

STATE OF NEVADA
NEVADA SILVER HAIRD LEGISLATIVE FORUM



Legislative Building
401 S. Carson Street
Carson City, Nevada 89701-4747

John Yacenda, PhD, MPH, PAHM, President



CONTACT:

**Marshellah D. Lyons, Deputy Research Director and Forum Coordinator, Research Division
Legislative Counsel Bureau
(775) 684-6825**

MEETING NOTICE AND AGENDA

Name of Organization: Nevada Silver Haired Legislative Forum
(*Nevada Revised Statutes* [NRS] 427A.320)

Date and Time of Meeting: Wednesday, November 13, 2019
9 a.m.

Place of Meeting: Legislative Building, Room 3138
401 South Carson Street
Carson City, Nevada

Note: Some members of the Forum may be attending the meeting and other persons may observe the meeting and provide testimony through a simultaneous videoconference conducted at the following location:

Grant Sawyer State Office Building, Room 4401
555 East Washington Avenue
Las Vegas, Nevada

If you cannot attend the meeting, you can listen or view it live over the Internet. The address for the Nevada Legislature website is <http://www.leg.state.nv.us>. Click on the link "[Calendar of Meetings/View](#)."

We are pleased to make reasonable accommodations for members of the public with a disability who wish to attend the meeting. If accommodations for the meeting are necessary, please notify the Research Division of the Legislative Counsel Bureau, in writing, at the Legislative Building, 401 South Carson Street, Carson City, Nevada 89701-4747, or call the Research Division at (775) 684-6825 as soon as possible.

Minutes of this meeting will be produced in summary format. Please provide the research policy assistant with electronic or written copies of testimony and visual presentations if you wish to have complete versions included as exhibits with the minutes.

Items on this agenda may be taken in a different order than listed. Two or more agenda items may be combined for consideration. An item may be removed from this agenda or discussion relating to an item on this agenda may be delayed at any time.

- I. Call to Order and Opening Remarks
John A. Yacenda, Ph.D., M.P.H., P.A.H.M., Forum President
- II. Roll Call

III. Public Comment
(Because of time considerations, speakers are urged to avoid repetition of comments made by previous speakers. A person may also have comments added to the minutes of the meeting by submitting them in writing either in addition to testifying or in lieu of testifying. Written comments may be submitted in person or by email, facsimile, or mail before, during, or after the meeting.)

For Possible Action

IV. Approval of Minutes of the Meeting Held on August 14, 2019

For Possible Action

V. Role and Responsibilities of Forum Facilitators
Barbara Altman, Forum Vice President

For Possible Action

VI. Facilitator Reports Concerning Issues of Importance to Seniors
Diane Baranowski, Northern Nevada Forum Facilitator
Evelyn Cannestra, M.S.W., Southern Nevada Forum Facilitator

For Possible Action

VII. Protecting Nevada's Senior Citizens From Phone Fraud, Phishing, Utility Scams, and Robocalls

A. Combating Utility Scams

Samuel S. Crano, Assistant Staff Counsel, Public Utilities
Commission of Nevada (PUCN)

Kellie Nichols, Senior Compliance Investigator, PUCN

Michelle Newman, Deputy Attorney General, Bureau of Consumer
Protection, Office of the Attorney General

B. Cybersecurity and Internet Scams

Laura Tucker, Senior Deputy Attorney General, Bureau of Consumer
Protection, Office of the Attorney General

C. Reporting Elder Exploitation and Medicaid Fraud

Jeff Duncan, Social Services Chief II, Senior Medicare Patrol,
Aging and Disability Services Division (ADSD), Department of
Health and Human Services (DHHS)

Tammy Sever, Social Services Chief, Adult Protective Services,
ADSD, DHHS

For Possible Action

VIII. Informing the Public of Citations and Deficiencies in Certain Group Homes and Other Residential Facilities

Jennifer Frischmann, Manager, Quality Assurance Division,
ADSD, DHHS

Jennifer Williams-Woods, State Long-Term Care Ombudsman, Office of
the State Long-Term Care Ombudsman, ADSD, DHHS

Margot Chappel, Deputy Administer, Regulatory and Planning Services,
Division of Public and Behavioral Health, DHHS

IX. Public Comment

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X. Adjournment

Notice of this meeting was posted in the following Carson City locations: Blasdel Building, 209 East Musser Street; City Hall, 201 North Carson Street; and the Legislative Building, 401 South Carson Street.

Notice of this meeting was posted in the following Las Vegas location: Legislative Counsel Bureau, Las Vegas Office, Grant Sawyer State Office Building, 555 East Washington Avenue.

Notice of this meeting was hand delivered for posting to the following Carson City location: Capitol Press Corps, Basement, Capitol Building, 101 North Carson Street.

Notice of this meeting was faxed or emailed for posting to the following Las Vegas locations: Clark County Government Center, Administrative Services, 500 South Grand Central Parkway; and Capitol Police, Grant Sawyer State Office Building, 555 East Washington Avenue.

Notice of this meeting was posted on the Internet through the Nevada Legislature's website at www.leg.state.nv.us.

Supporting public material provided to Committee members for this meeting may be requested from Julianne King, Research Policy Assistant, Research Division, Legislative Counsel Bureau, at (775) 684-6825 and is/will be available at the following locations: Meeting locations and the Nevada Legislature's website at www.leg.state.nv.us