Assembly Bill No. 28–Committee on Health and Human Services

CHAPTER.....

AN ACT relating to long-term care; requiring the State Long-Term Care Ombudsman to develop certain training to be made available to officers, directors and employees of a facility for long-term care; requiring the Ombudsman to provide certain training to advocates who assist the Ombudsman in providing services to the residents of a facility; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law defines the term "facility for long-term care" to include certain types of facilities that provide long-term care. (NRS 427A.028) Existing law requires the Administrator of the Aging and Disability Services Division of the Department of Health and Human Services to appoint the State Long-Term Care Ombudsman to advocate for the protection of the health, safety, welfare and rights of residents of facilities for long-term care. (NRS 427A.125) This bill requires the Ombudsman to develop a course of training to be made available to officers, directors and employees of a facility for long-term care that encourages such facilities to allow their residents to follow their own routine and make their own decisions concerning the daily activities in which to participate.

Existing law authorizes the Administrator to appoint one or more advocates to assist the Ombudsman. (NRS 427A.127) Existing law requires the Ombudsman, under the direction of the Administrator, to provide certain training to such advocates. (NRS 427A.125) This bill requires such training to include training to assist facilities for long-term care to provide services in a manner that allows the residents of such facilities to follow their own routine and make their own decisions concerning the daily activities in which to participate.

EXPLANATION - Matter in bolded italics is new; matter between brackets [omitted material] is material to be omitted.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. NRS 427A.125 is hereby amended to read as follows:

- 427A.125 1. The Office of the State Long-Term Care Ombudsman is hereby created within the Division.
- 2. The Administrator shall appoint the State Long-Term Care Ombudsman to advocate for the protection of the health, safety, welfare and rights of residents of facilities for long-term care. The Ombudsman is in the classified service of the State. The Ombudsman shall, under direction of the Administrator:
 - (a) Train advocates to:



- (1) Receive, investigate and attempt to resolve complaints made by or on behalf of residents of facilities for long-term care.
- (2) Investigate acts, practices, policies or procedures of any facility for long-term care or any governmental agency which relates to such care and may adversely affect the health, safety, welfare or civil rights of residents of such facilities, and report the results of the investigations to the Ombudsman and the Administrator.
- (3) Record and analyze information and complaints about facilities for long-term care to identify problems affecting their residents.
- (4) Provide for the support and development of resident and family councils to protect the well-being and rights of residents of facilities for long-term care.

(5) Assist facilities for long-term care to provide services to residents in the manner set forth in paragraph (b).

- (b) Develop a course of training to be made available to officers, directors and employees of a facility for long-term care to encourage such facilities to provide services to their residents in a manner that allows the residents to follow their own routine and make their own decisions concerning the daily activities in which to participate. The course must also provide information concerning how to provide services in that manner.
- (c) Coordinate services within the Department which may affect residents and prospective residents of facilities for long-term care to ensure that such services are made available to eligible persons.
- **[(e)]** (d) Recommend and review policies, legislation and regulations, both in effect and proposed, which affect facilities for long-term care.
- [(d)] (e) Upon request, advise and assist the Governor, the Legislature and public and private groups in formulating and putting into effect policies which affect facilities for long-term care and their residents.
- [(e)] (f) Provide information to interested persons and to the general public concerning the functions and activities of the Ombudsman.

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- **[(f)] (g)** Report annually to the Administrator.
- Sec. 2. This act becomes effective on July 1, 2015.

