MEETING NOTICE AND AGENDA

ame of Organization: NEVADA LEGISLATURE'S INTERIM FINANCE COMMITTEE'S

SUBCOMMITTEE ON PROJECT GENESIS/DEPARTMENT OF

INFORMATION TECHNOLOGY (DoIT)

ace of Meeting: Grant Sawyer State Office Building, Room 4401

555 East Washington Avenue

Las Vegas, Nevada

ate & Time of Meeting: August 17, 2000, 10:30 a.m.

ote: Some members of the committee may be attending the meeting, and other persons may serve the meeting and provide testimony, through a simultaneous video conference conducted at a following location:

Legislative Building, Room 3138

401 S. Carson Street Carson City, Nevada

you cannot attend the meeting, you can listen to it live over the Internet. The address for the zislative website is http://www.leg.state.nv.us. For audio broadcasts, click on the link "Listen to eetings Live on the Internet."

AGENDA

- I. Opening Remarks and Introductions Assemblyman Bob Beers, Chairman.
- *II. Approval of the Minutes from the June 13, 2000, Meeting.
- III. CPU Status and Update.
 - a. June and July 2000 CPU Usage (Actual and Peak Usage).
 - b. Discussion on CPU Utilization Trend.
 - c. Discussion on CPU Utilization Mitigation Efforts.
 - d. Response to Subcommittee Request Status of Estimating Methodology Revision.
 - e. Response to Subcommittee Request Relationship Between Peak and Total Utilization.
 - f. Response to Subcommittee Request Revised Total and Peak CPU Utilization Projections.
- *IV. Recommendations to Address CPU Capacity.
 - V. DoIT Billing System Update.
 - a. Response to Subcommittee Request Status of Budget Reconciliation Effort. (May and June 2000 Reports).
 - b. Response to Subcommittee Request List of DoIT Services and Associated Billing Rates.
 - c. Review of Year-to-Date Billings by Agency vs. Budgeted.
 - d. Review of Projected Billings by Agency vs. Budgeted.
- VI. Update on Insurance Verification Interface with the Insurance Industry by the

Department of Motor Vehicles and Public Safety (DMV & PS).

- VII. DMV & PS Status Report New Positions Approved by February 2, 2000, IFC.
 - a. Training -(2).
 - b. Central Services (7).
 - c. Field Services (48).
- VIII. Status of Field Office (Wait Times) DMV & PS.
 - a. Hours of Operation (Customers Waiting at Opening, Customers Waiting at Closing).
 - IX. Status of Back-Office Functions (Titles, Mail-in Renewals, Verification of Insurance) by DMV & PS.
 - X. Report on the Implementation of Project Genesis by DMV & PS.
 - a. Open Ticket Status.
 - b. Priority Tickets by Functional Area (Estimated Completion Times).
 - XI. Status Report on Alternative Service Technology Implementation by DMV & PS.
 - a. Renewing Drivers License and Registration via Internet.
 - b. Renewing Drivers License and Registration via Interactive Voice Response.
 - c. Renewing Registrations at Emission Stations.
 - d. FAX on Demand.
 - e. Digitized Photo License.
- XII. Responses to April 12, 2000, Subcommittee Inquiries DMV & PS.
 - a. Number of Programming Hours to Modify the Insurance Verification Program.
 - b. Issues Related to Insurance Verification Program Modifications.
 - c. Digitized Photo Licensing contract Contract Term.
- XIII. Contract Amendment with Deloitte & Touche.
- XIV. Public Testimony.
- *XV. Directions to Staff.

Denotes items on which the subcommittee may take action.

te: We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. pecial arrangements for the meeting are necessary, please notify the Fiscal Analysis Division of the Legislative Counsel Bureau, in ting, at the Legislative Building, Capitol Complex, Carson City, 89701-4747, or call Jeanne Peyton at (775) 684-6821, as soon as sible.

tice of this meeting was posted in the following Carson City, Nevada locations: Blasdel Building, 209 East Musser Street; Capitol ss Corps, Basement, Capitol Building; City Hall, 201 North Carson Street; Legislative Building 1214, 401 South Carson Street; and vada State Library, 100 Stewart Street. Notice of this meeting was faxed for posting to the following Las Vegas, Nevada, locations: rrk County Office, 500 South Grand Central Parkway; Capitol Police, Grant Sawyer State Office Building, 555 East Washington enue.

