drug Testing

<u>Year</u>	<u>Tests</u>	<u>Positives</u>
2014	414	23
2015	3440	38 (99.998% Passing Rate)



CROSSROADS TURNAROUND

■ Getting back on track



19

CROSSROADS LEARN TO E.A.R.N. PROGRAM

EMPLOYMENT & EDUCATION ASSISTANCE RE-ENTRY NETWORK:

- Resumes
- Cover Letters
- Interview Ready (mock interviews)
- On site Learning
- Job Search



20

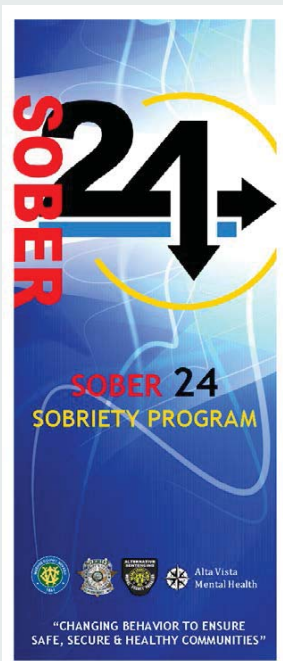
CROSSROADS RECOVERY FIELD

- Coming Soon



21

SOBER 24

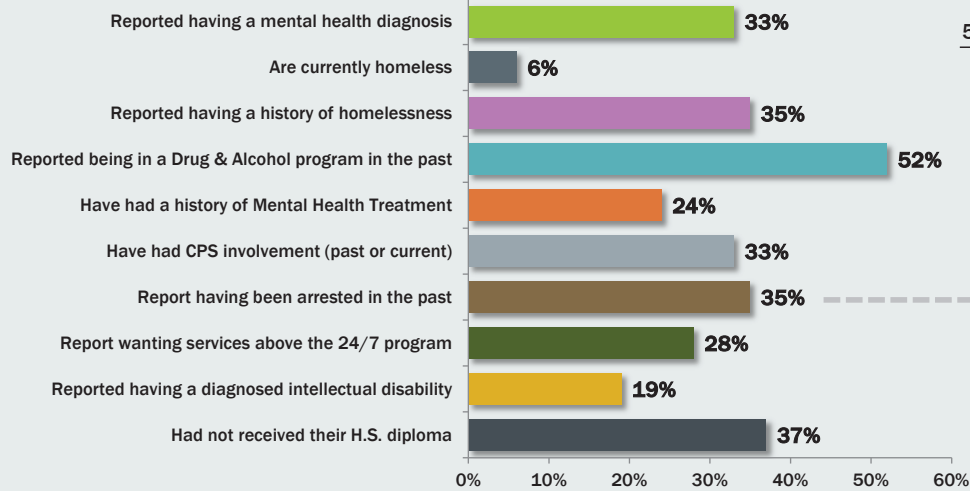


- The Sober 24 program is a 24 hour, seven day a week monitoring program in which a participant submits to the testing of their blood, breath, urine, or other bodily substance in order to determine the presence of alcohol, marijuana, or a controlled substance in their body. The program can be used both pretrial and post conviction. The goal of the program is to combat the role that alcohol and drug abuse play in crime and criminal recidivism, particularly for drunk driving and/or drugged driving, to further reduce the number of DUI's and related costs by motivating offenders to change their behaviors.

22

SOBER 24 SURVEY STATISTICS

OVERALL STATISTICS



SURVEY CONSISTED OF:

23 different categories of information

54 TOTAL PARTICIPANTS:

36 males 17 females

Age Range 18-55 years old
(median age - 32 years old)

