State of Nevada FUNERAL AND CEMETERY SERVICES BOARD

501 Hammill Lane Reno, NV 89511

DR. WAYNE FAZZINO Board Chair JENNIFER KANDT Executive Director



October 28, 2015

Sunset Subcommittee of the Legislative Commission c/o Carol M. Stonefield 401 S. Carson St.
Carson City, Nevada 89701

Dear Sunset Subcommittee,

Please accept this as a written update on the activities of the Nevada Funeral and Cemetery Services Board pursuant to prior review by the Sunset Subcommittee.

The Funeral and Cemetery Services Board was required to comply with various requirements pursuant to review of the Sunset Subcommittee and subsequent legislation. The Board has complied with all of the requirements and has been carrying out its responsibilities consistent with statutes, regulations, and the best interests of the public.

As previously reported, the Board is exceeding requirements to meet quarterly due to extensive work needed to be carried out by this Board. All minutes and agendas can be found on the Board's website.

The Board is now maintaining a principal office in Reno, and has hired Jennifer Kandt as the Executive Director as of June 1, 2014. The Executive Director and the Board have worked diligently to put operating and employment policies and procedures in place. An inspector was hired in September of 2014 and the inspector, along with the Board and the Executive Director implemented a comprehensive inspection form and has recently implemented an inspection app which allows the inspector to conduct inspections using an electronic method. To date, the inspector conducted inspections of funeral industry locations as follows:

Funeral and Cemetery Services Board		
Number of Locations Inspected		
Funeral Establishments	Crematories	Direct Cremation Facilities
57	22	7

The inspector has also assisted in various investigations of complaints when requested by the Executive Director. In 2014, the Board received a total of 18 complaints. Of those complaints, 4 were forwarded to the Division of Insurance, 11 were dismissed, and 3 resulted in formal discipline. To date in 2015, the Board has received 11 complaints. Of those 11, 3 have been dismissed, 3 have resulted in formal discipline, and 5 are still under investigation.

Exhibit F - SUNSET Document consists of 2 pages. Entire exhibit provided. Meeting Date: 11-04-15

LEGISLATIVE CHANGES

SB286 passed unanimously out of both houses and the Board is currently working on implementing the upcoming changes and working towards regulations pursuant to the changes. Some highlights of the changes include:

- Adding continuing education for Funeral Directors and Embalmers.
- Licensing funeral arrangers.
- Adding requirements for anyone physically operating the crematory equipment to attend a one day training every 5 years.
- Adding authority for fingerprint background checks.
- Moving to a two year renewal cycle (this cut the licensing fees in half to account for the additional requirements of crematory operator training and licensing arrangers).

The Board is committed to ensuring public health and safety through oversight of this industry and thanks the Sunset Subcommittee for its work. If there are any questions regarding this information or the work of the Funeral and Cemetery Services Board, please contact me at 775-825-5535.

Best regards,

Jennifer Kandt Executive Director