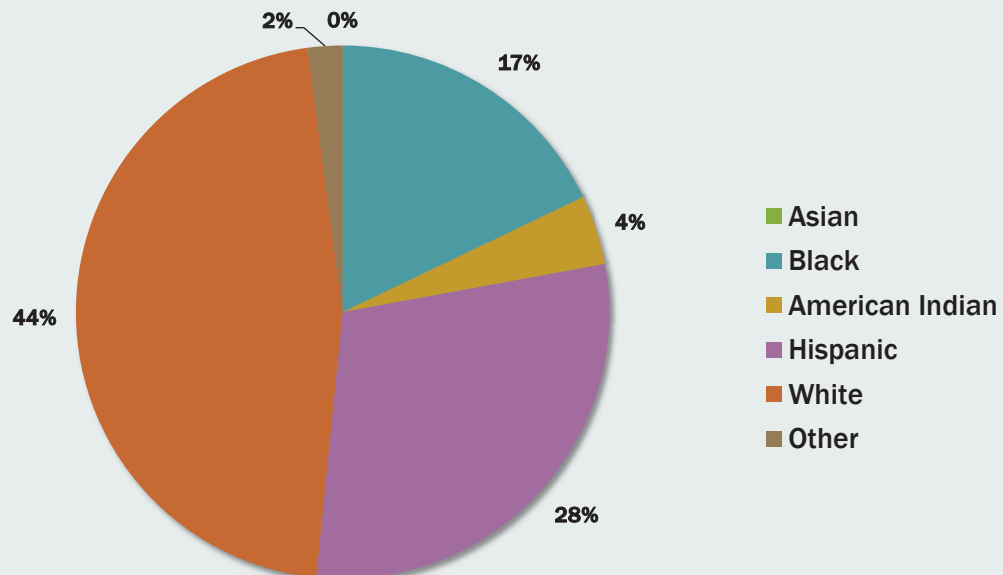
451 total combined previous arrests

47 convicted felonies

192 convicted misdemeanors

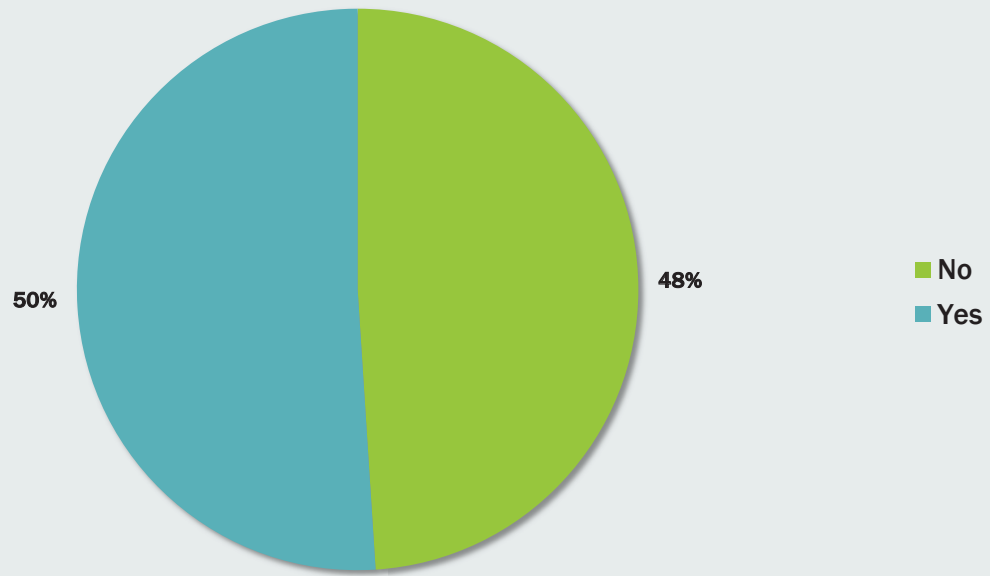
23

RACE



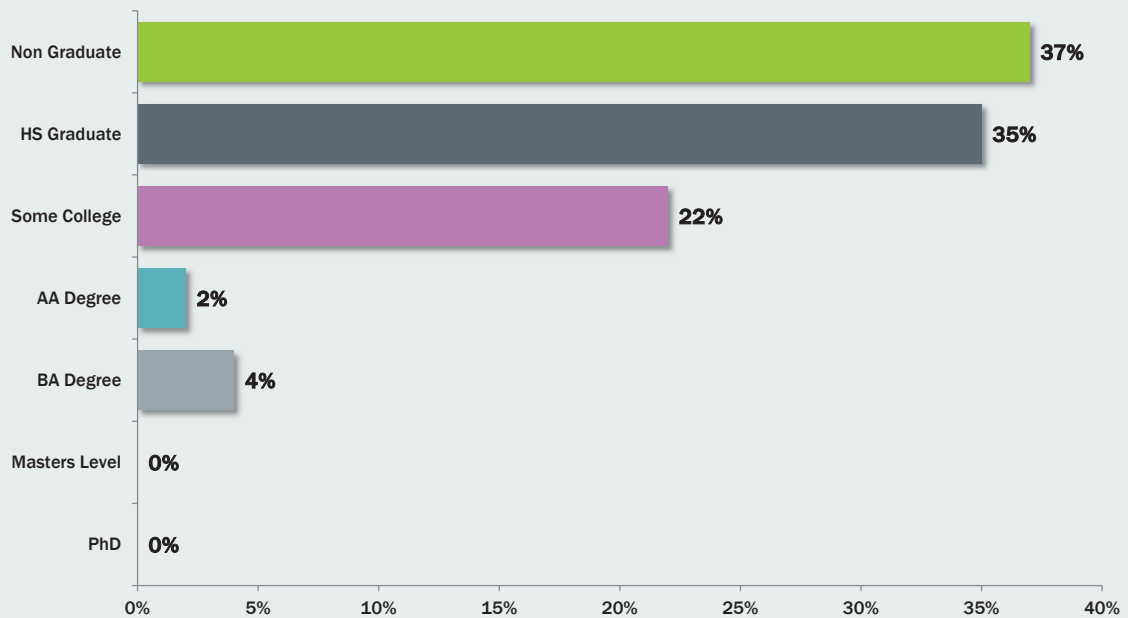
24

SUBSTANCE ABUSE



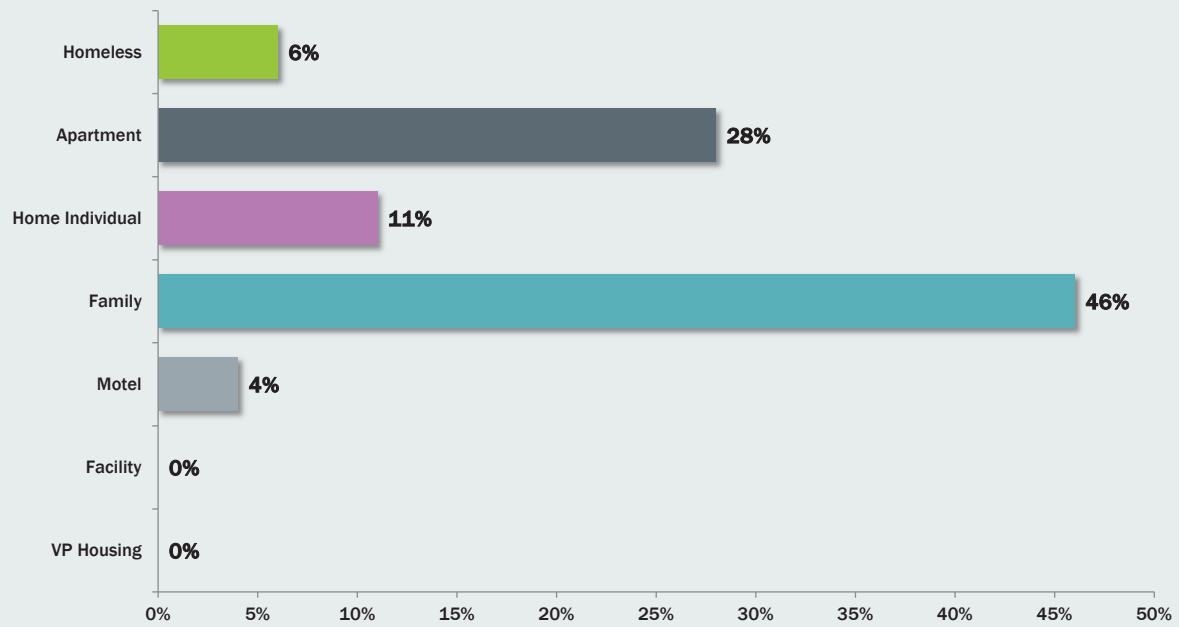
25

EDUCATION LEVEL



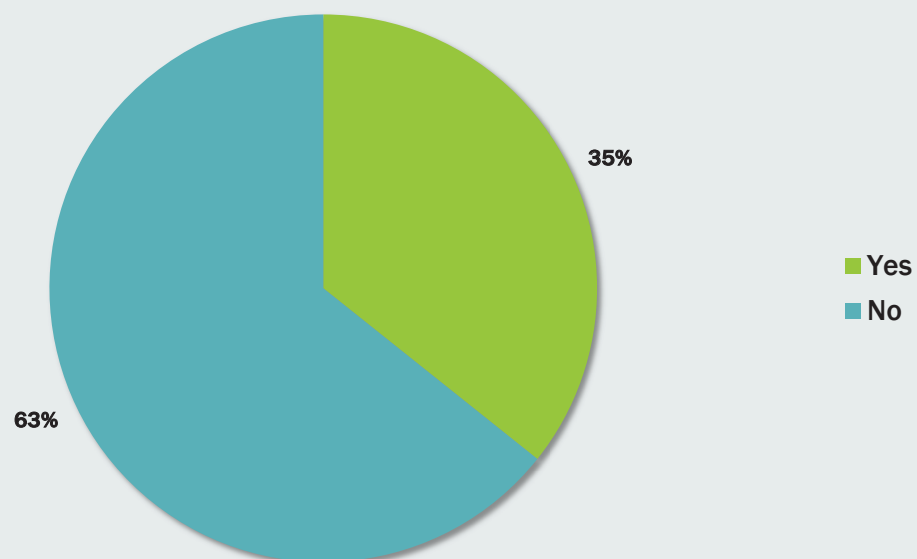
26

HOUSING



27

HISTORY OF HOMELESSNESS



28